

Tatung THWP-30

TATUNG THWP-30 Thermo Pot Instruction Manual

Model: THWP-30

1. IMPORTANT SAFETY PRECAUTIONS

Please read all instructions carefully before using your TATUNG THWP-30 Thermo Pot. Keep this manual for future reference.

- Always ensure the power cord is securely plugged into a grounded outlet.
- Do not immerse the thermo pot, power cord, or plug in water or other liquids.
- Keep the appliance out of reach of children. Hot water can cause severe burns.
- Do not operate the appliance if the power cord or plug is damaged, or if the appliance malfunctions or has been damaged in any manner.
- Place the thermo pot on a stable, flat, heat-resistant surface, away from edges and out of reach of children.
- Do not fill above the maximum water level indicator to prevent boiling water from overflowing.
- Do not operate the thermo pot without water.
- Unplug the appliance from the outlet when not in use and before cleaning.
- Avoid touching hot surfaces. Use handles or knobs.
- Use only cold, potable water in the thermo pot.

2. PRODUCT OVERVIEW

Familiarize yourself with the components of your TATUNG THWP-30 Thermo Pot.



Figure 2.1: Tatung THWP-30 Thermo Pot with lid removed, showing water level indicator and control panel.



Figure 2.2: Interior view of the Tatung THWP-30 Thermo Pot with the lid open, showing the stainless steel inner pot and heating element.

2.1 Components

- **Main Body:** Houses the heating element and water reservoir.
- **Lid:** Removable for filling and cleaning. Features a secure locking mechanism.
- **Control Panel:** Located on the top, with buttons for various functions.

- **Water Level Indicator:** Transparent window on the front to monitor water volume.
- **Dispensing Spout:** Where hot water is dispensed.
- **Dispensing Buttons:** Main dispense button and a cup-activated lever below the spout.
- **Carrying Handle:** For safe transportation of the unit.
- **Power Cord:** Detachable power supply.

2.2 Control Panel Functions

- **Boil Button:** Initiates the water boiling process.
- **Keep Warm Button:** Maintains water at a hot temperature after boiling.
- **Unlock Button:** Activates the dispensing function for safety.
- **Dispense Button:** Releases hot water from the spout after unlocking.
- **Blue LED Light:** Illuminates the water level indicator temporarily when dispensing.

3. SETUP

3.1 Unpacking

- Carefully remove the thermo pot and all accessories from the packaging.
- Retain the packaging for future storage or transport.
- Ensure all components listed in Section 2.1 are present.



Figure 3.1: Tatumg THWP-30 Thermo Pot with packaging and power cord.

3.2 Initial Cleaning

Before first use, perform an initial cleaning to remove any manufacturing residues.

1. Open the lid and fill the inner pot with cold water up to the MAX line.
2. Close the lid securely.

3. Plug the power cord into a grounded electrical outlet.
4. Press the **Boil** button to boil the water.
5. Once boiling is complete, unplug the unit and carefully pour out the hot water.
6. Repeat this process 2-3 times to ensure thorough cleaning and to eliminate any potential plastic odor.

3.3 Placement

- Place the thermo pot on a dry, stable, and heat-resistant surface.
- Ensure there is adequate ventilation around the unit.
- Keep the appliance away from walls, cabinets, and other heat-sensitive materials.

4. OPERATING INSTRUCTIONS

4.1 Filling with Water

1. Ensure the thermo pot is unplugged before filling.
2. Open the lid.
3. Fill the stainless steel inner pot with cold, potable water. For best results and to prolong the life of the unit, use purified or spring water to minimize mineral buildup.
4. Do not fill above the 'MAX' water level indicator.
5. Close the lid securely until it clicks into place.

4.2 Boiling Water

1. After filling and securing the lid, plug the power cord into a grounded electrical outlet.
2. Press the **Boil** button on the control panel. The indicator light will illuminate, signifying that the boiling process has begun.
3. The boiling process may take approximately 20-25 minutes for a full pot.
4. Once the water reaches boiling temperature, the unit will automatically switch to the 'Keep Warm' mode.

4.3 Keeping Water Warm

- After boiling, the thermo pot automatically enters the 'Keep Warm' mode, maintaining the water at a hot temperature suitable for beverages.
- The 'Keep Warm' indicator light will remain illuminated.

4.4 Dispensing Hot Water

The thermo pot features a safety lock to prevent accidental dispensing.

1. Place a cup or container under the dispensing spout.
2. Press and hold the **Unlock** button.
3. While holding the **Unlock** button, press the **Dispense** button or push the cup against the cup-activated lever below the spout.
4. Hot water will be dispensed. The blue LED light behind the water level indicator will illuminate during dispensing.
5. Release the **Dispense** button or cup-activated lever to stop the flow of water. Release the **Unlock** button to re-engage the safety lock.

4.5 Re-boiling Water

If the water temperature has dropped or you wish to re-boil the water, simply press the **Boil** button again.

The unit will re-heat the water to boiling point and then return to 'Keep Warm' mode.

5. MAINTENANCE

Regular cleaning and maintenance will ensure the longevity and optimal performance of your thermo pot.

5.1 Exterior Cleaning

1. Unplug the thermo pot and allow it to cool completely.
2. Wipe the exterior with a soft, damp cloth.
3. Do not use abrasive cleaners, scouring pads, or harsh chemicals, as these can damage the surface.

5.2 Interior Cleaning and Descaling

Mineral deposits (limescale) can build up inside the pot, especially with hard tap water. Descaling is essential for efficient operation.

1. Unplug the thermo pot and ensure it is empty and cool.
2. For descaling, fill the pot with a solution of water and white vinegar (1:1 ratio) or a descaling agent specifically designed for electric kettles/thermo pots. Do not exceed the MAX fill line.
3. Close the lid and press the **Boil** button.
4. Allow the solution to sit in the pot for at least 30 minutes after boiling, or longer for heavy buildup.
5. Carefully pour out the descaling solution.
6. Rinse the interior thoroughly with clean water several times to remove any residue and odor.
7. Perform 2-3 cycles of boiling and discarding clean water to ensure all descaling agent is removed before regular use.

6. TROUBLESHOOTING

If you encounter issues with your thermo pot, refer to the following table before contacting customer support.

Problem	Possible Cause	Solution
Unit does not turn on.	No power supply.	Check if the power cord is securely plugged into a working outlet.
Water is not boiling.	Insufficient water level; Boil button not pressed.	Ensure water is above the MIN line. Press the Boil button.
Water dispenses slowly or sputters.	Mineral buildup (limescale) in the pump/spout; low water level.	Perform descaling as described in Section 5.2. Ensure adequate water level.
Unpleasant odor during first use.	Manufacturing residues.	Perform initial cleaning (boil and discard water 2-3 times) as described in Section 3.2.
Lid does not close securely.	Obstruction or misalignment.	Check for any foreign objects or ensure the lid is aligned correctly before closing.

If the problem persists after attempting these solutions, please contact Tatung customer support.

7. SPECIFICATIONS

Feature	Specification
Model	THWP-30
Capacity	3.0 Liters
Manufacturer	TATUNG
Item Weight	5.85 pounds (approx. 2.65 kg)
Package Dimensions	12.8 x 11.8 x 11.5 inches (approx. 32.5 x 30 x 29.2 cm)
ASIN	B00B2XNJS4
Date First Available	January 19, 2013

8. WARRANTY AND SUPPORT

Tatung products are manufactured to high-quality standards. This product is covered by a limited warranty from the date of purchase. Please refer to the warranty card included with your product for specific terms and conditions.

For technical support, service, or warranty claims, please contact Tatung customer service. Contact information can typically be found on the manufacturer's website or on the product packaging.