

## SPC 7609N

# SPC Duo Comfort Kaiser Cordless Phone System

Model: 7609N

## INTRODUCTION

This manual provides essential instructions for setting up, operating, and maintaining your SPC Duo Comfort Kaiser cordless phone system. Designed for ease of use, this system features large buttons, an amplified earpiece volume, and hearing aid compatibility, making it suitable for users who benefit from enhanced accessibility features. The Duo system includes two handsets and two charging bases, allowing for flexible placement within your home.

## PACKAGE CONTENTS

Please verify that all items are present in your package:

- 2 x SPC Comfort Kaiser Handsets
- 1 x Main Base Unit (with telephone line connection)
- 1 x Secondary Charging Base Unit
- 2 x Power Adapters (one for each base)
- 1 x Telephone Line Cord (RJ11)
- 4 x AAA Rechargeable Batteries (2 for each handset)
- 1 x User Manual (this document)

## SETUP

### 1. Unpacking and Initial Setup

1. **Connect the Main Base:** Plug one power adapter into the main base unit and then into an electrical outlet. Connect the telephone line cord from the main base unit to your telephone wall socket.
2. **Connect the Secondary Charging Base:** Plug the second power adapter into the secondary charging base unit and then into an electrical outlet. This base only requires power and does not need a telephone line connection.
3. **Insert Batteries into Handsets:** Open the battery compartment cover on the back of each handset. Insert the two AAA rechargeable batteries, ensuring correct polarity (+/-). Close the battery compartment cover.
4. **Charge Handsets:** Place each handset onto its respective charging base. The display on the handset

should indicate that it is charging. Allow the handsets to charge for at least 12-15 hours before first use to ensure optimal battery performance.



Image: The SPC Duo Comfort Kaiser cordless phone system, showing both handsets on their charging bases. The main handset is on the left, and the secondary handset is on the right, illustrating the dual-unit setup.

## 2. Physical Dimensions



Image: A diagram illustrating the dimensions of the SPC Duo Comfort Kaiser handset and its charging base. The handset measures 177mm in height and 57mm in width. The main base is 140mm wide and 100mm deep, while the secondary base is 105mm wide and 85mm deep.

## OPERATING YOUR PHONE

### 1. Basic Functions

- **Power On/Off:** The handset powers on automatically when placed on the base or when a button is pressed. To power off, press and hold the red 'End Call' button.
- **Making a Call:** Press the green 'Call' button, then dial the number. Alternatively, dial the number first and then press the green 'Call' button.
- **Answering a Call:** When the phone rings, press the green 'Call' button.
- **Ending a Call:** Press the red 'End Call' button or place the handset back on its charging base.

### 2. Keypad and Display

The SPC Comfort Kaiser features an illuminated display and extra-large buttons for improved visibility and ease of dialing.



Image: A close-up view of the large, clearly labeled numeric keypad on the SPC Comfort Kaiser handset, highlighting the enhanced visibility for dialing.



Image: A detailed view of the function buttons on the SPC Comfort Kaiser handset, including M1, M2, R, OK/MENU, Call, End Call, and navigation keys, all designed for clear identification and easy operation.

### 3. Volume Control

The earpiece volume can be amplified by an additional +10 dB. During a call, use the navigation keys (up/down arrows) to adjust the earpiece volume to a comfortable level. Ringer volume can typically be adjusted through the phone's menu settings.

### 4. Phonebook and Direct Memory Keys

- **Storing Contacts:** The phonebook can store up to 20 names and numbers. Access the phonebook via the 'OK/MENU' button and follow the on-screen prompts to add new entries.
- **Direct Memory Keys (M1 and M2):** These two keys allow for quick dialing of frequently used numbers. To program: Press and hold M1 or M2, then enter the desired number and confirm. To use: Simply press M1 or M2 to dial the stored number directly.

### 5. Caller ID and Hands-Free

- **Caller ID:** The large, blue illuminated screen displays the caller's number (and name if stored in the phonebook) provided you have activated this service with your telephone operator.
- **Hands-Free Function:** During a call, press the 'Hands-Free' button (often indicated by a speaker icon) to activate the speakerphone function. Press it again to return to normal earpiece mode.

## 6. Three-Way Conference Call

The Duo system supports a three-way conference call feature. This allows two internal handsets to converse with an external party. Consult the on-screen menu for specific steps to initiate a conference call, typically involving placing an external call, then initiating an internal call to the second handset, and finally merging the calls.

## MAINTENANCE

- **Cleaning:** Use a soft, damp cloth to clean the handset and bases. Do not use abrasive cleaners or solvents.
- **Battery Care:** Use only the supplied rechargeable AAA NiMH batteries. If the phone will not be used for an extended period, remove the batteries to prevent leakage.
- **Placement:** Avoid placing the phone in direct sunlight, near heat sources, or in areas with high humidity.

## TROUBLESHOOTING

Problem	Possible Cause	Solution
No dial tone	Telephone line cord not connected or faulty.	Ensure the telephone line cord is securely connected to the main base and the wall socket. Test with another phone if possible.
Handset not charging	Handset not correctly placed on base; dirty charging contacts; power adapter not connected.	Ensure the handset is seated correctly. Clean charging contacts on both handset and base with a dry cloth. Check power adapter connection.
Poor sound quality / Static	Handset too far from base; interference from other electronic devices.	Move closer to the main base. Relocate the base away from other electronic devices (Wi-Fi routers, microwaves).
Cannot make/receive calls	No power to the main base; telephone line issue; handset not registered.	Check power connection to the main base. Verify telephone line service. Ensure handsets are registered to the main base.
Caller ID not working	Service not activated by operator.	Contact your telephone service provider to ensure Caller ID service is active on your line.

## TECHNICAL SPECIFICATIONS

- **Model:** SPC Duo Comfort Kaiser 7609N
- **Color:** Piano Black
- **Screen Size:** 1 inch (illuminated blue display)
- **Handset Dimensions (L x W x H):** 17.7 x 5.7 x 2.7 cm









- **Handset Weight:** 156 Grams
- **Battery Type:** NiMH AAA rechargeable batteries (2 per handset)
- **Special Features:** Amplified earpiece volume (+10 dB), Large buttons, Hearing aid compatible (T-position), Hands-free function, Phonebook (20 entries), 2 Direct memory keys (M1, M2), Caller ID (requires network service), Three-way conference call.
- **Power Source:** Battery powered (rechargeable) with AC adapters for bases.
- **Material:** Plastic

## WARRANTY AND SUPPORT

Your SPC Duo Comfort Kaiser phone system is covered by a manufacturer's warranty. Please refer to the warranty card included in your package for specific terms and conditions, including the warranty period and coverage details. For technical support, service, or further assistance, please visit the official SPC website or contact their customer service department. Keep your purchase receipt as proof of purchase for warranty claims.

### Related Documents - 7609N

	<p><a href="#">SPC ZEUS 2 Smartphone: Easy-to-Use Mobile for Seniors with SOS Features</a></p> <p>Discover the SPC ZEUS 2, a 5-inch smartphone designed for seniors. Features include an Easy Mode, large icons, SOS button, remote care compatibility, 4GB RAM, 64GB storage, and a 13MP camera. Learn about its technical specifications and user-friendly design.</p>
	<p><a href="#">SPC ZEUS 2: Smartphone Fácil y Seguro para Mayores con Control Remoto SPC CARE</a></p> <p>Descubre el SPC ZEUS 2, un smartphone diseñado para personas mayores. Ofrece Modo Fácil, iconos XL, botón SOS, control remoto SPC CARE, y especificaciones técnicas robustas para una vida conectada y segura.</p>
	<p><a href="#">SPC Atenea Fit 3 Quick Guide: Setup and Usage</a></p> <p>A quick guide for setting up and using the SPC Atenea Fit 3 smart scale, including app download, device pairing, and usage instructions.</p>
	<p><a href="#">Manual de Usuario SPC Espirare ION: Guía Completa y Consejos de Uso</a></p> <p>Descubre cómo usar tu purificador de aire SPC Espirare ION. Incluye instrucciones, precauciones de seguridad, mantenimiento y control por app para un ambiente limpio.</p>

 A thumbnail image of the SPC Harmony 2 product page. It features a large image of the black flip phone at the top. Below it, there are several smaller images showing the phone's features: a large display, a hearing aid compatibility symbol, an SOS button, and one-touch dialing. The text 'HARMONY 2' is visible at the top left of the thumbnail.	<p><a href="#">SPC Harmony 2: Simple and Accessible 4G Flip Phone</a></p> <p>Discover the SPC Harmony 2, a user-friendly 4G flip phone designed for simplicity and ease of use. Featuring a large display, hearing aid compatibility, SOS button, and one-touch dialing for essential contacts.</p>
 A thumbnail image of the SPC Fortune 2 Max product page. It features a large image of the black flip phone at the top. Below it, there are several smaller images showing the phone's features: a large display, an SOS emergency function, a long-lasting battery, and an ergonomic design. The text 'FORTUNE 2 MAX' is visible at the top left of the thumbnail.	<p><a href="#">SPC Fortune 2 Max: Stylish and Secure Feature Phone</a></p> <p>Discover the SPC Fortune 2 Max, a stylish and secure feature phone designed for ease of use. It features large buttons, an SOS emergency function, a long-lasting battery, and an ergonomic design, making it ideal for everyday communication.</p>