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VTech VTCS6619

VTech VTCS6619 DECT 6.0 Cordless Speakerphone with Caller ID

USER MANUAL

Introduction

This manual provides detailed instructions for the installation, operation, and maintenance of your VTech VTCS6619 DECT 6.0 Expandable Speakerphone with Caller ID. Please read this manual thoroughly before using your new telephone system to ensure proper functionality and to take full advantage of its features.

Package Contents

Verify that your package contains the following items:

- Cordless Phone with Caller ID/Call Waiting
- Telephone Base Unit
- AC Power Adapter
- Telephone Line Cord
- Rechargeable Battery for Handset
- Handset Cover

Setup

Follow these steps to set up your VTech VTCS6619 telephone system.



Image: The VTech VTCS6619 DECT 6.0 Cordless Speakerphone with Caller ID, showing the black handset and base unit.

1. Battery Installation

1. Open the battery compartment cover on the back of the handset.
2. Connect the battery pack plug securely into the jack inside the compartment.
3. Place the battery pack with the label UP and tuck the wires neatly inside the compartment.
4. Close the battery compartment cover.

2. Base Unit Connection

1. Plug the small end of the AC power adapter into the power jack on the back of the telephone base.
2. Plug the large end of the AC power adapter into a wall outlet not controlled by a wall switch.
3. Plug one end of the telephone line cord into the TEL LINE jack on the back of the telephone base.
4. Plug the other end of the telephone line cord into a telephone wall jack.

3. Handset Charging

Once the battery is installed and the base unit is connected, place the handset on the telephone base. The CHARGE light on the handset will illuminate, indicating that the battery is charging. Allow the handset to charge for at least 10 hours before initial use.

Operating Instructions

This section details the basic functions and features of your VTech VTCS6619 phone.

Making and Receiving Calls

- **To Make a Call:** Press **TALK/FLASH** or **SPEAKER**, then dial the phone number.
- **To Answer a Call:** When the phone rings, press **TALK/FLASH** or **SPEAKER**.
- **To End a Call:** Press **OFF/CLEAR** or place the handset back on the telephone base.

Speakerphone Function

To activate the speakerphone during a call, press the **SPEAKER** button. Press it again to switch back to the handset earpiece.

Caller ID and Call Waiting

The phone displays the caller's name and number (if available) before you answer. If you subscribe to Call Waiting service, the phone will alert you to an incoming call while you are on another call. Press **FLASH** to switch between calls.

Conference Calling

The VTech VTCS6619 supports 3-way conference calls. While on a call, you can add a third party by pressing the **FLASH** button, dialing the new number, and then pressing **FLASH** again to connect all parties.

Digital Answering System

The integrated digital answering system records incoming messages when you are unavailable. Access messages by pressing the **PLAY/STOP** button on the base or through the handset menu. Refer to the full user guide for detailed instructions on setting up your outgoing message and managing messages.

Maintenance

Proper care ensures the longevity of your telephone system.

Cleaning

Clean the telephone and base unit with a soft, damp cloth. Do not use cleaning sprays or liquid cleaners, as they may damage the finish or electrical components.

Battery Care

To maintain optimal battery performance, avoid exposing the handset to extreme temperatures. If the phone will not be used for an extended period, remove the battery to prevent leakage.

Troubleshooting

If you experience any issues with your phone, refer to the following common problems and solutions:

| Problem | Solution |
|--------------------------|--|
| No dial tone | Ensure the telephone line cord is securely plugged into both the base unit and the wall jack. Check if the AC power adapter is properly connected. |
| Poor sound quality | Move the handset closer to the base unit. Check for interference from other electronic devices. Ensure the battery is fully charged. |
| Handset not charging | Verify the handset is correctly placed on the base unit. Clean the charging contacts on both the handset and base with a dry cloth. Check the power connection to the base unit. |
| Caller ID not displaying | Ensure you have subscribed to Caller ID service from your telephone service provider. The feature may not work if the caller has blocked their number. |

Specifications

Brand: VTech

Model: VTCS6619

Telephone Type: Cordless

Color: Black

Number of Batteries: 1 AAA batteries required (included)

Material: Plastic

Power Source: Battery Powered

Dialer Type: Tone

Item Dimensions (L x W x H): 6.9 x 5.2 x 6.7 inches

Answering System Type: Digital

Item Weight: 1 Pound

Compatible Devices: VTech CS6619 handsets, basic answering machines

Conference Call Capability: 3-way

Multiline Operation: Single-Line Operation

Phone Standby Time: 7200 minutes

Caller ID: Yes

Warranty and Support

Your VTech VTCS6619 telephone system is covered by a **1-Year Limited Warranty** from the date of purchase. This warranty covers defects in material and workmanship under normal use. For warranty service or technical support, please refer to the contact information provided in your product packaging or visit the official VTech website for customer service details.

Please retain your purchase receipt as proof of purchase for warranty claims.