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› Goal Zero Sherpa 50 Recharger (Model 11004) Instruction Manual

## Goal Zero 11004

# Goal Zero Sherpa 50 Recharger Instruction Manual

Model: 11004 | Brand: Goal Zero

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## 1. INTRODUCTION

The Goal Zero Sherpa 50 Recharger is a compact and lightweight portable power solution designed to provide power for various electronic devices. It is capable of charging laptops, tablets, cameras, video equipment, DVD players, CPAP machines, and more. This manual provides essential information for the safe and efficient use of your Sherpa 50 Recharger.

## 2. SETUP AND CHARGING

Before first use, ensure your Sherpa 50 Recharger is fully charged. The device can be charged using multiple methods:

- **Wall Charger:** Connect the included AC wall charger to the Sherpa 50 and a standard wall outlet. Charging typically takes 2-3 hours.
- **Car Charger:** An optional 12V car charger (sold separately) can be used to charge the unit from your vehicle's 12V outlet. Charging typically takes 4-6 hours.
- **Solar Panel:** The Sherpa 50 is compatible with Goal Zero solar panels, such as the Nomad 13 (sold separately). Connect the solar panel to the Sherpa 50 for solar charging. Charging times vary depending on sunlight intensity, typically 5-10 hours.

Ensure all connections are secure during charging. The device features an indicator to show the current charge level.

## 3. OPERATING INSTRUCTIONS

The Sherpa 50 Recharger provides power through various output ports:

- **USB Port:** Use the standard USB port (5.0V, 1.5A) to charge smartphones, tablets, and other USB-powered devices.
- **Laptop Ports:** The Sherpa 50 features switchable laptop jacks (12V 6A or 19V 5A) for powering

compatible laptops. Ensure you select the correct voltage for your device.

- **Optional AC Inverter:** A bolt-on inverter (sold separately) can convert the Sherpa 50 into a standard wall plug (117 Volt AC, 75 Watts max) for powering small AC devices. Using the inverter is less efficient than direct DC connections.

Typical run times for devices include 1-3 hours for laptops and 15+ hours for tablets, depending on the device's power consumption.

## 4. MAINTENANCE

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To ensure the longevity and optimal performance of your Sherpa 50 Recharger, follow these maintenance guidelines:

- **Regular Charging:** It is recommended to charge the unit every 3 months if not in regular use, or keep it connected to a charger.
- **Long-Term Storage:** For storage up to 1 year, discharge the unit to approximately 50% capacity, remove the fuse, and store it in a cool, dry place.
- **Cleaning:** Keep the unit clean and free from dust and debris. Use a dry cloth for cleaning.
- **Temperature:** Avoid exposing the unit to extreme temperatures. Some warmth during charging is normal.

## 5. TROUBLESHOOTING

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If you encounter issues with your Sherpa 50 Recharger, consider the following:

- **Device Not Charging:** Ensure the Sherpa 50 has sufficient charge. Check all cable connections for proper seating. Verify the correct voltage setting for laptop charging.
- **Slow Charging:** Charging times can vary based on the power source (wall, car, solar) and the power consumption of the connected device. For solar charging, ensure the panel is in direct sunlight.
- **No Power Output:** Check if the Sherpa 50 is turned on. Confirm the output port is active. If using an inverter, ensure it is properly connected and within its wattage limit.
- **Overheating:** While some warmth is normal, excessive heat may indicate an issue. Disconnect devices and allow the unit to cool. Ensure proper ventilation.

If problems persist, contact Goal Zero customer support.

## 6. SPECIFICATIONS

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Feature	Detail
Brand	Goal Zero
Model Number	11004
Wattage	50 watts
Item Weight	1.1 Pounds
Color	Silver
Power Source	Solar Powered (with optional panel)
Connectivity Technology	USB
Total USB Ports	1
Included Components	1 x AC wall charger
Compatible Devices	iPod, Laptop/Notebook Computers, PDA, CPAP, Camera, Video, DVD Player
Main Power Connector Type	2 Pin
Portable	Yes
GTIN / UPC	659763157539, 772259156585, 847974000625

## 7. WARRANTY & SUPPORT

The Goal Zero Sherpa 50 Recharger comes with a **1 Year Repair/Replace Warranty**. For warranty claims, technical support, or further assistance, please visit the official Goal Zero website or contact their customer service department.

Official Goal Zero Store: Visit the Goal Zero Store on Amazon

## 8. PRODUCT MEDIA

### Product Images



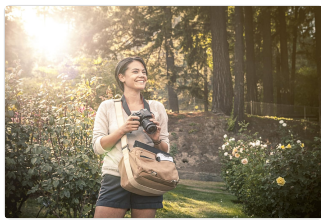
Top view of the Goal Zero Sherpa 50 Recharger, showcasing its compact design.



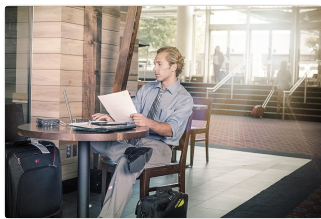
Front view of the Sherpa 50 Recharger, highlighting the USB, input, 12V, and laptop ports.



A person utilizing the Sherpa 50 Recharger to power a laptop in an indoor setting.



An individual with a camera in a natural outdoor environment, demonstrating the portable nature of Goal Zero products.



A person working on a laptop, with the Goal Zero Sherpa 50 Recharger visible, providing power.

## Official Product Videos

### Goal Zero Nation Shares the Sun

Your browser does not support the video tag.

This video highlights Goal Zero's involvement in disaster relief efforts, showcasing how their portable power solutions, including units similar to the Sherpa 50, provide essential power and lighting to communities affected by outages. It demonstrates the practical application of Goal Zero products in critical situations.

**Goal Zero Brand Video - Power. Anything. Anywhere.**

Your browser does not support the video tag.

An official brand video from Goal Zero, illustrating the diverse applications of their portable power products across various human experiences, from outdoor adventures and remote work to emergency preparedness and community support. It emphasizes the brand's commitment to providing power solutions for any situation, anywhere.