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Gardena 8023-20

Gardena 8023-20 Wall-Mounted Hose Box Instruction Manual

Model: 8023-20

1. Introduction

This manual provides essential information for the safe and efficient use of your Gardena 8023-20 Wall-Mounted Hose Box. This product is designed for convenient watering in gardens, featuring an automatic hose winding mechanism and a 25-meter hose. Please read these instructions carefully before installation and operation, and retain them for future reference.



Figure 1: Gardena 8023-20 Wall-Mounted Hose Box. This image displays the complete hose box unit, including the integrated hose and spray nozzle, ready for installation.

2. Safety Information

- Always ensure the wall mounting bracket is securely fastened to a stable surface capable of supporting the weight of the hose box (approximately 11 kg) plus the weight of water in the hose.
- Do not attempt to disassemble or modify the hose box. Repairs should only be performed by authorized service personnel.
- Keep children and pets away from the hose box during operation to prevent entanglement or injury.
- Ensure the hose is fully retracted when not in use to prevent tripping hazards.
- Protect the hose box from extreme temperatures. Refer to the maintenance section for frost protection guidelines.

3. Package Contents

Verify that all components are present in the package:

- 1 x Gardena Wall-Mounted Hose Box (with 25m high-quality hose, 13mm diameter)
- 1 x Coupling Hose
- 1 x Spray Nozzle
- 1 x Wall Mounting Bracket (with screws and wall plugs)
- 1 x Assembly Guide

4. Installation

4.1 Mounting the Wall Bracket

Select a suitable location on a sturdy wall, ensuring it is close enough to your water source for the coupling hose to reach comfortably and allows for the hose box's 180-degree swivel function. Use the provided screws and wall plugs to securely fasten the wall mounting bracket.



Figure 2: Wall mounting bracket. This image shows the black wall mounting bracket securely installed on a white wall, ready to receive the hose box.

4.2 Attaching the Hose Box

Once the wall bracket is firmly installed, slide the hose box onto the bracket until it clicks into place. Ensure it is seated correctly and feels stable.

4.3 Connecting to Water Supply

Connect the short coupling hose from the hose box to your garden faucet. Ensure all connections are tight to prevent leaks.



Figure 3: Hose box connected to water supply. The hose box is mounted on a white wall, with the coupling hose connected to a garden faucet below.

5. Operation

5.1 Extending the Hose

To extend the hose, simply pull it out to the desired length. The hose will automatically lock into place at approximately 50 cm intervals. You will hear a click when it locks.



Figure 4: User extending the hose. A person is shown pulling the hose from the wall-mounted box, demonstrating the ease of extension.

5.2 Automatic Rewind Function

To rewind the hose, pull it gently once more until the locking mechanism releases. The hose will then automatically and smoothly retract into the box. The integrated centrifugal brakes and hose guides ensure a controlled and tangle-free rewind.



Figure 5: Hose extended from the box. This image illustrates the hose fully extended from the box, ready for use, highlighting the smooth uncoiling.

5.3 Using the Spray Nozzle

Attach the included spray nozzle to the end of the hose. Adjust the spray pattern as needed for various watering tasks.



Figure 6: Watering with the spray nozzle. A person is shown actively watering plants with the hose and spray nozzle, demonstrating its functionality.

5.4 Swivel Functionality

The hose box can swivel 180 degrees on its wall bracket, allowing you to reach all areas of your garden without straining the hose or the mounting point.

6. Maintenance

6.1 General Care

Clean the exterior of the hose box periodically with a damp cloth. Avoid using harsh chemicals or abrasive cleaners. Inspect the hose for any signs of wear or damage before each use.

6.2 Frost Protection and Winter Storage

The Gardena hose box features innovative frost protection technology. However, in regions with severe freezing temperatures, it is recommended to drain the hose completely and detach the hose box from the wall bracket for indoor storage during winter months. To detach, simply lift the hose box off the bracket using the integrated carrying handle.

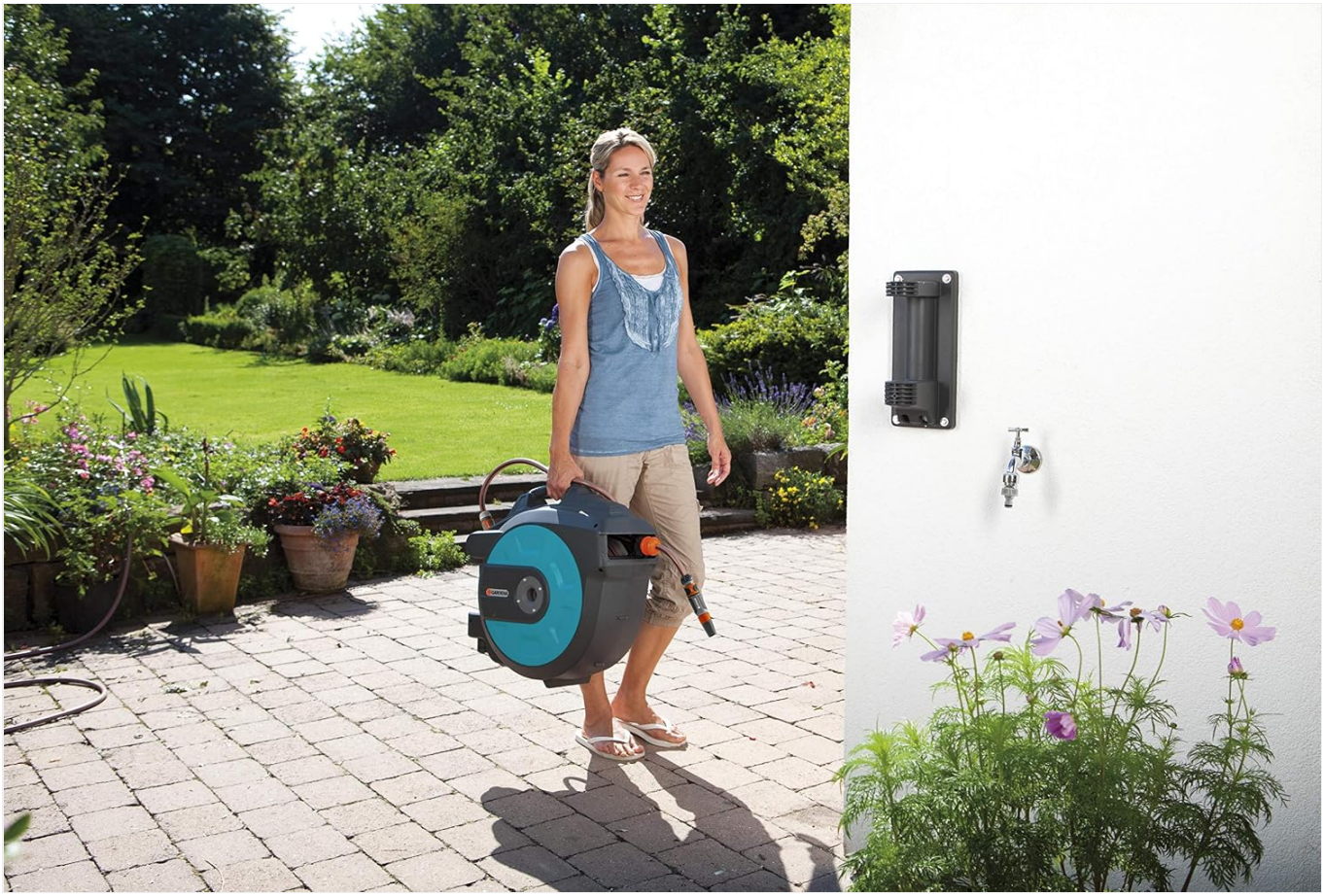

Figure 7: Detaching the hose box. A person is shown lifting the hose box from its wall bracket, illustrating the process for removal and storage.



Figure 8: Carrying the hose box. A person is carrying the detached hose box by its handle, demonstrating its portability for winter storage.

7. Troubleshooting

- **Hose not retracting:** Ensure the hose is pulled gently to release the locking mechanism. Check for any obstructions or kinks in the hose.
- **Hose not locking:** Pull the hose out slowly, listening for the click. If it doesn't lock, check for debris in the locking mechanism.
- **Leaks at connections:** Ensure all connections (faucet to coupling hose, coupling hose to hose box, nozzle to hose) are tightened properly. Check rubber washers for damage and replace if necessary.
- **Reduced water pressure:** Check your water supply for adequate pressure. Ensure the hose is not kinked or obstructed.

8. Specifications

Brand	Gardena
Model Number	8023-20 (08023-20)
Hose Length	25 meters (82 feet)
Hose Diameter	13 mm (1/2 inch)
Material	Body: Plastic, Hose: PVC
Color	Gray/Turquoise
Installation Type	Wall Mount
Item Weight	11 Kilograms
Dimensions (L x W x H)	50.8 x 27.9 x 50.8 cm
UPC	725452451049

9. Warranty and Support

The Gardena 8023-20 Wall-Mounted Hose Box comes with a 5-year warranty, covering manufacturing defects under normal use. Please retain your proof of purchase for warranty claims.
For technical support, spare parts, or warranty inquiries, please contact Gardena customer service through their official website or the contact information provided with your purchase documentation.

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