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Panasonic SR-WA18GH

Panasonic SR-W18GH Automatic Electric Rice Cooker

USER MANUAL

Model: SR-WA18GH

1. Introduction

Thank you for purchasing the Panasonic SR-W18GH Automatic Electric Rice Cooker. This appliance is designed to provide convenient and efficient cooking for various dishes, including rice, steamed vegetables, and idlis. Please read this manual thoroughly before using the appliance to ensure safe operation and optimal performance. Keep this manual for future reference.

2. Product Components

The Panasonic SR-W18GH Automatic Electric Rice Cooker comes with the following components:

- Electric Rice Cooker Unit
- Inner Cooking Pan (Aluminium)
- Stainless Steel Lid with Heat-Resistant Handle
- Steaming Basket (Plastic)
- 2 Dish Separator Pans (Aluminium)
- Idli Stand (Stainless Steel, multiple plates)
- Measuring Cup
- Rice Scoop/Spatula
- Power Cord
- Instruction Manual & Recipe Book



Figure 2.1: All components included with the Panasonic SR-W18GH Rice Cooker.



Figure 2.2: The rice cooker with its versatile accessories for multi-cooking.

3. Setup

1. **Unpacking:** Carefully remove all components from the packaging. Retain packaging for storage or transport.
2. **Initial Cleaning:** Before first use, wash the inner cooking pan, lid, steaming basket, dish separator pans, idli stand, measuring cup, and rice scoop with warm, soapy water. Rinse thoroughly and dry completely. Wipe the exterior of the main unit with a damp cloth. Do not immerse the main unit in water.
3. **Placement:** Place the rice cooker on a stable, flat, heat-resistant surface, away from direct sunlight and heat sources. Ensure adequate ventilation around the unit.
4. **Insert Inner Pan:** Place the clean, dry inner cooking pan into the main unit. Ensure it sits properly on the heating plate.
5. **Connect Power:** Insert the power cord into the appliance's power inlet, then plug the other end into a

suitable electrical outlet. Ensure the voltage matches the appliance's requirements (230 Volts).



Figure 3.1: Power cord connection to the rice cooker unit.

4. Operation

4.1. Cooking Rice

1. **Measure Rice:** Use the provided measuring cup to measure the desired amount of rice. Rinse the rice thoroughly under cold water until the water runs clear.
2. **Add Water:** Place the rinsed rice into the inner cooking pan. Add the appropriate amount of water. A general guideline is 1.5 to 2 cups of water for every 1 cup of rice, but refer to the rice packaging or the included recipe book for precise ratios.
3. **Place Pan:** Ensure the exterior of the inner cooking pan is dry, then place it into the main unit. Close the lid securely.
4. **Start Cooking:** Plug in the rice cooker. Press the cooking switch down. The 'Cooking' indicator lamp will illuminate.
5. **Automatic Keep Warm:** Once the rice is cooked, the cooking switch will automatically flip up, and the 'Keep Warm' indicator lamp will illuminate. The cooker will maintain the rice at an optimal serving temperature for up to 5 hours.
6. **Serve:** Open the lid carefully to avoid steam burns. Fluff the rice with the provided scoop and serve.

4.2. Steaming Vegetables or Other Foods

1. **Add Water:** Pour water into the inner cooking pan (refer to recipe book for quantity, typically 2-3 cups).
2. **Prepare Food:** Place vegetables or other food items into the steaming basket.
3. **Assemble:** Place the steaming basket inside the inner cooking pan. Close the lid securely.
4. **Start Steaming:** Plug in the cooker and press the cooking switch down. The 'Cooking' indicator will light up.
5. **Monitor:** Steaming time varies by food type. Once steaming is complete, switch off the cooker or allow it to enter 'Keep Warm' mode.

4.3. Making Idli

1. **Add Water:** Pour water into the inner cooking pan (refer to recipe book for quantity).
2. **Prepare Idli Batter:** Grease the idli plates lightly. Pour idli batter into each mold.
3. **Assemble:** Stack the idli plates onto the idli stand and carefully place the stand inside the inner cooking pan. Close the lid securely.
4. **Start Cooking:** Plug in the cooker and press the cooking switch down. The 'Cooking' indicator will light up.
5. **Cook:** Cook for the recommended time (refer to recipe book). Once done, switch off the cooker.

4.4. Using the 2-Dish Separator

The 2-dish separator allows you to cook multiple dishes simultaneously. Place the separator pans inside the inner cooking pan, above the rice or water for steaming, ensuring they do not block the steam vent. Refer to the recipe book for suitable dishes and cooking times.



Figure 4.1: Control panel with Cooking and Keep Warm indicators.

5. Maintenance and Cleaning

Proper maintenance ensures the longevity and hygiene of your rice cooker.

- **Always Unplug:** Before cleaning, always unplug the rice cooker from the power outlet and allow it to cool completely.
- **Inner Pan & Accessories:** The inner cooking pan, lid, steaming basket, dish separator pans, idli stand, measuring cup, and rice scoop are all suitable for hand washing. Use a soft sponge and mild detergent. Avoid abrasive cleaners or metal scouring pads that could damage the non-stick coating or stainless steel finish. Rinse thoroughly and dry completely before storing or next use.
- **Main Unit:** Wipe the exterior of the main unit with a soft, damp cloth. Do not use harsh chemicals or abrasive materials. Never immerse the main unit in water or any other liquid.
- **Heating Plate:** Ensure the heating plate at the bottom of the main unit is clean and free of food debris. Use a dry cloth to wipe it if necessary.

6. Troubleshooting

If you encounter any issues with your rice cooker, refer to the following common problems and solutions:

- **Cooker does not turn on:**
 - Ensure the power cord is securely plugged into both the cooker and the electrical outlet.
 - Check if the electrical outlet is functioning by plugging in another appliance.
- **Rice is undercooked or overcooked:**
 - Verify the rice-to-water ratio according to the type of rice and the recipe book.
 - Ensure the inner cooking pan is properly seated on the heating plate.
 - Do not open the lid frequently during cooking, as this releases steam and affects cooking time.
- **Food sticks to the inner pan:**
 - Ensure you are using the correct amount of water.
 - The inner pan is made of aluminum; for best results, ensure adequate water and avoid leaving cooked food in the 'Keep Warm' mode for excessively long periods.
- **Steam leaks from the lid:**
 - Check if the lid is properly closed and seated.
 - Ensure there is no food debris or foreign objects preventing a tight seal.

For issues not covered here, please refer to the detailed troubleshooting section in your included instruction manual or contact customer support.

7. Specifications

Feature	Specification
Brand	Panasonic
Model Name	SR-WA18GH CMB
Capacity	1.8 Litres (Raw Capacity: 0.9 Litres, Total Volume: 4.4 Litres)
Power Source	Electric
Wattage	660 Watts
Voltage	230 Volts
Product Dimensions	27D x 54W x 26H Centimeters
Item Weight	4000 Grams (4 kg)
Material	Aluminium (Inner Pan)
Lid Material	Stainless Steel
Colour	Gold (Unit), White (Handles/Controls)
Special Feature	Automatic Cooking, Automatic Keep Warm (up to 5 hours)
Product Care Instructions	Hand Wash (for removable parts)



Figure 7.1: Internal heating mechanism and safety features.

8. Warranty and Support

Your Panasonic SR-W18GH Automatic Electric Rice Cooker comes with a comprehensive warranty:

- **Product Warranty:** 2 years on the product.
- **Heater Warranty:** 5 years on the heater.

For warranty claims, technical support, or any inquiries, please refer to the warranty card included in your package or contact Panasonic customer service. For customers in India, you may contact Panasonic App India Co Ltd at 9867664664.