

Orbegozo FCH 4000

Orbegozo FCH 4000 Chocolate Fountain Instruction Manual

Model: FCH 4000

1. IMPORTANT SAFETY INSTRUCTIONS

Please read all instructions carefully before using the Orbegozo FCH 4000 Chocolate Fountain. Retain this manual for future reference.

- Always store the appliance in a cool, dry place, protected from direct sunlight.
- Ensure the chocolate fountain is placed on a flat, stable, and heat-resistant surface to prevent tipping and ensure proper chocolate flow.
- Do not immerse the motor base in water or any other liquid.
- Keep out of reach of children and pets.
- Unplug the appliance from the power outlet when not in use and before cleaning.
- Do not operate the appliance with a damaged cord or plug, or after the appliance malfunctions or has been damaged in any manner.
- Use only accessories recommended by the manufacturer.

2. PRODUCT OVERVIEW

The Orbegozo FCH 4000 is a compact chocolate fountain designed for home use, featuring a durable stainless steel construction and a three-tier design for an elegant chocolate flow.



Front view of the Orbegozo FCH 4000 Chocolate Fountain, showcasing its stainless steel finish and control knob.



The chocolate fountain in operation, with melted chocolate cascading down its three tiers.

Key Features:

- Stainless steel body and three-tier fountain structure.
- Integrated keep-warm function to maintain chocolate consistency.
- On/Off switch for easy control.
- Operation indicator light for status indication.

- Anti-slip base for enhanced stability during use.
- Compact dimensions: 16 x 15.5 x 23 cm.

3. SETUP

Follow these steps to set up your chocolate fountain for first use:

1. **Unpack:** Carefully remove all components from the packaging.
2. **Clean:** Before first use, wash the stainless steel tiers and auger (spiral rod) with warm, soapy water. Rinse thoroughly and dry completely. The base unit should only be wiped with a damp cloth.
3. **Assemble:** Place the motor base on a flat, stable, and heat-resistant surface. Insert the auger into the center shaft of the base. Place the three-tier fountain structure onto the base, ensuring it is securely seated and level.
4. **Position:** Ensure the fountain is positioned away from drafts or open windows, which can affect chocolate flow.



Exploded view showing the base, auger, and three-tier structure for assembly.

4. OPERATING INSTRUCTIONS

Operating your Orbegozo FCH 4000 Chocolate Fountain is straightforward:

1. **Pre-melt Chocolate:** It is essential to melt the chocolate completely before pouring it into the fountain. Use high-quality chocolate specifically designed for fountains, or add a small amount of vegetable oil (approximately 1-2 tablespoons per 450g of chocolate) to regular chocolate to achieve the correct consistency. Melt the chocolate in a microwave or double boiler until smooth and fluid.
2. **Turn On Heat:** Plug the appliance into a 220V power outlet. Turn the control knob to the "HEAT" position. Allow the base to heat for approximately 5-10 minutes to ensure the chocolate stays warm and fluid.

3. **Pour Chocolate:** Carefully pour the pre-melted chocolate into the basin at the bottom of the fountain. Do not overfill; the capacity is approximately 1 liter.
4. **Start Motor:** Once the chocolate is in the basin, turn the control knob to the "HEAT MOTOR" position. The auger will begin to rotate, drawing the chocolate up through the center column and allowing it to cascade down the tiers.
5. **Enjoy:** Dip fruits, marshmallows, cookies, or other treats into the flowing chocolate.
6. **Monitor:** Periodically check the chocolate level and consistency. If the flow becomes thin or stops, add more pre-melted chocolate.



Close-up of the control knob with 'OFF', 'HEAT', and 'HEAT MOTOR' settings.

Product Demonstration Video:

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This video demonstrates the OrbeGozo FCH 4000 chocolate fountain in operation, showing the chocolate flow and overall functionality.

5. MAINTENANCE AND CLEANING

Proper cleaning ensures the longevity and hygiene of your chocolate fountain:

1. **Turn Off and Unplug:** After use, turn the control knob to "OFF" and unplug the appliance from the power outlet.
2. **Remove Excess Chocolate:** While the chocolate is still warm and liquid, carefully pour any remaining chocolate from the basin into a container for disposal or storage. Do not pour chocolate down the drain.

3. **Disassemble:** Once cooled, remove the tiers and the auger from the base.
4. **Clean Components:** Wash the stainless steel tiers and auger immediately with warm, soapy water. It is crucial to clean these parts before the chocolate hardens, as hardened chocolate can be difficult to remove from small holes and crevices. Use a soft brush or sponge to clean thoroughly. Rinse well and dry completely.
5. **Clean Base:** Wipe the motor base with a damp cloth. Do not immerse the base in water.
6. **Storage:** Ensure all parts are completely dry before reassembling or storing the fountain. Store in a cool, dry place.

6. TROUBLESHOOTING

If you encounter issues with your chocolate fountain, refer to these common solutions:

- **Chocolate not flowing smoothly:**
 - Ensure the fountain is on a perfectly level surface.
 - Check if the chocolate is sufficiently melted and has the correct consistency (add more vegetable oil if too thick).
 - Verify that the "HEAT MOTOR" function is selected.
 - Ensure there is enough chocolate in the basin.
- **Motor not starting:**
 - Check if the appliance is properly plugged into a working power outlet.
 - Ensure the control knob is set to "HEAT MOTOR".
- **Chocolate hardening in the fountain:**
 - Ensure the "HEAT" function is active.
 - The room temperature might be too cold; consider moving the fountain to a warmer area.

7. SPECIFICATIONS

Brand:	Orbegozo
Model Number:	FCH 4000
Color:	Stainless steel
Product Dimensions:	16 x 15.5 x 23 cm
Weight:	898 g
Capacity:	1 Liter
Power/Wattage:	32 watts
Voltage:	220 Volt
Material:	Stainless steel
Noise Level:	44 Decibels
Special Features:	3 tiers, Easy to clean

8. WARRANTY AND SUPPORT

For warranty information and customer support, please refer to the documentation provided with your purchase or contact Orbegozo customer service directly. Keep your proof of purchase for any warranty claims.

For further assistance, visit the official Orbegozo website or contact their customer support channels.