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CHAMBERLAIN WD832KEV

Chamberlain WD832KEV Garage Door Opener User Manual

Model: WD832KEV

INTRODUCTION

This manual provides essential instructions for the setup, operation, and maintenance of your Chamberlain WD832KEV 1/2 HP Ultra-Quiet Belt Drive Garage Door Opener. Please read all instructions carefully before installation and use to ensure safe and efficient operation.

PRODUCT OVERVIEW

The Chamberlain WD832KEV is a 1/2 HP ultra-quiet belt drive garage door opener designed for reliable performance. It features a steel-reinforced belt drive and Motor Vibration Isolation System for reduced noise. Key features include MyQ smartphone control capability (Internet Gateway sold separately), a timer-to-close function, and The Protector System safety sensors.



Main unit of the Chamberlain WD832KEV Garage Door Opener.

SETUP

Proper installation is crucial for the safe and effective operation of your garage door opener. It is recommended to consult the detailed installation guide provided in your product packaging for comprehensive step-by-step instructions.

Key Installation Considerations:

- **Rail System Assembly:** The quick install rail system is designed for faster and easier assembly, typically within 60 seconds.
- **Door Compatibility:** This opener is designed for 7 ft. garage doors. Extension kits (7708CB-P for 8 ft. doors and 7710CB-P for 10 ft. doors) are required for taller doors. The actual rail length for 7 ft. doors is 9.4 ft.
- **Safety Sensors:** Install The Protector System safety sensors with rapid snap brackets. These sensors project an invisible light beam across the garage door opening. Ensure they are properly aligned to prevent the door from closing if the beam is interrupted.
- **Remote Controls:** The unit includes two 3-button remote controls. These remotes utilize a new tri-band frequency for reliable performance over greater distances.

- **Wireless Keypad:** A wireless keypad is included for secure access without a remote. It allows for unique four-digit codes and one-touch closing.
- **Multi-Function Wall Control Panel:** Install the multi-function wall control panel. This panel allows for programming new remotes and MyQ accessories, setting the timer-to-close function, and features motion-detecting lights.
- **MyQ Smartphone Control (Optional):** To enable MyQ smartphone control, the MyQ Internet Gateway (CIGBU) is required and sold separately. This gateway connects to your home router and provides a dedicated wireless signal for smartphone monitoring and control.
- **HomeLink Compatibility:** For certain vehicles, a compatible bridge device (not included) may be necessary to operate your garage door opener via the HomeLink buttons.



The unit includes two three-button remote controls and a wireless keypad, control panel, and safety sensors.

Video: MyQ Smartphone Control Setup

Your browser does not support the video tag.

This video demonstrates the setup process for MyQ smartphone control with your Chamberlain garage door opener.

OPERATING INSTRUCTIONS

Once installed, your Chamberlain WD832KEV garage door opener offers several convenient operating features:

- **Standard Operation:** Use the included 3-button remote controls or the wireless keypad to open and close the garage door. The multi-function wall control panel also provides open/close functionality.
- **Ultra-Quiet Performance:** The 1/2 HP belt drive system, combined with the Motor Vibration Isolation System, ensures quiet operation, minimizing noise in your home.
- **Timer-to-Close:** Activate the timer-to-close function via the multi-function wall control panel. This feature automatically closes the garage door after a preset time (1, 5, or 10 minutes) if you forget.
- **Motion-Detecting Lights:** The multi-function wall control panel includes motion detection, which automatically turns on the garage door opener lights when motion is detected.
- **MyQ Smartphone Control (with Gateway):** If the MyQ Internet Gateway is installed, use the MyQ app on your smartphone to monitor the door's status and control its operation remotely.

MAINTENANCE

Regular maintenance helps ensure the longevity and safe operation of your garage door opener. Perform

the following checks periodically:

- **Safety Sensor Test:** Test the safety sensors monthly. Place an object in the path of the door while it is closing. The door should reverse. If it does not, check sensor alignment and wiring.
- **Door Balance:** With the opener disconnected, manually open and close the garage door. It should move smoothly and stay in place when partially open. If not, consult a garage door professional for spring adjustment.
- **Belt Inspection:** Periodically inspect the steel-reinforced belt for any signs of wear, fraying, or damage. Ensure proper tension. Refer to the full manual for belt tension adjustment procedures.
- **Lubrication:** Lubricate moving parts of the garage door (rollers, hinges, and springs) as recommended by your garage door manufacturer. Do not lubricate the opener's rail or belt.
- **Remote Battery Replacement:** Replace batteries in remote controls and the wireless keypad as needed. The wireless keypad uses odd-sized batteries, so ensure you have the correct replacements.

TROUBLESHOOTING

If you encounter issues with your garage door opener, consider the following common troubleshooting steps:

- **Door Not Closing:**
 - Check the safety sensors. Ensure they are clean, unobstructed, and properly aligned. The indicator lights on the sensors should be steady.
 - Verify that the door path is clear of any obstacles.
- **Remote Control Not Working:**
 - Replace the remote control battery.
 - Reprogram the remote control to the opener. Refer to the programming section in your full manual.
 - Check for potential frequency interference from other devices in the area.
- **Opener Lights Not Working:**
 - Check the light bulbs. Ensure they are CFL compatible as specified.
 - If motion-detecting lights are not activating, check the settings on the multi-function wall control panel.
- **Unusual Noise:**
 - While the WD832KEV is designed for quiet operation, any new or excessive noise should be investigated. Check for loose hardware or issues with the garage door itself (e.g., worn rollers, unlubricated parts).

SPECIFICATIONS

Feature	Detail
Manufacturer	Chamberlain
Part Number	WD832KEV
Item Weight	35 pounds

Product Dimensions	26.75 x 8 x 13.25 inches
Item Model Number	WD832KEV
Batteries Required	2 AAA batteries (included)
Color	Other (typically White/Off-White)
Finish	White/Off-White
Item Package Quantity	1
Certification	Belt drive steel-reinforced belt provides ultra-quiet operation
Included Components	1/2hp MyQ-enabled Belt Whisper Drive Garage Door Opener

WARRANTY INFORMATION

The Chamberlain WD832KEV Garage Door Opener comes with the following warranty:

- **Motor:** Lifetime Warranty
- **Belt:** Lifetime Warranty
- **Parts:** 5-Year Warranty
- **Accessories:** 1-Year Warranty

Please retain your proof of purchase for warranty claims. For full terms and conditions, refer to the warranty documentation included with your product or visit the official Chamberlain website.

SUPPORT

For further assistance, technical support, or to purchase replacement parts and accessories, please contact Chamberlain customer service or visit their official website. You can often find FAQs, troubleshooting guides, and contact information on their support pages.

Online Resources: www.chamberlain.com