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Lionsgate B009XTVGMA

Control Prime Video User Guide

Model: B009XTVGMA

1. Setup

This section outlines the steps required to access and prepare to watch the film*Control* on Prime Video.

1.1 Accessing Prime Video

1. Ensure you have an active Amazon Prime membership or have purchased/rented *Control* through Prime Video.
2. Download and install the Prime Video application on your compatible device (Smart TV, streaming stick, tablet, smartphone, computer).
3. Log in to the Prime Video application using your Amazon account credentials.

1.2 System Requirements

- **Compatible Device:** A device capable of running the Prime Video application (e.g., Smart TV, Roku, Fire TV, Apple TV, computer, mobile device).
- **Internet Connection:** A stable broadband internet connection is required for streaming. A minimum of 1 Mbps for SD content and 3.5 Mbps for HD content is recommended.
- **Amazon Account:** An active Amazon account is necessary to access Prime Video content.

2. Operating

This section details how to play the film and manage playback settings.

2.1 Playing the Film

1. Navigate to the *Control* title page within the Prime Video application.
2. Select the 'Play' button to begin streaming the film.
3. Use the on-screen controls to **pause**, **resume**, **fast-forward**, or **rewind** the playback.

2.2 Adjusting Audio Languages

Control offers multiple audio language options:

- **English**
- **English Dialogue Boost: Medium**

- **English Dialogue Boost: High**

To change the audio language during playback:

1. While the film is playing, access the playback options (often by moving your mouse or tapping the screen).
2. Look for an icon resembling a speech bubble or 'Audio & Subtitles'.
3. Select your preferred audio track from the available options.

2.3 Enabling Subtitles

Control provides subtitles in **English [CC]**.

To enable or disable subtitles during playback:

1. Access the playback options.
2. Look for an icon resembling a speech bubble or 'Audio & Subtitles'.
3. Select 'English [CC]' to enable, or 'Off' to disable subtitles.

2.4 Content Advisory

Please be aware of the following content advisories for *Control*:

- **Flashing lights**
- **Violence**
- **Alcohol use**
- **Smoking**
- **Sexual content**
- **Flashing lights and strobing patterns might affect photosensitive viewers.**

3. Maintenance

Maintaining an optimal viewing experience for digital content primarily involves ensuring your streaming environment is stable.

3.1 Internet Connection Stability

A consistent and strong internet connection is crucial for uninterrupted streaming. If you experience buffering or quality degradation, consider:

- Restarting your router/modem.
- Reducing other network activity (e.g., downloads, other streaming devices).
- Moving closer to your Wi-Fi router or using a wired connection if possible.

3.2 Application Updates

Ensure your Prime Video application is always updated to the latest version to benefit from performance improvements and bug fixes. Most devices update apps automatically, but manual checks may be necessary.

4. Troubleshooting

This section addresses common issues you might encounter while watching *Control*.

4.1 Playback Issues (Buffering, Freezing, Poor Quality)

- **Check Internet Connection:** Verify your internet speed and stability.
- **Restart Device:** Close and reopen the Prime Video app, or restart your streaming device/computer.
- **Clear Cache:** On some devices, clearing the Prime Video app's cache can resolve playback issues. Consult your device's manual for instructions.
- **Reduce Quality:** If available, try lowering the streaming quality setting within the Prime Video app.

4.2 Audio or Subtitle Problems

- **Verify Settings:** Ensure the correct audio language and subtitle options are selected in the playback controls (refer to Section 2.2 and 2.3).
- **Check Device Volume:** Confirm your device's volume is turned up and not muted.
- **Restart:** Close and reopen the Prime Video app or restart your device.

5. Specifications

Detailed information regarding the film *Control* on Prime Video.

Specification	Details
Content Advisory	Flashing lights, violence, alcohol use, smoking, sexual content, Flashing lights and strobing patterns might affect photosensitive viewers
Audio Languages	English, English Dialogue Boost: Medium, English Dialogue Boost: High
Subtitles	English [CC]
Directors	Anton Corbijn
Producers	Anton Corbijn
Cast	Samantha Morton, Sam Riley, Alexandra Maria Lara, Joe Anderson, Toby Kebbell, Craig Parkinson, James Anthony Pearson, Harry Treadaway
Studio	Lionsgate
Release Date	2021

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