

Seagate STCG3000100

Seagate Central STCG3000100 3TB Personal Cloud Storage User Manual

Model: STCG3000100 | Capacity: 3TB

[Overview](#)

[Setup](#)

[Operating](#)

[Maintenance
Warranty &
Support](#)

[Troubleshooting](#)

[Specifications](#)

1. PRODUCT OVERVIEW

The Seagate Central STCG3000100 is a personal cloud storage device designed to centralize and back up your digital content. It allows access to your files from various devices within your home network or remotely via the internet.

Key Features:

- Access your personal cloud from anywhere with a web browser or the free app for tablets and smartphones.
- Automatically back up multiple PC and Mac computers.
- Upload and back up photos/videos from tablets and smartphones anywhere with an internet connection.
- Wirelessly stream your media library to gaming consoles, media players, Smart TVs, and connected devices.



Figure 1.1: Front view of the Seagate Central 3TB Personal Cloud Storage device. This image shows the sleek, black enclosure with the Seagate logo prominently displayed on the front.

2. WHAT'S IN THE BOX

- Seagate Central Shared Storage Device
- Ethernet Cable
- Power Supply
- Quick Start Guide



Figure 2.1: The Seagate Central device shown alongside its power adapter and Ethernet cable, which are included for initial setup and connectivity.

3. SETUP INSTRUCTIONS

Follow these steps to set up your Seagate Central device:

1. **Connect the Ethernet Cable:** Plug one end of the provided Ethernet cable into the Ethernet port on the back of your Seagate Central device. Plug the other end into an available LAN port on your wireless router.
2. **Connect the Power Supply:** Connect the power supply to the power input on the back of the Seagate Central device. Plug the power adapter into a wall outlet.
3. **Power On:** The device will automatically power on. Wait for the status light on the front of the device to turn solid green, indicating it is ready for use. This may take a few minutes.

4. **Initial Access:** From a computer connected to the same network, open a web browser and navigate to www.seagate.com/central/setup to complete the initial setup and create your Seagate Access account.



Figure 3.1: A visual representation of the Seagate Central device connected to a home network, typically via an Ethernet cable to a router. This setup enables network access for all connected devices.

4. OPERATING INSTRUCTIONS

4.1. Accessing Your Files

You can access your files stored on Seagate Central in several ways:

- **Local Network (PC/Mac):** The Seagate Central will appear as a network drive on your computer. You can browse and manage files directly through your operating system's file explorer.
- **Seagate Media App (Mobile Devices):** Download the free Seagate Media app from your device's app store. Log in with your Seagate Access account to browse, stream, and upload content.
- **Web Browser (Remote Access):** Visit access.seagate.com and log in with your Seagate Access account to access your files from any internet-connected device.
- **DLNA/UPnP Devices:** Stream media to compatible Smart TVs, gaming consoles, and media players that support DLNA or UPnP.



Figure 4.1: The Seagate Central device shown connected to a home entertainment system, demonstrating its capability to stream media content like videos, photos, and music to a Smart TV.

4.2. Automatic Backup

Configure automatic backups for your PC and Mac computers using the Seagate Dashboard software (available for download from the Seagate website). This ensures your important files are regularly saved to your Seagate Central.

4.3. Mobile Uploads

Use the Seagate Media app on your smartphone or tablet to automatically upload photos and videos to your Seagate Central, freeing up space on your mobile device and centralizing your memories.

5. MAINTENANCE

- **Firmware Updates:** Regularly check for and install firmware updates through the Seagate Central administration interface. Updates provide performance improvements, new features, and security enhancements.
- **Cleaning:** Keep the device clean and free from dust. Use a soft, dry cloth to wipe the exterior. Do not use liquid cleaners or aerosols.
- **Ventilation:** Ensure the device has adequate ventilation. Do not block the ventilation holes or place the device in an enclosed space that could restrict airflow.
- **Data Integrity:** While Seagate Central provides backup capabilities, it is recommended to maintain additional backups of critical data on separate storage devices or cloud services.

6. TROUBLESHOOTING

6.1. Device Not Detected on Network

- Ensure the Ethernet cable is securely connected to both the Seagate Central and your router.
- Verify the power adapter is connected and the device's status light is solid green.
- Restart your router, then restart the Seagate Central device.
- Check your router's settings to ensure DHCP is enabled and the device is receiving an IP

address.

6.2. Cannot Access Files Remotely

- Confirm your Seagate Central is connected to the internet and its status light is solid green.
- Ensure you are using the correct Seagate Access account credentials.
- Check your router's firewall settings; some firewalls may block remote access.

6.3. Slow Performance

- Network congestion can affect performance. Try reducing the number of active network devices or streaming activities.
- Ensure your network cables are in good condition and your router supports Gigabit Ethernet for optimal speeds.
- Check for any ongoing background tasks on the Seagate Central, such as large backups or media indexing.

7. TECHNICAL SPECIFICATIONS

Feature	Detail
Brand	Seagate
Model Number	STCG3000100
Digital Storage Capacity	3 TB
Hard Disk Form Factor	3.5 Inches
Connectivity Technology	Ethernet
Host Interface	USB 2.0
Maximum External Data Transfer Rate	60 MBps (480 Mbps)
Hardware Platform	Mac, PC
Color	Black
Item Dimensions (LxWxH)	5.7 x 8.5 x 1.7 inches
Item Weight	2.2 pounds

8. WARRANTY AND SUPPORT

8.1. Limited Warranty

The Seagate Central STCG3000100 comes with a **2-Year Limited Warranty**. Please retain your proof of purchase for warranty claims. For full terms and conditions, refer to the warranty documentation included with your product or visit the official Seagate website.

8.2. Technical Support

For technical assistance, product registration, or to download the latest software and firmware, please visit the official Seagate support website:

You may also find helpful resources, FAQs, and community forums on the support page.

9. VIDEO RESOURCES



Seagate Central External Hard Drive Overview


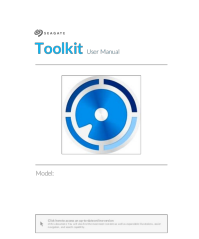
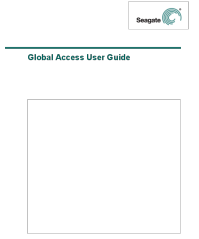
Your browser does not support the video tag.

This video provides a brief overview of the Seagate Central External Hard Drive, highlighting its features and how it can centralize your digital life. It demonstrates how the device organizes and backs up photos, music, movies, and documents, making them accessible from various devices like computers, tablets, smartphones, gaming consoles, and Smart TVs. The video also shows the ease of setup by plugging it into a wireless router and using the Seagate Media app.

© 2025 Seagate Technology. All rights reserved.

Related Documents - STCG3000100

	<p>Seagate Personal Cloud SRN21C User Manual: Setup, Features, and Operation</p> <p>Comprehensive user manual for the Seagate Personal Cloud SRN21C. Learn how to set up, manage users, back up data, stream media, and utilize advanced features for secure personal cloud storage.</p>
	<p>Seagate WSS NAS 2-Bay, 4-Bay, 6-Bay Kullanım Kılavuzu</p> <p>Seagate WSS NAS 2-Bay, 4-Bay ve 6-Bay ağ depolama sunucuları için kapsamlı kullanım kılavuzu. Kurulum, yapılandırma, güvenlik ve sorun giderme bilgileri içerir.</p>
	<p>Seagate Lyve Cloud S3 Storage User Manual and Administrator's Guide</p> <p>Comprehensive guide to Seagate's Lyve Cloud S3 Storage, covering features, setup, administration, security, and client integration for managing object storage.</p>

	<p>Lyve Cloud Object Storage Product Features Guide</p> <p>Explore the comprehensive features of Seagate's Lyve Cloud Object Storage, including S3 API support, console management, security options like MFA and data encryption, and various client connection methods. This guide details storage management, access controls, and data durability.</p>
	<p>Seagate Toolkit User Manual: Backup, Sync, and Secure Your Data</p> <p>Comprehensive user manual for Seagate Toolkit, detailing features for data backup, file synchronization, drive security with encryption, RAID setup, and RGB LED management for Seagate and LaCie storage devices.</p>
	<p>Seagate Global Access User Guide</p> <p>A comprehensive guide to using Seagate Global Access for remote file access, folder sharing, and account management on your network storage devices.</p>