

Real Flame 5950E

Real Flame Chateau 41" Corner Electric Fireplace with Mantel User Manual

Model: 5950E

Brand: Real Flame

IMPORTANT SAFETY INFORMATION

Please read and understand this entire manual before attempting to assemble, operate, or install this product. Failure to do so could result in electric shock, fire, serious injury, or death.

- Always disconnect the fireplace from the power supply before cleaning, performing maintenance, or relocating.
- Do not block air vents. Maintain proper clearance around the fireplace to prevent overheating.
- This electric fireplace is equipped with an automatic safety shut-off feature to prevent overheating. If the heater shuts off, unplug the unit and allow it to cool for 10-15 minutes before restarting.
- Keep children and pets away from the fireplace, especially when the heater is active. The glass front does not get warm, but the heat outlet can be hot.
- Mantel supports up to 30 lbs. A TV can be hung above but not placed directly on the mantel.
- Ensure the fireplace is plugged into a standard three-prong outlet.
- CSA and FCC certified for safety.

PRODUCT OVERVIEW

The Real Flame Chateau 41" Corner Electric Fireplace with Mantel (Model 5950E) offers a classic design with modern electric heating technology. It provides supplemental heat for rooms up to 1,000 sq ft, along with the comforting ambiance of realistic log and flame effects. This freestanding unit is designed to fit neatly into room corners, making it an ideal addition to living rooms, bedrooms, home offices, or dining rooms.



Image: The Real Flame Chateau 41-inch Corner Electric Fireplace in white, featuring a realistic flame effect, designed to fit perfectly into a room corner. A television is mounted above the mantel.

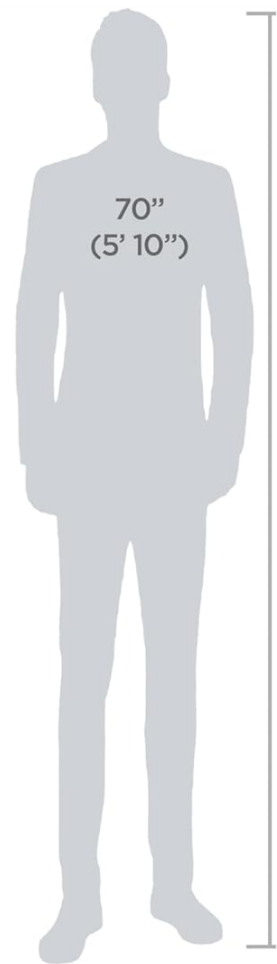
PACKAGE CONTENTS

Verify that all components are present before beginning assembly:

- Mantel
- Replaceable Electric Fireplace Heater Insert
- Remote Control
- 6-foot Power Cord with Lay-Flat Plug
- Anti-Topple Safety Device and Hardware

SPECIFICATIONS

Feature	Detail
Brand	Real Flame
Model Name	5950E Chateau Corner Electric Fireplace
Product Dimensions	25.25"D x 41"W x 37.5"H
Material	Engineered Wood
Finish Type	Painted
Power Source	Corded Electric
Power Consumption	1500 Watts
Heat Output	5100 British Thermal Units
Heating Coverage	Up to 1,000 sq ft (144 Sq.ft. listed in some specs)
Special Features	Multi flame colors and brightness levels, adjustable thermostat, timer, over heat protection, automatic safety shut off, option to turn off heater to enjoy heatless flames year round.
Included Components	Mantel, replaceable electric fireplace heater insert, remote control, 6 foot power cord with lay-flat plug, anti-topple safety device and hardware.
Item Weight	77 Pounds
Batteries	1 Lithium Metal battery required (included for remote)



**Assembled
Weight**



**Number of
Boxes Shipped**



**Assembly
Required**

Image: Detailed dimensions of the Real Flame Chateau 41-inch Corner Electric Fireplace, illustrating its compact size suitable for corner placement.

SETUP & ASSEMBLY

Assembly of the Real Flame Chateau Electric Fireplace is required. The instructions provided with the product are designed for straightforward assembly. It is recommended to loosely attach screws initially and then tighten them as a group to ensure proper alignment. The unit is designed for freestanding installation and fits perfectly into room corners. Once assembled, simply plug the 6-foot power cord into a standard three-prong outlet.



Image: A side view of the white Real Flame Chateau Electric Fireplace, emphasizing its real wood finish and the convenient standard outlet plug.

OPERATING INSTRUCTIONS

The fireplace can be operated using the included remote control or the integrated touch controls on the unit. Ensure the fireplace is plugged into a functioning three-prong outlet before operation.

Remote Control Functions:

- **Power On/Off:** Turns the unit on or off.
- **Flame Brightness:** Adjusts the intensity of the flame effect (5 levels).
- **Flame Color:** Cycles through 6 different flame color options.
- **Adjustable Thermostat:** Sets the desired room temperature. The heater will activate to reach and maintain this temperature.
- **Timer Function:** Sets the duration for the heater to operate (e.g., 30 minutes, 1 hour, up to 9 hours). The unit will automatically turn off after the set time.

- **Heat On/Off:** Allows you to enjoy the flame effect without activating the heater.
- **Glowing Ember Effect:** Controls the dynamic glowing embers.

**Provides supplemental
heat up to 1,000 sq. ft.**

**Touch
controls**



**Dynamic
glowing embers**

**Automatic
safety shut-off**

Image: The multifunction remote control for the Real Flame electric fireplace, detailing buttons for power, flame brightness, flame color, adjustable thermostat, timer, and ember effect.

Manual Controls:

Integrated touch controls are located on the unit, typically behind a small access panel, allowing for direct control of power, flame settings, and thermostat.



Image: A close-up view of the electric fireplace insert's top panel, showing the digital display for temperature and various touch controls for operation.

FEATURES & CONTROLS

- **Realistic Flame Effect:** Utilizes ultra-bright Vivid Flame LED technology to mimic the look of a real, flickering fire with dynamic glowing embers.
- **Multiple Flame Colors:** Choose from 6 distinct flame color options to match your mood or decor.
- **Adjustable Brightness:** Customize the flame intensity with 5 brightness levels.
- **Supplemental Heating:** Provides 5100 BTUs of heat, capable of warming areas up to 1,000 sq ft.
- **Year-Round Ambiance:** The heater can be turned off, allowing you to enjoy the flame effect without heat during warmer months.
- **Corner Design:** Specifically designed to fit snugly into room corners, optimizing space.



Image: The white Real Flame Chateau Electric Fireplace integrated into a living room corner, demonstrating its aesthetic appeal and functionality with a television mounted above.

Product Videos:

Your browser does not support the video tag.

Video: Overview of the Chateau 5950 Corner Electric Fireplace, showcasing its design and features.

Your browser does not support the video tag.

Video: Detailed look at the Real Flame Chateau 41\" Electric Fireplace with Mantel, highlighting its aesthetic and functional aspects.

Your browser does not support the video tag.

Video: Demonstration of the Real Flame 4199 Firebox, showcasing its realistic flame effects and heating capabilities.

MAINTENANCE

To ensure the longevity and optimal performance of your electric fireplace, follow these simple maintenance guidelines:

- **Cleaning:** Always unplug the unit before cleaning. Use a soft, damp cloth to wipe down the exterior surfaces. Do not use abrasive cleaners or sprays.
- **Remote Control Battery:** The remote control requires 1 Lithium Metal battery (included). Replace the battery when the remote's functionality diminishes. Refer to the remote's compartment for specific battery type and replacement instructions.
- **Air Vents:** Periodically check and clean the air intake and exhaust vents to ensure unobstructed airflow. Dust and debris can reduce heating efficiency.

TROUBLESHOOTING

If you experience issues with your Real Flame electric fireplace, consider the following common solutions:

- **No Power:** Ensure the power cord is securely plugged into a working three-prong outlet. Check your household circuit breaker.
- **Heater Not Working:** Verify the thermostat setting is higher than the current room temperature. Check if the timer function is active. If the unit has overheated, unplug it for 10-15 minutes to reset the automatic safety shut-off.
- **Flames Not Visible:** Ensure the unit is powered on and the flame effect is activated via the remote or manual controls. Check flame brightness settings.
- **Remote Not Responding:** Replace the battery in the remote control. Ensure there are no obstructions between the remote and the fireplace sensor.

WARRANTY & SUPPORT

This Real Flame electric fireplace comes with a **1-year limited warranty**. For detailed warranty information, claims, or technical support, please refer to the documentation included with your product or contact Real Flame customer service directly.