

ERP WD12X10304

ERP Dishwasher Upper Rack Stop Installation and Maintenance Guide

Model: WD12X10304

INTRODUCTION

This manual provides detailed instructions for the proper installation, operation, and maintenance of the ERP WD12X10304 Dishwasher Upper Rack Stop. This component is designed to prevent the upper dishwasher rack from sliding out too far, ensuring safe and efficient loading and unloading of dishes. It is compatible with various General Electric and Hotpoint dishwasher models. Please read these instructions carefully before proceeding with installation.

SAFETY INFORMATION

WARNING: Always disconnect power to the dishwasher before attempting any repairs or installations. Failure to do so may result in electrical shock or personal injury. Wear appropriate personal protective equipment, such as gloves, if necessary.

- Ensure the dishwasher is unplugged from its power source or the circuit breaker is turned off.
- Handle parts carefully to avoid injury.
- If you are unsure about any step, consult a qualified appliance technician.

SETUP AND INSTALLATION

Tools Required:

- None (typically snaps into place)
- Optional: Flat-head screwdriver (for prying off old part, if stuck)

Installation Steps:

1. **Disconnect Power:** Ensure the dishwasher is completely disconnected from its electrical power

supply.

2. **Remove Upper Rack:** Pull the upper dishwasher rack out as far as it will go. Depending on your model, you may need to remove the rack completely from the dishwasher rails for easier access.
3. **Locate Old Rack Stop (if applicable):** Identify the location where the old rack stop was installed. It is typically found at the end of the upper rack rails, preventing the rack from sliding off. If the old stop is broken, carefully remove any remaining pieces.
4. **Install New Rack Stop:** Align the new ERP WD12X10304 rack stop with the designated slot on the upper rack rail. The stop is designed to snap into place. Apply firm, even pressure until it clicks securely into position. Ensure it is fully seated and does not wobble.
5. **Test Functionality:** Gently slide the upper rack back and forth to confirm that the new rack stop properly prevents the rack from coming off the rails. The rack should stop smoothly at the end of its travel.
6. **Reconnect Power:** Once installation is complete and verified, reconnect the dishwasher to its power supply.



Image: The ERP WD12X10304 Dishwasher Upper Rack Stop. This small plastic component is crucial for preventing the upper dishwasher rack from sliding out completely, ensuring stability during loading and unloading.

OPERATING

The upper rack stop functions automatically to limit the travel of the upper dishwasher rack. When loading or unloading dishes, simply pull the rack out until it reaches the stop. The stop will prevent the rack from detaching from the rails. Always ensure the rack is fully seated on the rails before pushing it back into the dishwasher.

MAINTENANCE

- **Regular Inspection:** Periodically inspect the rack stops for any signs of wear, cracks, or damage. If a stop appears loose or broken, replace it promptly to prevent the rack from falling.
- **Cleaning:** The rack stops can be cleaned with a damp cloth and mild dish soap if they accumulate food debris or grime. Ensure no cleaning agents are left on the part that could interfere with dishwasher operation.
- **Avoid Force:** Do not apply excessive force when pulling or pushing the dishwasher rack. This can prematurely wear out or break the rack stops.

TROUBLESHOOTING

Problem: Upper rack slides off the rails.

- **Possible Cause:** The rack stop is broken or missing.
- **Solution:** Inspect both ends of the upper rack rails. If a stop is damaged or absent, replace it with a new ERP WD12X10304 part following the installation instructions.

Problem: Rack stop does not fit.

- **Possible Cause:** Incorrect part for your dishwasher model.
- **Solution:** Verify that your dishwasher model number is compatible with the ERP WD12X10304. Consult your dishwasher's original manual or the manufacturer's website for compatible part numbers.

SPECIFICATIONS

Part Number:	WD12X10304
Brand:	ERP
Item Weight:	0.81 ounces
Package Dimensions:	5 x 5 x 0.75 inches
Item Package Quantity:	1
Compatible Brands:	General Electric, Hotpoint
UPC:	791767582969

WARRANTY AND SUPPORT

For warranty information or technical support regarding the ERP WD12X10304 Dishwasher Upper Rack Stop, please refer to the documentation provided with your purchase or contact the retailer or manufacturer directly. Keep your proof of purchase for any warranty claims.

