Seagate STCB3000900

Seagate Backup Plus 3TB USB 3.0 Desktop External Hard Drive for Mac User Manual

Model: STCB3000900

1. INTRODUCTION AND OVERVIEW

The Seagate Backup Plus for Mac desktop drive is designed to simplify data backup for users who wish to protect their digital content locally and on social networks. This drive is pre-formatted for Mac systems, ensuring compatibility with Time Machine software for efficient local backups. It also offers features to save user-generated content from popular social media platforms and share multiple files simultaneously.

Key functionalities include:

- SuperSpeed USB 3.0 transfer (backward compatible with USB 2.0).
- Easy backup for digital life on your computer and the cloud.
- Save feature for backing up content from social networks.
- Share feature for uploading multiple files to social networks.
- Interchangeable use between Mac and PC with downloadable HFS+ driver.
- Upgradeable interface to Thunderbolt or FireWire 800 technologies (adapters sold separately).

Figure 1: Seagate Backup Plus 3TB Desktop External Hard Drive. A black rectangular external hard drive with a Seagate logo on the front, standing upright.

2. SETUP

2.1 Package Contents

Before you begin, ensure all components are present:

- Seagate Backup Plus for Mac Desktop Drive 3TB USB 3.0
- Seagate Dashboard (pre-loaded on drive)
- USB 3.0 interface adapter with capacity gauge
- 4-Feet (1.2m) USB 3.0 cable
- Power adapter
- Quick Start Guide

2.2 Connecting the Drive

1. Connect the power adapter to the drive and plug it into a power outlet.
2. Connect the USB 3.0 cable to the drive's USB 3.0 interface adapter.
3. Plug the other end of the USB 3.0 cable into an available USB 3.0 port on your Mac or PC. For optimal performance, use a USB 3.0 port. The drive is backward compatible with USB 2.0 ports.
4. The drive is pre-formatted for Mac OS X 10.6 or higher and is compatible with Time Machine.
5. For Windows 8, Windows 7, Windows Vista, or Windows XP SP3 (32-bit and 64-bit) operating systems, download and install the HFS+ driver for PC from the Seagate website to use the drive interchangeably without reformatting.

3. OPERATING THE DRIVE

3.1 Local Backup with Time Machine (Mac)

Since the drive is formatted for Mac, it integrates seamlessly with Apple's Time Machine. Open Time Machine preferences, select the Seagate Backup Plus drive as your backup disk, and Time Machine will automatically begin backing up your system.

3.2 Seagate Dashboard Software

The Seagate Dashboard software, pre-loaded on your drive, provides additional backup and social media management features. Install the software by opening the drive on your computer and following the on-screen instructions.

- **Save Feature:** Automatically backs up user-generated content from your favorite social networks like Flickr, Facebook, and YouTube to your drive.
- **Share Feature:** Allows you to upload multiple files to social networks directly from your computer through the Seagate Dashboard.

3.3 Mobile Device Backup

The Seagate Mobile Backup app allows you to back up photos and videos from your iOS and Android devices. You can back up directly to your Seagate drive via WiFi or to the cloud using services like Dropbox or Google Drive.

To back up via WiFi:

1. Ensure your Seagate drive is powered on and connected to your home computer.
2. Connect your mobile device to the same WiFi network as your computer.
3. Open the Seagate Mobile Backup app on your device and select the content you wish to back up.

Your browser does not support the video tag.

Video 1: Demonstrates how to back up photos and videos from mobile devices using the Seagate Mobile Backup app. This video highlights the ease of backing up content directly to your Seagate drive via WiFi or through cloud services.

3.4 Interface Upgrades

The Backup Plus desktop drive features a unique adapter system allowing for future interface upgrades. You can upgrade from the included USB 3.0 interface to Thunderbolt technology or FireWire 800 with additional adapters (sold separately).

4. MAINTENANCE

To ensure the longevity and optimal performance of your Seagate Backup Plus drive, consider the following maintenance tips:

- **Safe Ejection:** Always safely eject the drive from your computer before disconnecting it to prevent data corruption.
- **Physical Protection:** Avoid dropping or subjecting the drive to physical shocks. While robust, hard drives are sensitive to impact.
- **Ventilation:** Ensure the drive is placed in a well-ventilated area to prevent overheating.
- **Dust and Debris:** Keep the drive free from dust and debris, which can accumulate in vents and affect performance.
- **Software Updates:** Periodically check the Seagate website for firmware updates for your drive and updates for the Seagate Dashboard software.

5. TROUBLESHOOTING

If you encounter issues with your Seagate Backup Plus drive, refer to the following common troubleshooting steps:

- **Drive Not Detected/Unmounting:**

    - Ensure the power adapter is securely connected and the drive is powered on.
    - Check the USB cable connections at both the drive and the computer. Try a different USB port or cable if available.
    - Restart your computer.
    - For Mac, check Disk Utility to see if the drive is recognized but not mounted. You may need to manually mount it or run First Aid.

- **Slow Performance:**

    - Ensure you are connected to a USB 3.0 port for optimal speeds.
    - If the drive goes to sleep and is slow to wake up, this is normal behavior to conserve power.
    - Disable Spotlight indexing for the drive on Mac if it's causing excessive activity, though this may affect search functionality.

- **Reformatting Issues:**

    - If Disk Utility (Mac) or Disk Management (PC) cannot reformat the drive, ensure no files are in use on the drive.
    - Try reformatting using a different file system.
    - If issues persist, the drive may have a hardware fault.

- **Missing FireWire Cable/Adapter:**

    - The FireWire 800 and Thunderbolt adapters are sold separately and are not included with the standard package. The included cable is USB 3.0.

For further assistance, visit the official Seagate support website or consult the comprehensive user manual available online.
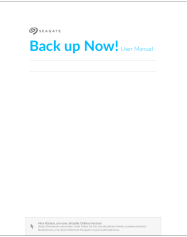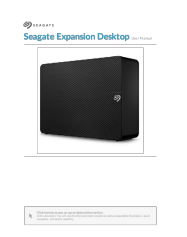
6. SPECIFICATIONS

Feature	Detail
Brand	Seagate
Series	Seagate Backup Plus
Model Number	STCB3000900
Digital Storage Capacity	3 TB
Hard Disk Interface	USB 1.1 (compatible with USB 3.0)
Connectivity Technology	USB
Hardware Platform	Mac, PC
Item Weight	2.38 pounds
Product Dimensions (LxWxH)	6.22 x 4.88 x 1.73 inches
Color	BLACK
Language	English
First Available Date	October 15, 2012

7. WARRANTY AND SUPPORT

This product is typically covered by a manufacturer's warranty. For specific warranty terms and conditions, please refer to the documentation included with your product or visit the official Seagate support website. In general, new products may have a return policy of 30 days from the date of purchase for refunds or replacements.

For technical support, driver downloads, FAQs, and further assistance, please visit the Seagate Support Website.

Related Documents - STCB3000900

	[Seagate Backup Plus User Manual: Backup Now!](#) A user manual for Seagate Backup Plus drives, detailing how to back up data on both Windows and Mac operating systems using drag-and-drop or copy-paste methods, and how to set up automated backups.
	[Seagate Backup Plus Ultra Touch User Manual](#) Comprehensive user manual for the Seagate Backup Plus Ultra Touch external hard drive, covering setup, security features, backup options, formatting, and troubleshooting.
	[Seagate Backup Plus Portable External Hard Drive Quick Start Guide](#) Quick start guide for Seagate Backup Plus Portable external hard drives, covering connection, software setup, and warranty information. Includes compatibility notes and compliance details.
	[Seagate One Touch with Password User Manual: Setup, Security, and Backup Guide](#) This user manual for the Seagate One Touch with Password external hard drive covers setup, installation of Seagate Toolkit for security and backups, formatting options, safe removal, and troubleshooting. Learn to protect your data with this comprehensive guide.
	[Seagate Expansion Desktop User Manual](#) User manual for the Seagate Expansion Desktop external hard drive, covering setup, connection, formatting options, safe removal, troubleshooting common issues, and regulatory compliance information.
	[Seagate Backup Plus Portable Drive: High-Capacity External Storage Data Sheet](#) Explore the Seagate Backup Plus portable drive, offering up to 5TB of storage in a sleek metal design. Features USB 3.0/2.0 connectivity, cross-platform compatibility with NTFS driver for Mac, and Seagate Dashboard software for easy backup. Ideal for computers and mobile devices.