

Manuals.plus /

› LUXE Bidet /

› LUXE Bidet NEO 120 Instruction Manual

LUXE Bidet BidetNeo120s

LUXE Bidet NEO 120 Instruction Manual

Model: BidetNeo120s

INTRODUCTION

The LUXE Bidet NEO 120 is a fresh water, non-electric bidet attachment designed for easy installation on most standard two-piece toilets. It features a self-cleaning nozzle, adjustable water pressure, and a rear wash function, providing a hygienic and comfortable experience. This manual provides detailed instructions for setup, operation, maintenance, and troubleshooting to ensure optimal performance and longevity of your bidet.



Image: The LUXE Bidet NEO 120 attachment seamlessly integrated with a standard toilet, showcasing its compact design.

Key Features:

- **Self-Cleaning Nozzle:** Ensures hygiene with an automatic nozzle retraction and cleaning function.
- **Fresh Water Operation:** Utilizes fresh water directly from your water supply, no electricity required.
- **Adjustable Water Pressure:** Customize the water spray intensity for personal comfort.
- **Rear Wash Function:** Provides effective posterior cleaning.
- **Durable Construction:** Built with high-quality parts including metal-ceramic core valves and steel hoses.
- **Easy Installation:** Designed for quick and simple DIY setup on most standard two-piece toilets.

INCLUDED COMPONENTS

Your LUXE Bidet NEO 120 package includes all necessary parts for installation:

- Neo 120 Bidet Body
- 1/2" x 1/4" cold water connection metal braided hose
- 2 circular attachment plates with rubber gaskets
- 15/16" x 15/16" x 1/2" cold water plastic t-adaptor
- Instruction Manual



Everything Included

Every LUXE Bidet box comes with **all parts needed for installation**. We offer a wide range of alternative parts for a variety of setups.

Image: A complete set of LUXE Bidet NEO 120 components laid out, including the bidet unit, hoses, adapters, and manual.

SETUP AND INSTALLATION

Follow these steps for a quick and easy installation of your LUXE Bidet NEO 120. No special tools are typically required beyond a screwdriver.

1. Remove toilet seat

2. Secure bidet under toilet seat

3. Connect water supply to bidet with fittings



Easy DIY Installation

Image: Visual guide illustrating the three main steps for installing the bidet attachment.

1. Turn Off Toilet Tank Water Supply

Locate the water supply valve at the wall behind your toilet. Turn it clockwise until the water flow stops. Flush the toilet to completely empty the tank and bowl.

2. Remove the Toilet Seat

Lift the hinge tabs of your toilet seat and use a flathead screwdriver to unscrew the toilet seat bolts. Remove the toilet seat and set it aside.

3. Mount Your LUXE Bidet on the Toilet

Place the bidet attachment on the toilet bowl. The adjustment plates will need to line up with the holes on the toilet bowl. You may need to rotate the adjustment plates accordingly to line up properly with the holes.

4. Reattach Your Toilet Seat

Reattach the toilet seat on top of the bidet attachment and secure it using the original toilet seat hardware. Make sure to tighten the bolts to ensure that the bidet attachment and toilet seat do not move.

5. **Disconnect the Water Supply Hose**

Make sure you have turned off the toilet tank water supply and flushed the toilet to empty the tank. Disconnect the water supply hose from the toilet tank connection.

6. **Check the T-adapter**

Ensure that there is a black rubber washer inserted at the top of the T-adapter. If it is not already there, insert the black rubber washer as it is securely in place.

7. **Install the T-adapter to the Toilet Tank**

Connect the top of the T-adapter to the toilet tank and the bottom of the T-adapter to the water supply hose. Take care to align the T-adapter straight on the fill valve to prevent any cross-threading caused by misalignment. Hand-tighten only.

8. **Connect the Bidet Hose to the T-adapter and Inlet**

Connect the 1/2" end of the cold water metal braided hose to the T-adapter. Connect the 1/4" end of the hose to the bidet inlet. Use the wing nut of the hose to fully tighten the connections at both ends of the hose. Hand-tighten only.

9. **Turn On Water Supply and Check for Leaks**

Slowly turn the water supply valve back on. Check all connections for leaks. If any leaks are found, gently tighten the connections until the leak stops. Do not overtighten.

OPERATION

The LUXE Bidet NEO 120 features intuitive controls for a personalized cleaning experience.

LUXE Bidet® NEO

The original bidet



- 📍 200,000+ 5-Star Reviews
- 📦 4 Million+ Bidets Sold
- 🌍 World Class Support
- 🏆 16 Years of Patented Innovations



Image: The control panel of the bidet, showing the water pressure and mode selection knobs.

Control Knobs:

- **Water Pressure Control (Bottom Knob):** Turn this knob to adjust the water pressure from low to high. Start with low pressure and gradually increase to your desired intensity.
- **Mode Control (Top Knob):**
 - **REAR:** Activates the rear wash function for posterior cleaning.
 - **NOZZLE CLEAN:** Activates the self-cleaning function for the nozzle.

NEO 120 Bidet Modes

Rear Wash

Sprays a stronger water flow, angled towards your rear



Self-Clean

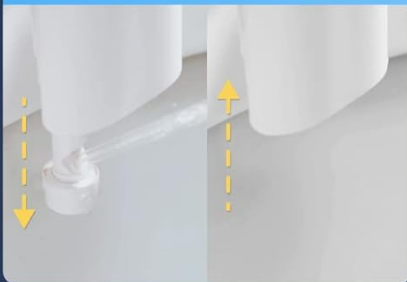
Runs fresh water over nozzles to wash off unwanted debris



NEO Series Features

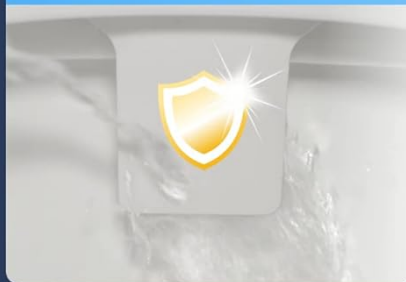
Retractable Nozzles

Remain protected & pristine



Protective Guard Gate

Shields against splashback



Fits Most Toilet Set-ups

With rotatable adjustment plates



Image: Visual representation of the bidet's rear wash and self-clean modes, along with key features like retractable nozzles and a protective guard gate.

MAINTENANCE

Nozzle Cleaning:

The NEO 120 features a self-cleaning nozzle. To clean the nozzle, turn the top knob to the "NOZZLE CLEAN" position. This will spray fresh water over the nozzle to wash off any debris. The nozzle automatically retracts behind a guard gate after each use to ensure it remains protected and pristine.

General Cleaning:

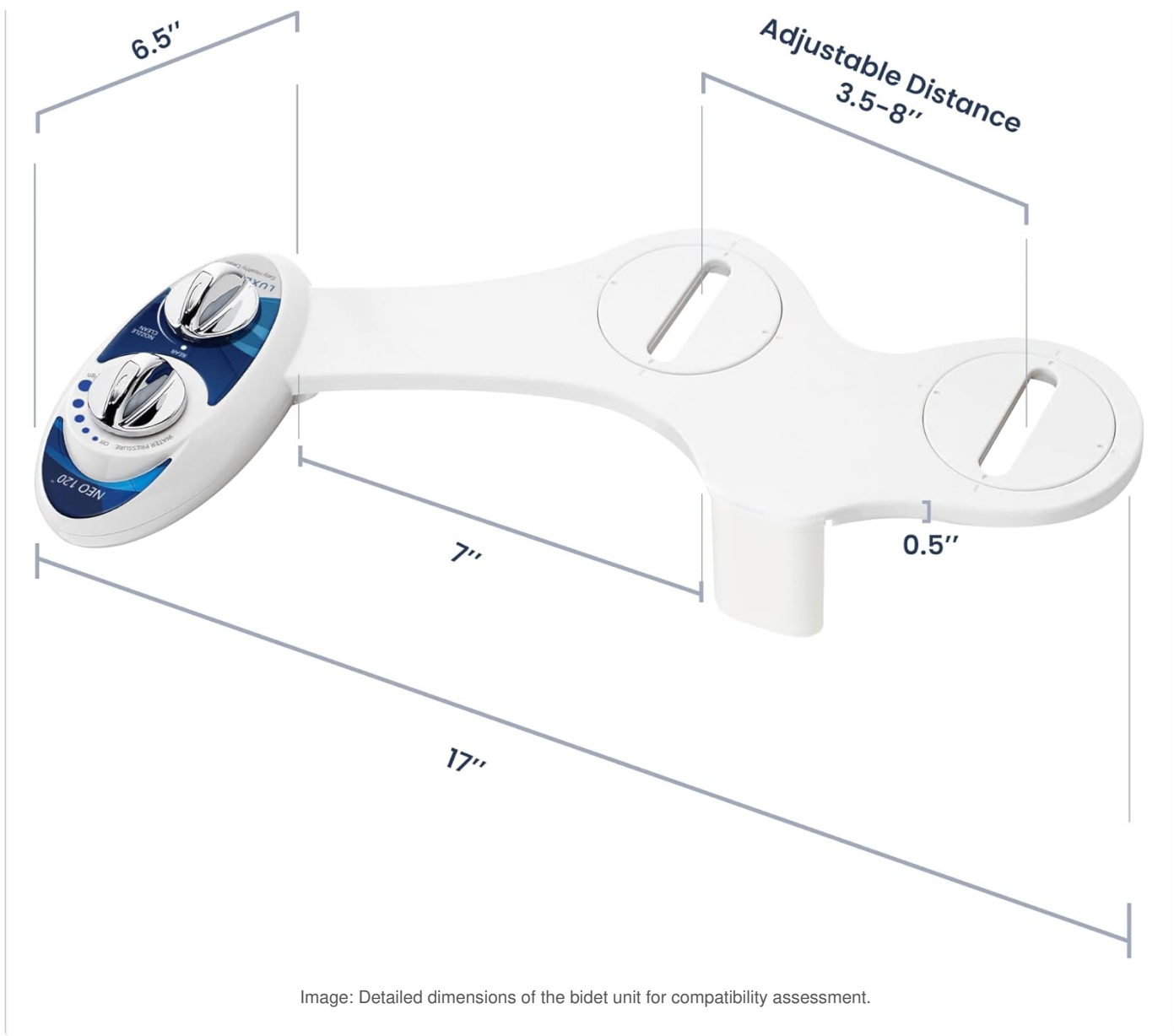
Clean the exterior of the bidet attachment regularly with a mild, non-abrasive cleaner and a soft cloth. Avoid harsh chemicals or abrasive materials that could damage the finish.

TROUBLESHOOTING

Problem	Possible Cause / Solution
Water Leakage:	Ensure all connections (T-adapter, hoses) are hand-tightened properly. Check for missing or improperly seated rubber washers/O-rings. Apply Teflon tape to threaded connections if necessary.
Low Water Pressure:	Check if the water supply valve is fully open. Ensure the water pressure control knob on the bidet is set to a higher setting.
Toilet Seat Not Laying Flat:	This can occur with some toilet seat designs. Consider purchasing toilet seat bumpers (spacers) to raise the toilet seat slightly and ensure it sits flat on the bidet attachment.
Nozzle Not Extending/Retracting:	Ensure the mode control knob is correctly set to "REAR" or "NOZZLE CLEAN". Check for any obstructions around the nozzle or guard gate.
Difficulty with Installation:	Refer to the detailed step-by-step instructions and diagrams in the manual. Ensure you have basic tools like a flathead screwdriver if needed for your toilet seat.

SPECIFICATIONS

Attribute	Detail
Manufacturer	LUXE Bidet
Part Number	Neo 120
Item Weight	1.8 pounds
Product Dimensions	17 x 6.5 x 4 inches
Country of Origin	China
Item Model Number	BidetNeo120s
Color	Blue
Style	Self Cleaning Nozzle
Finish	Polished
Material	Plastic
Installation Method	Single Hole
Number Of Pieces	1
Number of Handles	1
Handle Material	Ceramic
Mounting Type	Wall Mount
Special Features	Retractable Nozzles, Nozzle Guard Gate
Batteries Included?	No
Batteries Required?	No
Date First Available	October 31, 2012



WARRANTY AND SUPPORT

LUXE Bidet offers an **18-month warranty** on your NEO 120 bidet attachment. Our world-class Customer Care team is dedicated to ensuring your satisfaction. If you encounter any problems or have concerns about the product, please reach out to us. You can also register your bidet online for an extended warranty.

For support, please refer to the contact information provided in your product packaging or visit the official LUXE Bidet website.