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Sierra Wireless AC754S

AT&T Sierra Wireless Mobile Hotspot Elevate 4G User Manual

Model: AC754S

1. INTRODUCTION

The AT&T Sierra Wireless Mobile Hotspot Elevate 4G is a portable device designed to provide high-speed internet access to multiple Wi-Fi enabled devices. It allows users to connect up to five devices simultaneously, leveraging 4G LTE network speeds.

What's in the Box

- AT&T Sierra Wireless Mobile Hotspot Elevate 4G Device
- Rechargeable Lithium-Ion Battery (1800 mAh)
- AC Power Adapter
- USB Charging Cable



2. PRODUCT FEATURES

The Elevate 4G Mobile Hotspot offers several features designed for convenience and connectivity:

- **High-Speed Connectivity:** Supports 4G LTE for fast internet access.
- **Multi-Device Support:** Connects up to five Wi-Fi enabled devices simultaneously.
- **Informative LCD Screen:** Displays essential information such as battery level, data usage, and signal strength.
- **Long Battery Life:** Equipped with an 1800 mAh battery, providing approximately 5 hours of continuous use.
- **MicroSD Slot:** Includes a slot for expandable storage.
- **Global Roaming:** Capable of international data roaming in over 200 countries.



Figure 2.1: Front view of the Elevate 4G device, highlighting the LCD screen for status updates.

3. SETUP

3.1 Inserting the SIM Card and Battery

1. Ensure the device is powered off.
2. Remove the back cover of the device. Locate the small notch on the side or bottom edge of the cover to gently pry it open.
3. Insert your AT&T SIM card into the designated SIM card slot. Ensure the gold contacts on the SIM card face downwards and the notched corner aligns with the slot.
4. Insert the 1800 mAh Lithium-Ion battery into the battery compartment, aligning the gold contacts on the battery with the contacts in the device.
5. Replace the back cover, pressing firmly until it clicks into place.



Figure 3.1: Internal view of the device, illustrating the SIM card and battery placement areas.

3.2 Charging the Device

1. Connect the small end of the USB charging cable to the micro-USB port on the side of the Elevate 4G device.
2. Connect the larger end of the USB cable to the AC power adapter.
3. Plug the AC power adapter into a standard electrical outlet.
4. The LCD screen will indicate charging status. Allow the device to fully charge before first use.



Figure 3.2: Side view of the device, highlighting the micro-USB charging port.

3.3 Powering On/Off

- To power on, press and hold the power button located on the side of the device until the LCD screen illuminates.
- To power off, press and hold the power button until the device shuts down.



Figure 3.3: Side view of the device, indicating the location of the power button.

4. OPERATING INSTRUCTIONS

4.1 Connecting Devices to the Hotspot

1. Ensure the Elevate 4G Hotspot is powered on and has an active internet connection (indicated by the signal strength icon on the LCD).
2. On your Wi-Fi enabled device (laptop, tablet, smartphone), open the Wi-Fi settings.
3. Scan for available Wi-Fi networks. The hotspot's network name (SSID) will typically be displayed on the device's LCD screen.
4. Select the hotspot's SSID from the list of available networks.
5. Enter the Wi-Fi password (security key) when prompted. The password is also displayed on the hotspot's LCD screen.
6. Once connected, your device will have internet access through the hotspot.

4.2 Understanding the LCD Screen

The LCD screen provides real-time status updates:

- **Signal Strength:** Bars indicating the strength of the cellular network signal.
- **Battery Indicator:** Shows the current battery charge level.
- **Data Usage:** May display current data consumption (check device settings for full details).
- **Connected Devices:** Number of devices currently connected to the hotspot.
- **Network Name (SSID):** The name of your Wi-Fi network.
- **Password (Security Key):** The password required to connect to the Wi-Fi network.

4.3 Accessing Device Settings (Web Interface)

For advanced settings and management, you can access the hotspot's web interface:

1. Connect a device (e.g., laptop) to the Elevate 4G Hotspot via Wi-Fi.
2. Open a web browser (e.g., Chrome, Firefox, Edge).
3. In the address bar, type the default IP address for the hotspot (commonly 192.168.1.1 or att.elevate) and press Enter. Refer to your device's LCD screen or documentation for the exact address.
4. Enter the administrator username and password when prompted. The default credentials are often found on a sticker inside the battery compartment or on the device packaging.
5. From the web interface, you can manage Wi-Fi settings, view data usage, update firmware, and configure other network options.

5. MAINTENANCE

5.1 Battery Care

- To maximize battery lifespan, avoid extreme temperatures.
- Charge the battery regularly and avoid letting it fully discharge frequently.
- If the device will not be used for an extended period, store it with a partial charge (around 50%) and remove the battery if possible.
- Use only the original or certified compatible chargers and batteries.

5.2 Cleaning the Device

- Gently wipe the device with a soft, dry, lint-free cloth.
- Do not use liquid cleaners, aerosols, or harsh chemicals.
- Keep the device free from dust and debris, especially around ports and vents.

6. TROUBLESHOOTING

Problem	Possible Cause	Solution
Device will not power on.	Battery is depleted or not properly inserted.	Charge the device. Ensure the battery is correctly seated in its compartment.
No internet connection.	No active SIM card, no cellular signal, or data plan issues.	Ensure an active AT&T SIM card is inserted. Check for cellular signal strength on the LCD. Contact AT&T customer service to verify your data plan.
Cannot connect devices to Wi-Fi.	Incorrect Wi-Fi password or hotspot is not broadcasting.	Verify the Wi-Fi password on the hotspot's LCD screen. Ensure the hotspot is powered on and Wi-Fi is enabled.
Slow internet speeds.	Weak cellular signal, too many connected devices, or network congestion.	Move to an area with better signal. Disconnect unnecessary devices. Speeds may vary based on network conditions.
Device gets hot during use.	Normal operation, especially during heavy data usage or charging.	This is generally normal. Ensure adequate ventilation. If overheating is excessive or accompanied by malfunction, discontinue use and contact support.

7. SPECIFICATIONS

Feature	Detail
Model Name	AC754S
Brand	Sierra Wireless
Wireless Technologies	4G, Wi-Fi, 3G
Connectivity	Wireless
Operating System	Linux
Battery	1 Lithium Ion battery (1800 mAh)
Battery Life	Approximately 5 hours continuous use
Dimensions (L x W x H)	14 x 8 x 14 inches (Product Dimensions)
Item Weight	0.01 ounces
Color	Black
Special Features	WPS (Wi-Fi Protected Setup)
Compatible Devices	Laptop, and other Wi-Fi enabled devices
Antenna Type	Internal

8. WARRANTY AND SUPPORT

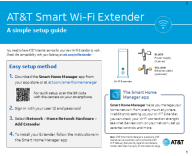





For specific warranty information and customer support, please refer to the documentation provided by AT&T or Sierra Wireless at the time of purchase. You may also visit the official AT&T or Sierra Wireless support websites for the most up-to-date information and assistance.

Legal Disclaimer: Please note that this manual describes the device functionality. Any specific terms of sale, including the condition of the unit (e.g., "For Sale is ONLY the unit. No cables or instruction manuals, CD ... ect."), are subject to the seller's terms at the point of purchase and are separate from the device's inherent operational instructions.



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Related Documents - AC754S

	<p>AT&T Smart Wi-Fi Extender Setup Guide Enhance Your Home Network</p> <p>Learn how to easily set up your AT&T Smart Wi-Fi Extender using the Smart Home Manager app. This guide covers setup, troubleshooting, and tips for optimizing your home Wi-Fi network.</p>
	<p>Telstra 4G Pre-Paid Wi-Fi MF910 User Manual - ZTE</p> <p>Comprehensive user manual for the Telstra 4G Pre-Paid Wi-Fi MF910 hotspot by ZTE. Covers setup, system requirements, device features, web interface, settings, troubleshooting, and safety information.</p>
	<p>Guest Internet GIS-K1 Hotspot Gateway Product Setup - Quick Start Guide</p> <p>Comprehensive guide for setting up the Guest Internet GIS-K1 Hotspot Gateway. Covers initial connection, Wi-Fi configuration, guest access management, and troubleshooting. Includes detailed steps and diagrams explained textually.</p>
	<p>HUAWEI LTE E8372 Quick Start Guide: Setup, Wi-Fi Hotspot, and Connectivity</p> <p>Comprehensive quick start guide for the HUAWEI LTE E8372. Learn how to set up your device, use it as a USB modem or Wi-Fi hotspot, connect multiple devices, and manage settings for high-speed wireless internet access.</p>
	<p>ZTE MF50 Quick Start Guide - Your Portable 3G Internet Hotspot</p> <p>A comprehensive quick start guide for the ZTE MF50 3G mobile hotspot. Learn how to set up, connect, and manage your device for internet access via USB or Wi-Fi. Includes specifications, device features, installation, connection methods, and important safety notices.</p>
	<p>GlocalMe GLMU20A01 User Manual and Quick Start Guide</p> <p>Comprehensive user manual for the GlocalMe GLMU20A01 portable Wi-Fi hotspot, covering setup, features, technical specifications, and safety guidelines.</p>

Documents - Sierra Wireless – AC754S



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Sierra Wireless AirCard 754S Mobile Hotspot User Guide 2131403 Rev 1 Important Notice Safety and Hazards Limitation of Liability Preface Due to the nature of wireless communications, transmission and reception of data can never be guaranteed. Data may be delayed, corrupted i.e., have errors or...

lang:en score:37 filesize: 2.17 M page_count: 40 document date: 2011-05-17

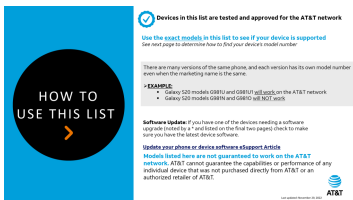


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Sierra Wireless AirCard Mobile Hotspot QUICK START GUIDE GUIDE DE DMARRAGE RAPIDE English Get to ... arger USB cable Power LED 1 Your Device LCD Screen 1 2 34 5 6 7 4G 8 Network 9 SSID: **AC754S**-1234 Wi-Fi Passphrase: 12345678 To conre yZZZ 10 11 1 Signal strength 6 Battery 2 Mobil...

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[AT&T Network Approved Devices List](#)

A comprehensive list of phones, tablets, smartwatches, and wireless internet devices tested and approved for use on the AT&T network, including instructions on how to find your device's model number and notes on software updates for advanced features.

lang:en **score:19** filesize: 605.59 K page_count: 12 document date: 2022-11-29

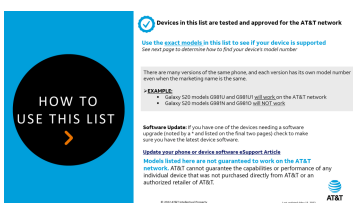


[\[pdf\]](#) Datasheet

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AirCard 754S LTE Mobile Hotspot Sierra Wireless AirCard 754S LTE Mobile Hotspot The Sierra Wireless Mobile Hotspot Opportunity LTE technology is opening new opportunities for the next generation of mobile computing, multimedia and HD video applications and products. Users can gain a competitive adv...

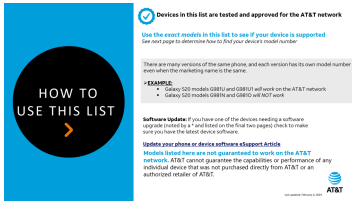
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[AT&T Network Supported Devices and Compatibility Guide](#)

Discover which mobile phones, tablets, smartwatches, and wireless internet devices are tested and approved for the AT&T network. This guide provides instructions on how to find your device's model number and highlights models that may require software updates for advanced services like HD Voice, Wi-Fi Calling, and 5G.

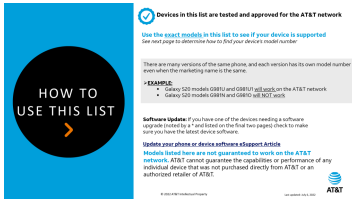
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[AT&T Network Approved Devices List - Phones, Tablets, Smartwatches, and Wireless Internet](#)

Discover the comprehensive list of phones, tablets, smartwatches, and wireless internet devices tested and approved for use on the AT&T network. Learn how to find your device's model number and ensure compatibility.

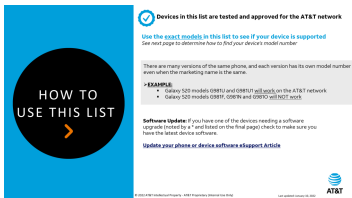
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[AT&T Network Device Compatibility List: Phones, Tablets, Smartwatches, and Wireless Devices](#)

Discover which phones, tablets, smartwatches, wireless home phones, and internet devices are tested and approved for the AT&T network. Learn how to find your device's model number and understand software update requirements for optimal performance.

lang:en score:17 filesize: 512.91 K page_count: 12 document date: 2022-07-06



[AT&T Network Compatibility List: Devices Approved for Post-3G Network](#)

Comprehensive list of mobile phones, tablets, smartwatches, and wireless internet devices approved for continued use on the AT&T network after the February 2022 3G phase-out. Includes instructions on how to find your device's model number and notes on software update requirements for advanced services.

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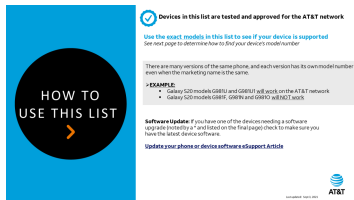
[\[pdf\] Quick Start Guide Troubleshooting Guide Specifications](#)

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AT T Mobile Hotspot Elevate 4G* Quick Start More Information On your device: Check the LCD screen for device status. Go to the device Web User Interface at <http://att.elevate> for setup and advanced features. On the Web: For more information about using your new device, visit the interactive web t...

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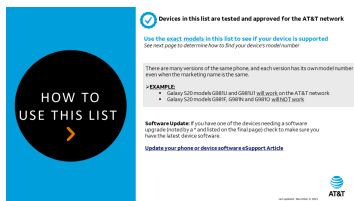
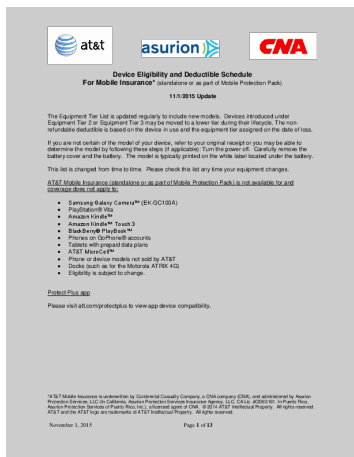
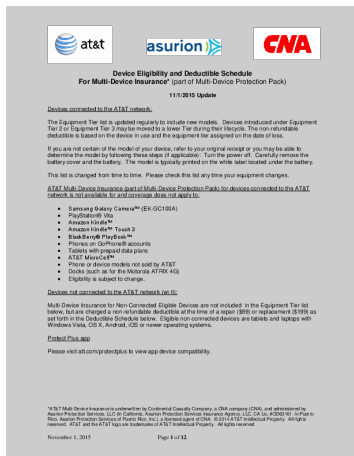
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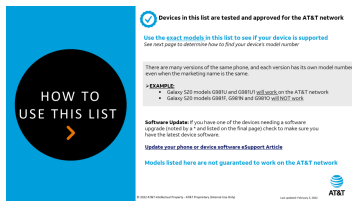
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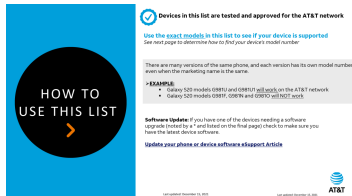
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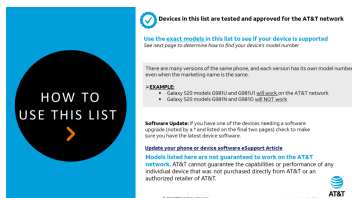


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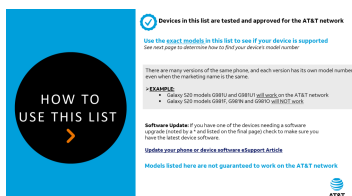
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AT&T Network Compatibility: Devices Working After 3G Shutdown

A comprehensive list of phones, tablets, and smartwatches compatible with the AT&T network after the 3G phase-out, including model numbers and compatibility notes.

lang:en score:11 filesize: 475.66 K page count: 10 document date: 2022-03-08

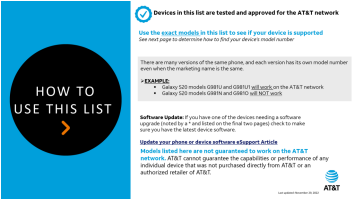
The logos for AT&T, asurion, and CNA are displayed horizontally. The AT&T logo features its globe icon followed by the text "AT&T". The asurion logo features the word "asurion" in lowercase blue letters followed by a stylized blue icon of two triangles pointing towards each other. The CNA logo consists of the letters "CNA" in a bold, red, sans-serif font enclosed within a white rectangular box.



[AT&T Approved Devices List: Phones, Tablets, and Smartwatches](#)

A comprehensive list of phones, tablets, and smartwatches tested and approved for the AT&T network, including instructions on how to identify device models and information on software updates.

lang:en score:10 filesize: 866.9 K page_count: 12 document date: 2023-04-21



[AT&T Network Device Compatibility Guide](#)

Find compatible mobile devices, including phones, tablets, and smartwatches, approved for the AT&T network. Learn how to identify your device's model number for compatibility checks.

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[AT&T Approved Devices List: Phones, Tablets, and Smartwatches](#)

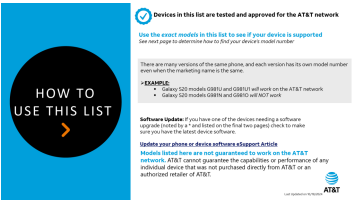
Discover which phones, tablets, and smartwatches are tested and approved for the AT&T network. This comprehensive guide includes instructions on how to find your device's model number and notes on software updates for optimal performance and access to HD Voice, Wi-Fi Calling, Video Call, Advanced Messaging, and 5G services.

lang:en score:10 filesize: 552.85 K page_count: 13 document date: 2024-01-12

[AT&T Network Approved Devices List](#)

Discover the comprehensive list of mobile phones, tablets, smartwatches, and wireless internet devices tested and approved for optimal performance on the AT&T network. Includes instructions on how to find your device's model number and information on software updates for enhanced services like HD Voice and 5G.

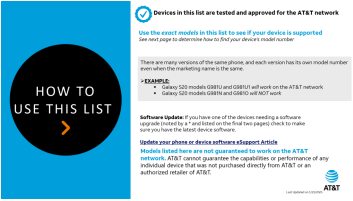
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[AT&T Network Approved Devices List](#)

A comprehensive list of phones, tablets, and smartwatches tested and approved for the AT&T network, including instructions on how to identify your device's model number.

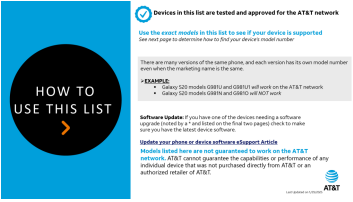
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[AT&T Tested and Approved Devices List: Phones, Tablets, and Smartwatches](#)

A comprehensive list of mobile devices, including phones, tablets, and smartwatches, that have been tested and approved for use on the AT&T network. Find model numbers and compatibility information.

lang:en score:9 filesize: 553.06 K page_count: 14 document date: 2025-01-23



[AT&T Approved Devices List: Phones, Tablets, and Smartwatches](#)

A comprehensive guide to devices tested and approved for the AT&T network, including instructions on how to find your device's model number and lists of compatible phones, tablets, smartwatches, and wireless devices.

lang:en score:9 filesize: 553.26 K page_count: 14 document date: 2025-01-29



[AT&T Approved Devices: Phones, Tablets, and Smartwatches](#)

A comprehensive list of phones, tablets, and smartwatches tested and approved for the AT&T network, including instructions on how to find your device's model number.

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[AT&T Approved Device Compatibility List](#)

Find AT&T compatible phones, smartwatches, tablets, and wireless internet devices.

Includes instructions on how to identify your device model and lists of devices requiring software updates.

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