Busch-Jaeger 2CKA008136A0023

Busch-Jaeger Comfort Panel 9-inch Touch Display

User Manual

Model: 8136/09-811, 2CKA008136A0023

1. Product Overview

The Busch-Jaeger Comfort Panel is a freely programmable IP/KNX touch display designed as a comprehensive control, infotainment, and entertainment center for smart homes. It features a closed capacitive glass surface and a brushed stainless steel design strip, integrating seamlessly into modern living spaces. The panel includes an integrated camera and offers intuitive navigation for ease of use.



Figure 1: Front view of the Busch-Jaeger Comfort Panel, showcasing its 9-inch touch display with a smart home interface. The panel features a white glass surface and a grey bottom strip with "BUSCH-JAEGER" branding.

2. Setup and Installation

The Busch-Jaeger Comfort Panel is designed for **flush-mounted installation**. Ensure all electrical connections are made by a qualified professional according to local regulations and the provided wiring diagrams (not included in this manual, refer to product packaging or manufacturer's website).

- **Mounting:** The panel is intended for horizontal installation. The installation depth is 60 mm.
- **System Compatibility:** Compatible with Busch-Powernet KNX and Busch-Installationsbus KNX systems.
- **Network Connection:** Connect the panel to your IP network via Ethernet for full functionality, including remote access and IP telephony.

- **Power Supply:** Ensure the correct power supply is connected as specified in the installation guide.

3. Operating Instructions

The Comfort Panel features a capacitive touch display for intuitive operation. The user interface is designed for easy navigation through various functions.

3.1. Core Functions

- **Home Control:** Manage lighting (switching, dimming), blinds, room temperature control (RTR), scenes, and automated sequences. Set up time-based controls for various functions.
- **Entertainment:** Access multimedia content and use the panel as a remote control for RC5 and B&O systems.
- **Infotainment:** Utilize IP telephony, RSS reader, intercom with video, email client, voice and graphic memo functions. Monitor consumption data for energy management.
- **Door Communication:** Functions as an indoor station for the Busch-Welcome System when combined with the IP-Gateway 83341.
- **Security:** Supports video surveillance with IP cameras, alarm functions, notification features, and presence simulation for enhanced home security.

3.2. User Interface and Customization

The panel allows for the display of individual floor plans, room images, and custom control pages. Freely programmable touch surfaces provide flexibility in configuring your smart home interface.

3.3. Mobile Control

The Comfort Panel can be operated remotely using smartphones and tablets via the*ComfortTouch App* (available for Apple iOS and Google Android devices, version 4 and higher).

4. Maintenance

- **Cleaning:** The capacitive glass surface can be cleaned with a soft, damp cloth. Avoid abrasive cleaners or solvents that could damage the display.
- **Remote Access:** The device supports maintenance via remote access over IP, allowing for diagnostics and updates by authorized personnel.
- **Software Updates:** Ensure the device software is kept up-to-date for optimal performance and security. Refer to the manufacturer's website for the latest firmware and update procedures.

5. Troubleshooting

If you encounter issues with your Comfort Panel, consider the following basic troubleshooting steps:

- **No Display/Power:** Check the power supply and ensure all connections are secure.
- **Unresponsive Touchscreen:** Try restarting the device (if applicable, refer to the full installation manual for restart procedures). Ensure the screen is clean and free of debris.
- **Network Connectivity Issues:** Verify your Ethernet cable connection and check your network router/switch. Ensure the panel's IP settings are correct.
- **Functionality Problems:** If specific smart home functions are not working, check the configuration within the panel's settings and ensure the connected KNX/IP components are functioning correctly.

For persistent issues, contact Busch-Jaeger customer support or a certified installer.

6. Technical Specifications

Feature	Specification
Model Number	2CKA008136A0023 (8136/09-811)
Display Size	23 cm (9 inches)
Display Resolution	800 x 480 pixels
Display Type	Capacitive Touch-Display
Dimensions (H x W x D)	210 mm x 315 mm x 29 mm
Installation Depth	60 mm
Installation Position	Horizontal
Protection Class (IP)	IP20
Temperature Range (Device)	0 °C to 45 °C
Material	Glass (surface), Thermoplastic (body)
Color	White glass
Interfaces	Ethernet, KNX Bus Coupling

7. Warranty and Support

For information regarding warranty terms and conditions, please refer to the documentation provided with your product or visit the official Busch-Jaeger website. For technical support, service, or inquiries about spare parts, please contact your authorized Busch-Jaeger dealer or customer service directly.

Manufacturer: Busch-Jaeger

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