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› Motorola S11-Flex HD Wireless Stereo Bluetooth Headset User Manual

Motorola S11-Flex (89585N)

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Model: S11-Flex (89585N)

INTRODUCTION

The Motorola S11-Flex HD Wireless Stereo Bluetooth Headset is designed to provide high-definition audio and a secure, comfortable fit for an active lifestyle. Featuring advanced acoustic design with aptX codec technology and dual high-performance microphones, it delivers clear sound for both music and calls. Its flexible and durable design ensures reliable performance even in challenging conditions.



Front view of the Motorola S11-Flex HD Wireless Stereo Bluetooth Headset.

WHAT'S IN THE BOX

- Motorola S11-Flex HD Wireless Stereo Bluetooth Headset
- Rapid-Charge Battery (integrated)
- Quick Installation Guide

Note: This product is typically supplied in bulk packaging and may not include an AC adapter. It can be charged via any standard microUSB cable.

KEY FEATURES

- **5-Point Adjustability:** Custom fit with adjustable inner band, flexible outer band, and telescopic, rotating ear stems.
- **HD Audio:** Digital audio tuning, premium acoustic components, and customizable EQ settings for superior sound.
- **Sweat-Proof Design:** Hydrophobic mesh and silicone seals protect against moisture.
- **Rapid-Charge Battery:** Provides up to three hours of music playback with just 15 minutes of charging.
- **Noise Cancellation:** Dual, high-performance microphones ensure clear calls.

SETUP

1. Charging the Headset

Before first use, fully charge your S11-Flex HD headset. Connect a standard microUSB cable to the charging port on the headset and to a compatible USB power source. The rapid-charge feature allows for quick power-ups, providing approximately one hour of HD audio playback with just five minutes of charging.

2. Pairing with a Bluetooth Device

1. Ensure the headset is turned off.
2. Press and hold the power button until the indicator light flashes blue and red, indicating pairing mode.
3. On your smartphone or other Bluetooth-enabled device, navigate to the Bluetooth settings and enable Bluetooth.
4. Search for available devices. The headset should appear as "Motorola S11-Flex HD" or similar.
5. Select the headset from the list to complete the pairing process. If prompted for a passcode, enter "0000".
6. Once paired, the indicator light on the headset will typically turn solid blue or flash blue periodically.

3. Adjusting the Fit

The S11-Flex HD is designed for a customizable fit to ensure comfort and stability during activity. Adjust the headset as follows:

- **Inner Band Adjustment:** The inner band has five adjustment points. Gently flex the outer band and adjust the inner band to secure the headset around your head.
- **Ear Stem Rotation:** The ear stems can be rotated to align the earbuds perfectly with your ear canals.
- **Telescopic Stem Length:** Extend or retract the telescopic stems to achieve the optimal length for your ears.
- **Ear Cushions:** Select from the different earbud cushions provided to find the most comfortable and secure fit for your ear canal.



Side view of the headset, highlighting its adjustable inner band and ear stems for a custom fit.

Official video demonstrating the fit and adjustability features of the Motorola S11-Flex HD headset.

OPERATING THE HEADSET

Controls

The headset features intuitive, one-touch controls for managing your audio and calls:

- **Volume Adjustment:** Easily increase or decrease volume.
- **Track Navigation:** Skip forward or backward through your music.
- **Call Management:** Answer, end, or reject calls.
- **EQ Settings:** Customize your sound profile with five available equalizer settings.

Audio Performance

Experience superior sound quality with the S11-Flex HD. Its advanced acoustic design and aptX codec technology deliver rich, clear audio. Dual microphones provide excellent noise cancellation, ensuring your voice is heard clearly during phone calls.

Official video highlighting the sound quality and audio features of the Motorola S11-Flex HD headset.

Battery Life and Range

The headset offers impressive battery life, with up to seven hours of music playback and up to six days of standby time on a full charge. The wireless range extends up to 150 feet, providing freedom of movement while maintaining a strong connection to your device.

MAINTENANCE

To ensure the longevity and optimal performance of your Motorola S11-Flex HD headset, follow these maintenance

guidelines:

- **Cleaning:** Wipe the headset with a soft, dry cloth. Avoid using harsh chemicals or abrasive materials.
- **Moisture Protection:** While the headset features a protective coating and moisture-repellent mesh, it is not fully waterproof. Avoid submerging it in water. After intense workouts, wipe off any sweat.
- **Storage:** Store the headset in a safe place where it won't be subjected to excessive pressure or bending. If transporting in a bag, consider using a hard case to prevent damage to the flexible neckband.
- **Charging:** Use only compatible microUSB cables and power sources for charging.

TROUBLESHOOTING

If you encounter issues with your Motorola S11-Flex HD headset, try the following solutions:

- **No Power:** Ensure the headset is fully charged. Connect it to a power source and allow it to charge for at least 15 minutes before attempting to turn it on.
- **Cannot Pair:** Make sure the headset is in pairing mode (flashing blue and red light). Ensure Bluetooth is enabled on your device and that the headset is within range. Try turning both devices off and on again.
- **Audio Skipping/Stuttering:** This can occur if the headset is too far from your device or if there are obstacles (like your body) blocking the signal. Try moving closer to your device or ensuring a clear line of sight. Minimize interference from other wireless devices.
- **Poor Call Quality:** Ensure the microphones are not obstructed. Check your device's volume settings.
- **Physical Damage (Neckband):** The flexible neckband is designed for durability but can be damaged by excessive force or improper storage. While minor cracks may be temporarily secured with electrical tape, this is not a permanent fix. Proper handling and storage in a protective case are recommended to prevent such issues.

SPECIFICATIONS

Product Dimensions	5.6 x 2.44 x 6.4 inches
Item Weight	1 pounds
Model Number	89585N
Batteries	1 Lithium Ion battery (included)
Wireless Communication	Bluetooth
Connectivity Technology	Wireless
Special Features	Stereo, Microphone
Form Factor	On Ear
Color	Black/White
Manufacturer	Motorola

WARRANTY AND SUPPORT

For detailed warranty information and technical support, please refer to the official Motorola website or the complete user manual available in PDF format. You can access the PDF user manual [here](#).

ASK A QUESTION ABOUT THIS MANUAL

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

Name

Anonymous

Email

you@example.com

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. [Privacy details](#).

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question