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**De'Longhi ECAM 25.120.B**

# De'Longhi ECAM 25.120.B Automatic Coffee Machine User Manual

Model: ECAM 25.120.B

## 1. Introduction

Welcome to the De'Longhi ECAM 25.120.B Automatic Coffee Machine user manual. This guide provides essential information for the safe and efficient operation, maintenance, and troubleshooting of your new appliance. Please read all instructions carefully before first use and keep this manual for future reference.
Your De'Longhi ECAM 25.120.B is designed to deliver a premium coffee experience, featuring a patented cappuccino system for creamy milk foam, and the flexibility to use both whole coffee beans and pre-ground coffee. The intuitive controls allow you to customize coffee intensity and length to your preference.

## 2. Safety Instructions

Always observe basic safety precautions when using electrical appliances to reduce the risk of fire, electric shock, and/or injury to persons.

- Read all instructions carefully before using the appliance.
- Do not touch hot surfaces. Use handles or knobs.
- To protect against fire, electric shock, and personal injury, do not immerse cord, plugs, or appliance in water or other liquid.
- Close supervision is necessary when any appliance is used by or near children.
- Unplug from outlet when not in use and before cleaning. Allow to cool before putting on or taking off parts, and before cleaning the appliance.
- Do not operate any appliance with a damaged cord or plug or after the appliance malfunctions, or has been damaged in any manner.
- The use of accessory attachments not recommended by the appliance manufacturer may result in fire, electric shock, or personal injury.
- Do not use outdoors.
- Do not let cord hang over edge of table or counter, or touch hot surfaces.
- Do not place on or near a hot gas or electric burner, or in a heated oven.

- Always attach plug to appliance first, then plug cord into the wall outlet. To disconnect, turn any control to "off", then remove plug from wall outlet.
- Do not use appliance for other than intended use.

## 3. Product Overview

Familiarize yourself with the main components of your De'Longhi ECAM 25.120.B coffee machine.




*Figure 1: Front-side view of the De'Longhi ECAM 25.120.B Automatic Coffee Machine, showcasing its sleek black design and two espresso cups.*


ECO
DēLonghi
MIN
MAX
LONG
HOT MILK
CAPPUCCINO

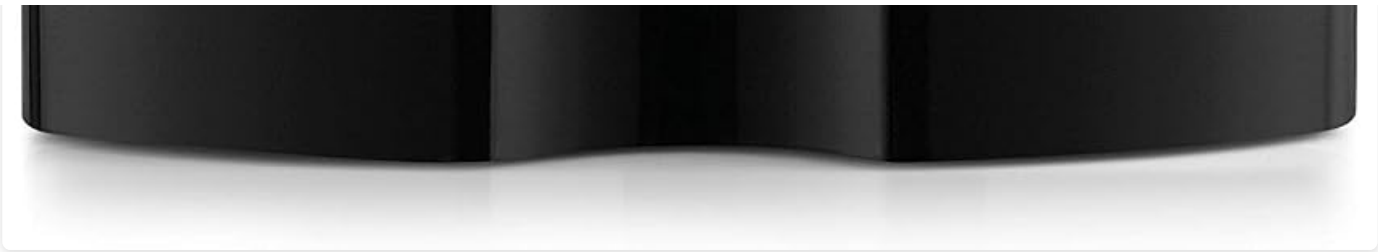


*Figure 2: Front view of the De'Longhi ECAM 25.120.B, highlighting the control panel, coffee spouts, and steam wand.*

### Key Components:

- **Control Panel:** For selecting coffee type, strength, and other settings.
- **Coffee Bean Container:** Holds whole coffee beans for grinding.
- **Water Tank:** Removable tank for fresh water.
- **Steam Wand / Cappuccino System:** For frothing milk.
- **Coffee Spouts:** Dispenses brewed coffee.
- **Drip Tray:** Collects excess liquid.
- **Coffee Grounds Container:** Collects used coffee pucks.
- **Infuser Unit:** The brewing mechanism (removable for cleaning).

## 4. Setup

### 4.1 Unpacking

1. Remove the appliance from its packaging.
2. Remove all packaging materials, including protective films and stickers.
3. Place the machine on a stable, level surface, away from water sources and heat.

### 4.2 Initial Cleaning

1. Wash the water tank, drip tray, and coffee grounds container with warm water and mild detergent. Rinse thoroughly.
2. Wipe the exterior of the machine with a damp cloth.

### 4.3 Filling the Water Tank

1. Remove the water tank from the back of the machine.
2. Fill the tank with fresh, cold tap water up to the MAX level indicator.
3. Replace the water tank securely in the machine.

### 4.4 Filling the Coffee Bean Container



*Figure 3: A hand pouring whole coffee beans into the top-mounted container of the De'Longhi ECAM 25.120.B.*

1. Open the lid of the coffee bean container located on top of the machine.
2. Pour fresh whole coffee beans into the container. Do not overfill.
3. Close the lid securely.

### 4.5 First Use / Priming

1. Plug the machine into a grounded power outlet.
2. Press the ON/OFF button to turn on the machine. The machine will perform a self-diagnosis and rinse cycle.
3. Place a container under the coffee spouts to collect the rinsing water.
4. Wait for the machine to complete the cycle and indicate it is ready for use.

## 5. Operating Instructions

### 5.1 Making Espresso/Coffee




*Figure 4: Detailed view of the control panel with buttons for various coffee selections and a rotary knob for strength adjustment.*

1. Place one or two cups under the coffee spouts.
2. Adjust the coffee strength using the rotary knob (Min to Max).
3. Select your desired coffee type (e.g., Espresso, Coffee, Long Coffee) by pressing the corresponding button.

4. The machine will grind the beans, brew, and dispense the coffee.

## 5.2 Using Pre-Ground Coffee

1. Ensure the machine is on and ready.
2. Open the pre-ground coffee funnel lid (usually next to the bean container).
3. Add one level scoop of pre-ground coffee. Do not add more than one scoop.
4. Select your desired coffee type. The machine will bypass the grinder and use the pre-ground coffee.

## 5.3 Using the Cappuccino System (Milk Frothing)




*Figure 5: A hand holding a metal pitcher under the steam wand, frothing milk for a cappuccino.*

1. Fill a pitcher with cold milk (dairy or non-dairy).
2. Position the steam wand into the milk, just below the surface.
3. Press the steam button on the control panel.
4. Move the pitcher up and down to create desired foam.
5. Once finished, turn off the steam function. Clean the steam wand immediately after use.

## 5.4 Adjusting Grinder Settings

The grinder can be adjusted to 13 different settings. A finer grind produces a stronger, richer coffee, while a coarser grind results in a milder taste. Adjust the grinder only when the grinder is operating.

1. Locate the grinder adjustment knob inside the coffee bean container.
2. While the grinder is running (e.g., during a coffee preparation), turn the knob one click at a time towards '1' for a finer grind or '7' for a coarser grind.
3. It may take a few coffees to notice the change in taste.

## 6. Maintenance

Regular cleaning and maintenance ensure optimal performance and longevity of your coffee machine.

### 6.1 Daily Cleaning

- **Drip Tray and Coffee Grounds Container:** Empty and rinse daily.
- **Steam Wand:** Wipe immediately after each use with a damp cloth. Use the cleaning needle if the nozzle is blocked.

### 6.2 Weekly/Monthly Cleaning

- **Infuser Unit:** Remove the infuser unit (refer to the machine's internal diagram for location). Rinse under running water. Allow to air dry before reinserting.
- **Water Tank:** Clean thoroughly with a brush and mild detergent.

### 6.3 Descaling Procedure

The machine will indicate when descaling is required. Use only De'Longhi descaling solution.

1. Empty the water tank and drip tray.
2. Pour the descaling solution into the water tank up to level A, then add water up to level B (as indicated on the descaler bottle).
3. Place a large container (at least 1.5 liters) under the coffee spouts and steam wand.
4. Follow the on-screen instructions or refer to the specific descaling sequence in your full manual. The process typically involves several cycles of dispensing solution and rinsing.
5. Rinse the water tank thoroughly and fill with fresh water. Perform several rinse cycles as instructed by the machine.

### 6.4 Water Filter Replacement

If you use a water filter, replace it approximately every two months or when indicated by the machine.

1. Remove the old filter from the water tank.
2. Insert a new filter, ensuring it is properly seated.
3. Activate the new filter in the machine's menu settings (refer to the full manual for specific steps).

## 7. Troubleshooting

This section addresses common issues you might encounter. For more complex problems, contact customer support.

| Problem | Possible Cause | Solution |
|---|---|---|
| No coffee dispensed | Water tank empty; coffee beans empty; infuser unit blocked. | Fill water tank; fill coffee beans; clean infuser unit. |

| Problem | Possible Cause | Solution |
|---|---|---|
| Weak coffee | Grind setting too coarse; insufficient coffee dose. | Adjust grinder to a finer setting; increase coffee strength setting. |
| No steam/milk frothing | Steam wand blocked; machine not at steam temperature. | Clean steam wand nozzle; wait for machine to heat up for steam. |
| Machine leaks water | Water tank not properly inserted; drip tray full; internal component issue. | Ensure water tank is secure; empty drip tray; contact support if issue persists. |
| "Descaling" light on | Machine requires descaling. | Perform the descaling procedure as outlined in Section 6.3. |

## 8. Specifications

Detailed technical specifications for the De'Longhi ECAM 25.120.B.

| Feature | Specification |
|---|---|
| Brand | De'Longhi |
| Model Number | ECAM 25.120.B |
| Color | Black |
| Capacity | 2 Cups (Coffee), 1.8 Liters (Water Tank) |
| Power | 1450 Watts |
| Voltage | 220.00 V |
| Material | Plastic |
| Item Weight | 9 Kilograms |
| Product Dimensions (L x W x H) | 43 x 23.8 x 35.1 cm |
| Special Feature | Milk Frother |
| Coffee Type Compatibility | Whole Beans, Pre-ground Coffee |

## 9. Warranty and Support

Your De'Longhi ECAM 25.120.B coffee machine comes with a manufacturer's warranty. Please refer to the warranty card included in your product packaging for specific terms and conditions, including warranty period and coverage details.
For technical assistance, spare parts, or warranty claims, please contact De'Longhi customer support. Contact information can typically be found on the official De'Longhi website or in the documentation provided with your appliance.
Always ensure you have your product model number (ECAM 25.120.B) and proof of purchase available when contacting support.

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