Serta 43675

Serta Fairbanks Big & Tall Executive Office Chair

User Manual - Model 43675

Introduction

This manual provides essential information for the assembly, operation, maintenance, and troubleshooting of your Serta Fairbanks Big & Tall Executive Office Chair. Designed for comfort and support, this chair features a high-back design, a spacious seat cushion, and sturdy armrests, accommodating users up to 350 pounds. Please read these instructions carefully to ensure proper use and to maximize the lifespan of your chair.


Serta

Image: The Serta Fairbanks Big & Tall Executive Office Chair, showcasing its black bonded leather upholstery and ergonomic design.

Setup and Assembly

The Serta Fairbanks Executive Office Chair requires assembly. Detailed, step-by-step instructions are included with the product packaging. For optimal safety and ease of assembly, it is recommended that two people perform the assembly process.

For a digital copy of the assembly instructions, please refer to the official User Guide PDF:

Download User Guide (PDF)



Image: Product dimensions and weight capacity (350 lbs) for the Serta Fairbanks Executive Office Chair.

Operating Instructions

Your Serta Fairbanks Executive Office Chair offers several adjustment features to customize your seating experience for optimal comfort and ergonomic support.

- **Height Adjustment:** Locate the lever on the side of the chair, beneath the seat. Lift this lever up to raise the chair height. To lower the chair, remain seated and lift the lever. Release the lever at your desired height.



Image: Visual guide for adjusting the chair's height using the side lever.

- **Recline Adjustment:** Pull the lever on the side of the chair (opposite the height adjustment lever, or the same lever if it has dual function) outwards to unlock the recline mechanism. Lean back to recline. To lock the recline position, push the lever back in.
- **Tilt Tension Adjustment:** A knob located underneath the seat, typically at the front, controls the tilt tension. Turn the knob clockwise to increase tension (making it harder to recline) or counter-clockwise to decrease tension (making it easier to recline).



Image: Visual guide for adjusting the chair's recline and tilt tension.

- **360° Swivel and Mobility:** The chair is equipped with 360° motion casters, allowing for easy movement and rotation across various surfaces, including carpeted areas.



Image: Detail of the 360° motion casters for easy chair movement.

Maintenance

Proper maintenance ensures the longevity and appearance of your Serta office chair.

- **Cleaning:** The bonded leather upholstery should be spot cleaned only. Use a damp cloth with mild soap and water for spills or stains. Avoid harsh chemicals or abrasive cleaners, as these can damage the material.
- **Regular Inspection:** Periodically check all bolts and screws to ensure they are tight. Re-tighten if necessary to maintain stability and safety.
- **Caster Care:** Keep the casters free of debris (hair, dust, etc.) to ensure smooth rolling.



Image: Detail of the premium bonded leather upholstery, which requires spot cleaning.

Troubleshooting

If you encounter any issues with your Serta Fairbanks Executive Office Chair, consider the following general advice:

- **Chair Wobbles or Feels Unstable:** Ensure all assembly bolts are securely tightened. Check that the chair is on a flat, even surface.
- **Difficulty Adjusting Height:** Verify that the gas lift cylinder is properly installed and not obstructed. If the issue persists, the cylinder may need replacement.
- **Casters Not Rolling Smoothly:** Inspect casters for trapped debris (e.g., hair, lint) and clean them thoroughly.
- **Recline Mechanism Not Working:** Check that the recline lever is fully engaged or disengaged as intended. Ensure the tilt tension knob is not overtightened.

For persistent issues or concerns not addressed here, please contact Serta Customer Support.

Specifications

Feature	Detail
Brand	Serta
Model Name	Fairbanks Big & Tall Executive Office Chair
Model Number	43675
Color	Black
Product Dimensions	31.5"D x 28.5"W x 48.25"H
Maximum Weight Recommendation	350 Pounds
Material (Fill)	Foam
Furniture Finish	Bonded Leather
Special Features	Adjustable Height , Arm Rest , Head Support , Ergonomic
Product Care Instructions	Spot Clean
Assembly Required	Yes
Item Weight	46.3 pounds
UPC	840391205666



Image: The chair's robust construction, highlighting its 350 lb. weight capacity and compliance with ANSI/BIFMA X5.1 standards.

Warranty and Customer Support

Warranty: The Serta Fairbanks Big & Tall Executive Office Chair comes with a 1-year limited warranty. Please retain your proof of purchase for warranty claims.

Customer Support: For any questions regarding assembly, operation, or troubleshooting, our dedicated U.S. based customer support team is ready to assist you.

Contact Customer Support

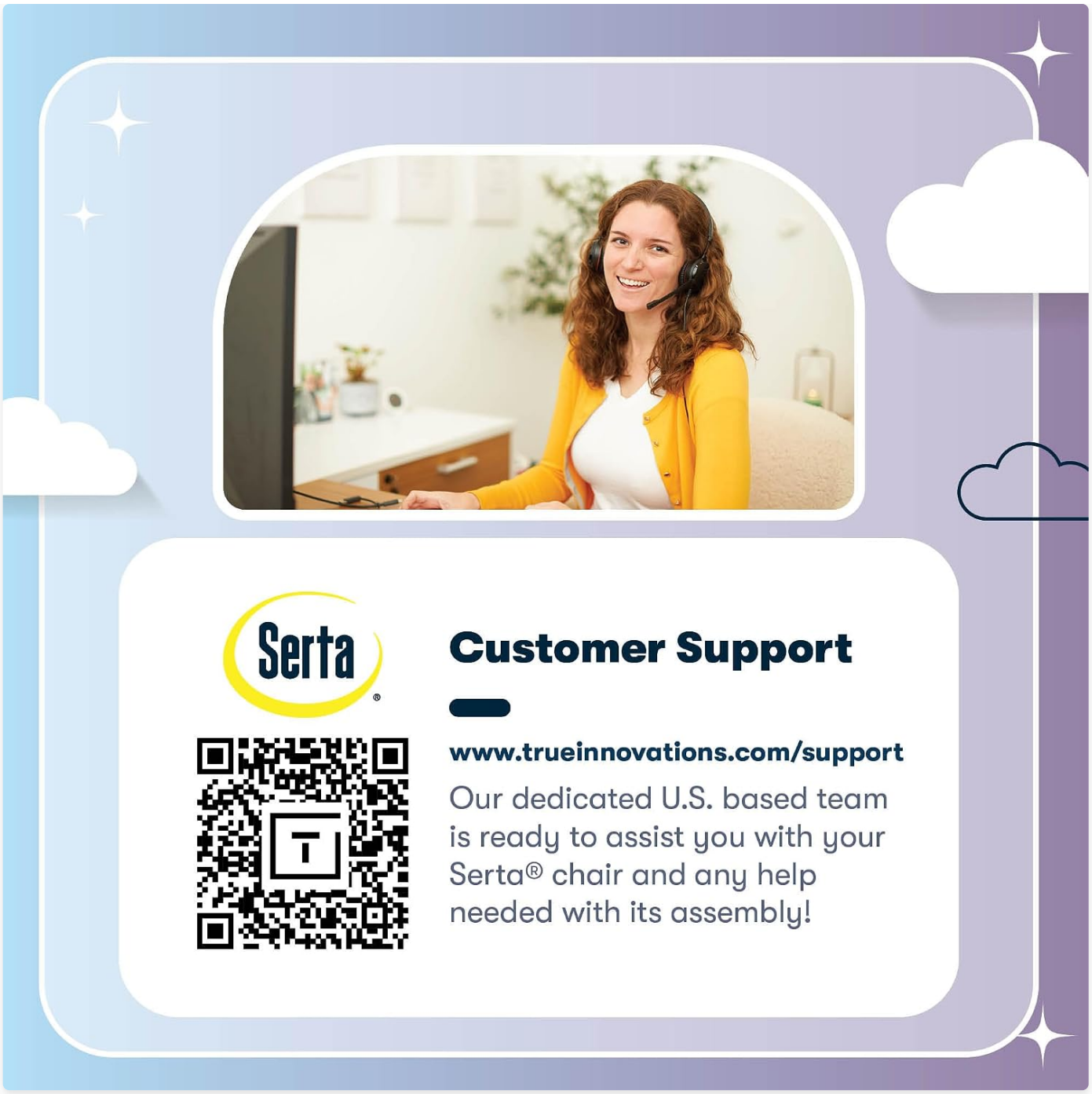


Image: Serta Customer Support details, including a QR code for direct access to their support page.

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Ask a question about this manual

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

Name

Anonymous

Email

you@example.com

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. Privacy details.

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question