

## Hisense WFQE6012EVM

# Hisense WFQE6012EVM Slim Front-Load Washing Machine User Manual

Model: WFQE6012EVM

## 1. INTRODUCTION

This instruction manual provides comprehensive guidance for the Hisense WFQE6012EVM Slim Front-Load Washing Machine. Learn about its features, proper setup, operation, maintenance, and troubleshooting to ensure optimal performance and longevity of your appliance.

The Hisense WFQE6012EVM is a slim front-load washing machine designed for efficient cleaning in limited spaces. It features steam functions for deep cleaning, an inverter motor for quiet and energy-efficient operation, and specialized programs for sensitive skin.

## 2. SAFETY INFORMATION

Please read all safety instructions carefully before using the appliance to prevent personal injury or damage to the machine.

- Ensure the appliance is properly installed and grounded by a qualified technician.
- Do not allow children to play with or operate the washing machine.
- Keep packaging materials out of reach of children.
- Do not wash items that are soiled with flammable substances.
- Always unplug the appliance before cleaning or performing maintenance.
- Do not open the detergent dispenser or door during a wash cycle, especially when the water level is high or temperature is hot.
- In case of malfunction, switch off the appliance and disconnect it from the power supply.

## 3. PRODUCT OVERVIEW AND FEATURES

The Hisense WFQE6012EVM washing machine combines advanced technology with user-friendly design.

### Key Features:

- **Slim Design:** Optimized dimensions for installation in confined spaces without compromising washing

performance.

- **Steam Programs:** Utilizes steam for deep cleaning, softening fabrics, and sanitizing garments, reducing the need for fabric softener.
- **Inverter Motor:** Provides quiet operation, enhanced durability, and energy efficiency.
- **15 Automatic Programs:** A wide selection of wash cycles to suit various fabric types and soil levels.
- **Class A Energy Efficiency:** Ensures excellent energy performance, reducing electricity consumption.
- **Pause & Add Function:** Allows you to add forgotten items during the initial stages of a wash cycle.
- **Drum Clean Function:** A dedicated program to maintain the cleanliness and hygiene of the washing drum.

### Product Images:



Figure 3.1: Front view of the Hisense WFQE6012EVM washing machine, showcasing its sleek design and front-load door.

# Hisense



**Lavaggio a vapore**



**Motore Inverter**



**Pulizia Cestello**



**Pause & Add**

Figure 3.2: Side view of the washing machine with key dimensions: height 850mm, width 595mm, and depth 460mm, highlighting its slim profile.



## Pulizia Cestello



Figure 3.3: Close-up of the washing machine drum, demonstrating the powerful water action during the dedicated Drum Clean cycle to maintain hygiene.





# Lavaggio a vapore

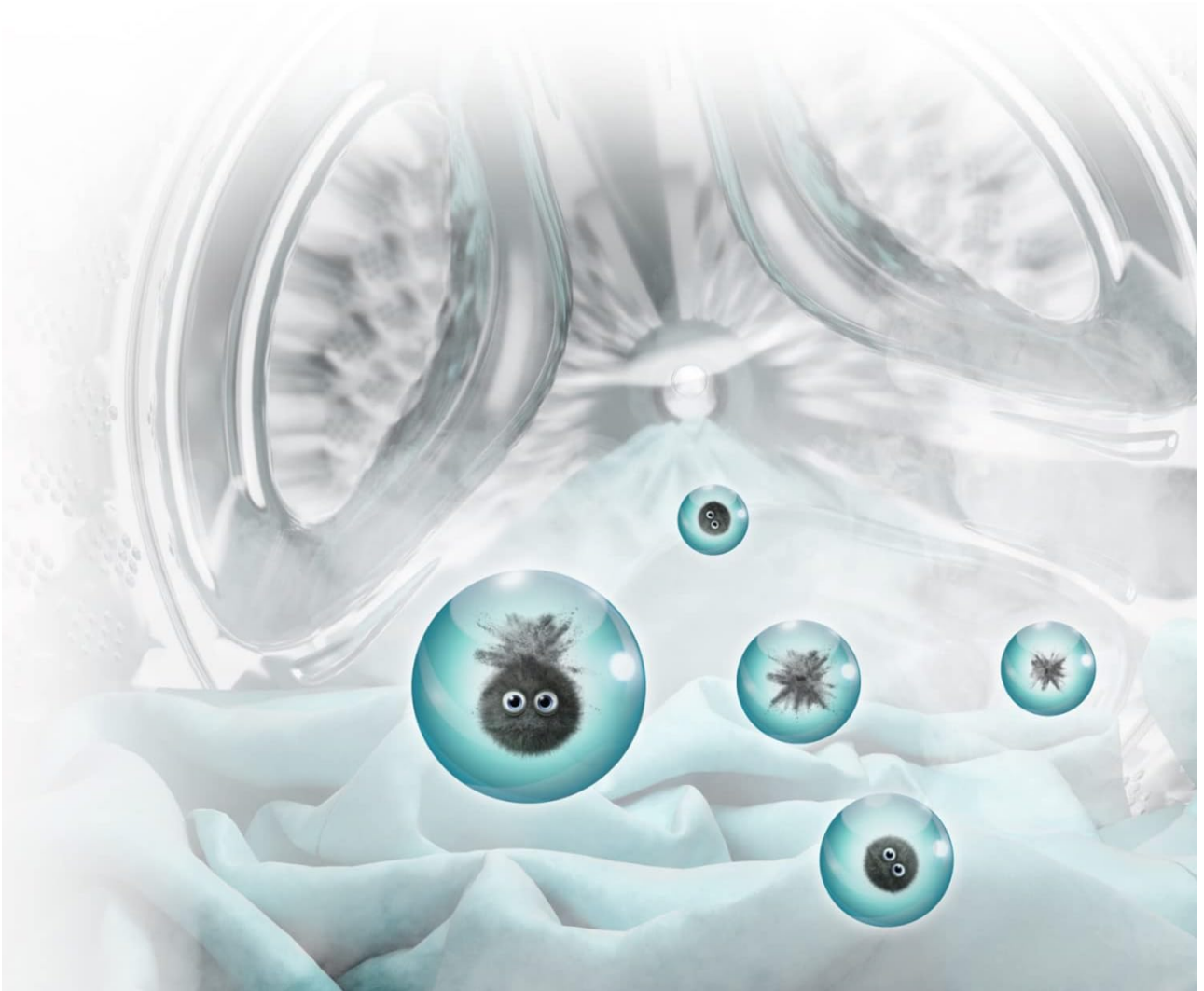


Figure 3.4: Illustration of steam penetrating fabric fibers, showcasing the effectiveness of the steam wash function for deep cleaning and allergen removal.



## Pause & Add



Figure 3.5: A user utilizing the Pause & Add feature, allowing for the convenient addition of forgotten laundry items during the wash cycle.



# Motore Inverter



Figure 3.6: The washing machine in operation, with clothes spinning inside the drum, illustrating the quiet and efficient performance of the Inverter Motor.





Figure 3.7: The Hisense WFQE6012EVM washing machine integrated into a modern home environment, demonstrating its aesthetic appeal.



Figure 3.8: The washing machine door open, providing a clear view of the stainless steel drum interior, ready for loading laundry.

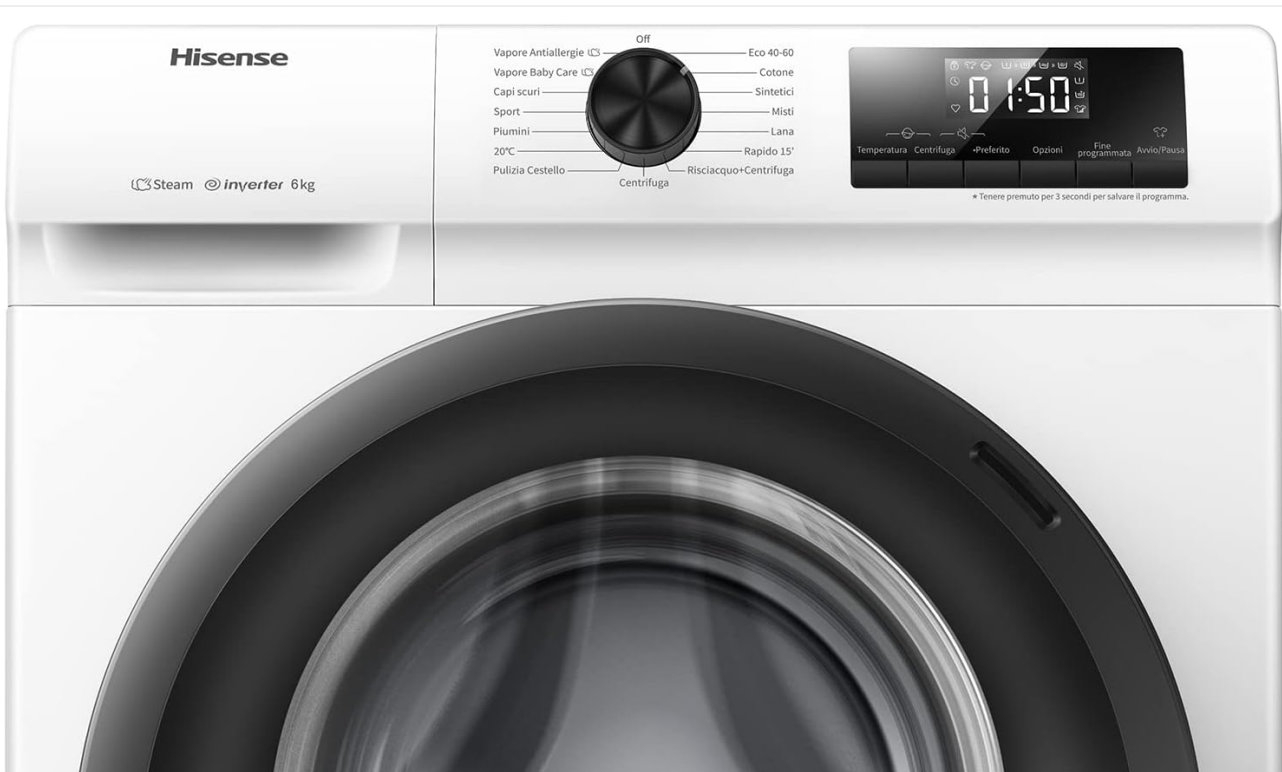




Figure 3.9: Detailed view of the control panel, featuring the program selection dial and digital display for cycle information and settings.



# ENERGY



**HISENSE**
WFQE6012EVM

A

B

C

D


E

F

G

A

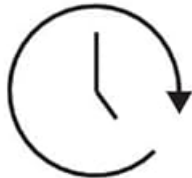
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**42 kWh** / 

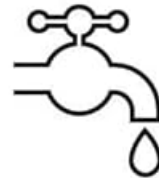
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**6,0 kg**



**3:16**



**37 L**



**A**BCDEFG



**A**BCD

2019/2014

Figure 3.10: The energy label for the WFQE6012EVM, indicating its Class A energy efficiency, 6.0 kg capacity, 42 kWh/100 cycles, 37 L water consumption, and 72 dB noise level. For more details, visit the official EPREL database: [EPREL Product Information](#).

## 4. SETUP AND INSTALLATION

Proper installation is crucial for the safe and efficient operation of your washing machine.

### Unpacking:

- Remove all packaging materials, including the transport bolts at the rear of the machine. Failure to remove these bolts will cause severe vibration and damage.
- Keep packaging materials for future transport or disposal.

### Location:

- Place the washing machine on a firm, level surface.
- Ensure there is adequate space around the machine for ventilation and maintenance.
- Avoid direct sunlight or extreme temperatures.

### Leveling:

- Adjust the adjustable feet to ensure the machine is perfectly level. Use a spirit level to verify.
- A level machine reduces vibration and noise during operation.

### **Water Connection:**

- Connect the inlet hose to a cold water tap with a 3/4-inch thread.
- Ensure all connections are tight to prevent leaks.
- Position the drain hose into a standpipe or over the edge of a sink, ensuring it is securely fixed to prevent displacement during draining.

### **Electrical Connection:**

- Plug the power cord into a grounded electrical outlet.
- Do not use extension cords or adapters.

## **5. OPERATING INSTRUCTIONS**

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Follow these steps for basic operation of your Hisense washing machine.

### **Before Each Wash:**

1. Sort laundry by fabric type, color, and soil level.
2. Check garment care labels for specific washing instructions.
3. Empty pockets and close zippers and hooks.
4. Load laundry into the drum, ensuring not to overload the machine (maximum 6 kg).
5. Add appropriate detergent and fabric softener to the dispenser compartments.

### **Starting a Wash Cycle:**

1. Close the washing machine door firmly.
2. Turn the program dial on the control panel to select the desired wash program (refer to Figure 3.9 for control panel layout).
3. Adjust additional settings such as temperature, spin speed, or special functions (e.g., Steam, Extra Rinse) using the touch controls, if available for the selected program.
4. Press the 'Start/Pause' button to begin the wash cycle.

### **Using Pause & Add:**

- If you need to add forgotten items, press the 'Start/Pause' button.
- Wait for the door lock indicator to turn off, then open the door.
- Add the items, close the door, and press 'Start/Pause' again to resume the cycle.
- Note: This function is typically available only during the initial stages of a cycle and when the water level/temperature is safe.

## **6. MAINTENANCE AND CARE**

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Regular maintenance helps ensure the longevity and optimal performance of your washing machine.

### **Cleaning the Exterior:**

- Wipe the exterior with a soft, damp cloth. Do not use abrasive cleaners or solvents.



**Cleaning the Detergent Dispenser:**

- Remove the dispenser drawer and rinse it under running water to remove any detergent residue.
- Clean the dispenser housing with a brush.

**Cleaning the Drum:**

- Use the dedicated 'Drum Clean' program periodically to remove residue and prevent odors.
- Leave the door slightly ajar after each wash to allow the drum to air dry.

**Cleaning the Drain Pump Filter:**

- Locate the drain pump filter, usually at the bottom front of the machine.
- Place a shallow container underneath to catch any residual water.
- Carefully unscrew and remove the filter, clean it of lint and debris, then reinsert and tighten.

**7. TROUBLESHOOTING**

If you encounter issues with your washing machine, refer to the following common problems and solutions.

Problem	Possible Cause	Solution
Machine does not start	Power cord unplugged; Door not closed properly; Program not selected; 'Start/Pause' not pressed.	Check power connection; Ensure door is latched; Select a program; Press 'Start/Pause'.
No water intake	Water tap closed; Water inlet hose kinked; Water supply cut off.	Open water tap; Straighten hose; Check household water supply.
Water not draining	Drain hose kinked or blocked; Drain pump filter clogged.	Check and straighten drain hose; Clean the drain pump filter (refer to Section 6).
Excessive vibration/noise	Transport bolts not removed; Machine not level; Uneven load.	Remove transport bolts; Adjust leveling feet; Redistribute laundry inside the drum.
Detergent residue in dispenser	Insufficient water pressure; Dispenser clogged.	Check water pressure; Clean the detergent dispenser (refer to Section 6).

If the problem persists after attempting these solutions, please contact Hisense customer support.

**8. SPECIFICATIONS**

Technical details for the Hisense WFQE6012EVM washing machine.

Specification	Value
Model Number	WFQE6012EVM
Capacity	6 Kilograms
Maximum Spin Speed	1200 rpm
Energy Class	A

Specification	Value
Dimensions (D x W x H)	46 x 59.5 x 85 cm
Product Weight	59 Kilograms
Special Functions	15 automatic programs, Inverter motor, Slim front-load, Hygienic steam
Control Type	Touch
Material (Drum)	Stainless Steel

## 9. WARRANTY AND SUPPORT

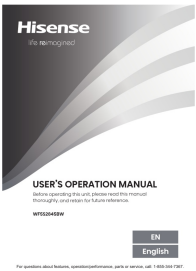

### Warranty Information:



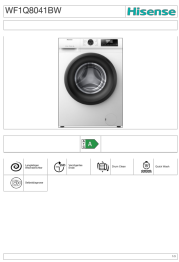
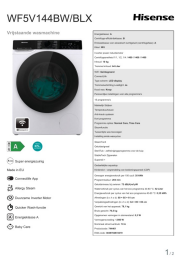
The Hisense WFQE6012EVM washing machine comes with a minimum warranty duration of 24 months offered by the supplier. Please retain your proof of purchase for warranty claims.

### Customer Support:

For technical assistance, service requests, or further inquiries, please contact Hisense customer support. You can find contact information on the official Hisense website or through your retailer.  
Visit the official Hisense store for more information:[Hisense Store](#)

### Related Documents - WFQE6012EVM

	<p><a href="#">Hisense WF5S2845BW User Operation Manual</a></p> <p>Official user operation manual for the Hisense WF5S2845BW front load washing machine, providing comprehensive guidance on installation, operation, maintenance, and troubleshooting.</p>
	<p><a href="#">Hisense WF3S9045BW3 Washing Machine - Features &amp; Specifications</a></p> <p>Detailed product sheet for the Hisense WF3S9045BW3, a 9kg, 1400 RPM freestanding washing machine. Explore its features, energy efficiency, technical specifications, and dimensions.</p>

 <p>WF3S1043BW3 Hisense</p> <p>300mm x 600mm x 600mm (H x W x D) 10.5kg capacity 1400 RPM spin speed</p> <p>Energy Efficiency Class: A Water Efficiency Class: A</p> <p>Features: SteamTech, AquaStop, SmartDiagnosis, WiFi, Child Lock, Delay Start, Eco Mode, SuperRinse, Extra Spin, Allergy Wash, Baby Care, 95°C Wash, 15min Quick Wash, 15min Quick Rinse, 15min Quick Spin, 15min Quick Dry, 15min Quick Cool, 15min Quick Warm, 15min Quick Hot, 15min Quick Cold, 15min Quick Freeze, 15min Quick Thaw, 15min Quick Defrost, 15min Quick Cook, 15min Quick Bake, 15min Quick Roast, 15min Quick Grill, 15min Quick Fry, 15min Quick Boil, 15min Quick Simmer, 15min Quick Steam, 15min Quick Sauté, 15min Quick Brown, 15min Quick Deglaze, 15min Quick Keep Warm, 15min Quick Reheat, 15min Quick Warm Up, 15min Quick Preheat, 15min Quick Cook, 15min Quick Bake, 15min Quick Roast, 15min Quick Grill, 15min Quick Fry, 15min Quick Boil, 15min Quick Simmer, 15min Quick Steam, 15min Quick Sauté, 15min Quick Brown, 15min Quick Deglaze, 15min Quick Keep Warm, 15min Quick Reheat, 15min Quick Warm Up, 15min Quick Preheat.</p>	<p><a href="#">Hisense WF3S1043BW3 10.5kg Perilica rublja - Specifikacije i značajke</a></p> <p>Detaljan pregled Hisense WF3S1043BW3 samostojeće perilice rublja kapaciteta 10.5 kg i brzine centrifuge 1400 rpm. Sadrži informacije o programima, funkcijama, učinkovitosti, sigurnosti i tehničkim podacima.</p>
 <p>WDQA1014EVJM Hisense</p> <p>850mm x 600mm x 600mm (H x W x D) 10kg capacity 1400 RPM spin speed</p> <p>Energy Efficiency Class: A Water Efficiency Class: A</p> <p>Features: SteamTech, AquaStop, SmartDiagnosis, WiFi, Child Lock, Delay Start, Eco Mode, SuperRinse, Extra Spin, Allergy Wash, Baby Care, 95°C Wash, 15min Quick Wash, 15min Quick Rinse, 15min Quick Spin, 15min Quick Dry, 15min Quick Cool, 15min Quick Warm, 15min Quick Hot, 15min Quick Cold, 15min Quick Freeze, 15min Quick Thaw, 15min Quick Defrost, 15min Quick Cook, 15min Quick Bake, 15min Quick Roast, 15min Quick Grill, 15min Quick Fry, 15min Quick Boil, 15min Quick Simmer, 15min Quick Steam, 15min Quick Sauté, 15min Quick Brown, 15min Quick Deglaze, 15min Quick Keep Warm, 15min Quick Reheat, 15min Quick Warm Up, 15min Quick Preheat.</p>	<p><a href="#">Hisense WDQA1014EVJM Washing-Drying Machine Specifications</a></p> <p>Detailed technical specifications, features, and general information for the Hisense WDQA1014EVJM washing-drying machine, including energy efficiency, capacity, programs, and dimensions.</p>
 <p>WF1Q8041BW Hisense</p> <p>850mm x 600mm x 600mm (H x W x D) 8kg capacity 1400 RPM spin speed</p> <p>Energy Efficiency Class: A Water Efficiency Class: A</p> <p>Features: SteamTech, AquaStop, SmartDiagnosis, WiFi, Child Lock, Delay Start, Eco Mode, SuperRinse, Extra Spin, Allergy Wash, Baby Care, 95°C Wash, 15min Quick Wash, 15min Quick Rinse, 15min Quick Spin, 15min Quick Dry, 15min Quick Cool, 15min Quick Warm, 15min Quick Hot, 15min Quick Cold, 15min Quick Freeze, 15min Quick Thaw, 15min Quick Defrost, 15min Quick Cook, 15min Quick Bake, 15min Quick Roast, 15min Quick Grill, 15min Quick Fry, 15min Quick Boil, 15min Quick Simmer, 15min Quick Steam, 15min Quick Sauté, 15min Quick Brown, 15min Quick Deglaze, 15min Quick Keep Warm, 15min Quick Reheat, 15min Quick Warm Up, 15min Quick Preheat.</p>	<p><a href="#">Hisense WF1Q8041BW Washing Machine - Specifications and Features</a></p> <p>Comprehensive technical specifications and features for the Hisense WF1Q8041BW washing machine, including energy efficiency, capacity, programs, dimensions, and safety features.</p>
 <p>WF5V144BW/BLX Hisense</p> <p>850mm x 600mm x 600mm (H x W x D) 10kg capacity 1400 RPM spin speed</p> <p>Energy Efficiency Class: A Water Efficiency Class: A</p> <p>Features: SteamTech, AquaStop, SmartDiagnosis, WiFi, Child Lock, Delay Start, Eco Mode, SuperRinse, Extra Spin, Allergy Wash, Baby Care, 95°C Wash, 15min Quick Wash, 15min Quick Rinse, 15min Quick Spin, 15min Quick Dry, 15min Quick Cool, 15min Quick Warm, 15min Quick Hot, 15min Quick Cold, 15min Quick Freeze, 15min Quick Thaw, 15min Quick Defrost, 15min Quick Cook, 15min Quick Bake, 15min Quick Roast, 15min Quick Grill, 15min Quick Fry, 15min Quick Boil, 15min Quick Simmer, 15min Quick Steam, 15min Quick Sauté, 15min Quick Brown, 15min Quick Deglaze, 15min Quick Keep Warm, 15min Quick Reheat, 15min Quick Warm Up, 15min Quick Preheat.</p>	<p><a href="#">Hisense WF5V144BW/BLX 10kg Freestanding Washing Machine   Features &amp; Specifications</a></p> <p>Detailed information on the Hisense WF5V144BW/BLX freestanding washing machine, featuring 10kg capacity, 1400 RPM spin speed, WiFi connectivity, SteamTech, and A-rated energy efficiency. Explore its programs, specifications, and dimensions.</p>