

[manuals.plus](#) /› [Bestron](#) /› **Bestron Sweet Dreams Ceramic Kettle DTP800SD Instruction Manual**

## Bestron DTP800SD

# Bestron Sweet Dreams Ceramic Kettle DTP800SD Instruction Manual

Model: DTP800SD

## INTRODUCTION AND SAFETY INFORMATION

Thank you for choosing the Bestron Sweet Dreams Ceramic Kettle. This manual provides important information for the safe and efficient use of your appliance. Please read these instructions carefully before first use and keep them for future reference.

### Important Safety Precautions:

- Always ensure the kettle is placed on a stable, flat, heat-resistant surface.
- Do not immerse the kettle or its base in water or any other liquid.
- Keep the appliance out of reach of children.
- Do not operate the kettle if it is damaged or malfunctioning. Contact customer support.
- Avoid touching hot surfaces. Use the heat-insulated handle.
- Ensure the lid is securely closed before operating.
- Do not fill above the maximum water level indicator to prevent boiling water from overflowing.
- The kettle features automatic shut-off and boil-dry protection for safety.

## SETUP

1. **Unpacking:** Carefully remove the kettle and its base from the packaging. Retain packaging for storage or disposal.
2. **Placement:** Place the power base on a dry, flat, and stable surface, away from the edge of the countertop. Ensure the power cord is not dangling.
3. **First Use Cleaning:** Before first use, fill the kettle with clean water up to the maximum level. Boil the water, then discard it. Repeat this process two to three times to remove any manufacturing residues.



Image: The Bestron Sweet Dreams Ceramic Kettle on its 360-degree swivel power base, illustrating the rotational capability.

## OPERATING INSTRUCTIONS

- 1. Filling the Kettle:** Remove the kettle from its base and open the lid. Fill the kettle with the desired amount of fresh water. Do not fill below the minimum mark or above the maximum 0.8L level indicator. Close the lid securely.
- 2. Placing on Base:** Place the filled kettle firmly onto its 360° swivel power base.
- 3. Power Connection:** Plug the power cord into a suitable wall socket. The cord storage system on the base helps manage excess cable length (cable length: 79 cm).
- 4. Switching On:** Press the ON/OFF switch located on the kettle. An indicator light will illuminate, signifying that the kettle is heating.

5. **Boiling Process:** The water will quickly heat to 100°C. The kettle will automatically switch off once the water has boiled. The indicator light will turn off.
6. **Pouring:** Carefully lift the kettle from its base using the heat-insulated handle and pour the hot water. Always pour slowly and carefully to avoid splashes.
7. **Re-boiling:** If you need to re-boil water, wait a few moments for the automatic switch to reset before pressing the ON/OFF switch again.



Image: The Bestron Sweet Dreams Ceramic Kettle shown in a usage scenario, alongside a cup of tea, highlighting its aesthetic design.

## MAINTENANCE AND CLEANING

Regular cleaning and maintenance will ensure the longevity and optimal performance of your Bestron kettle.

### Cleaning the Exterior:

- Always unplug the kettle and allow it to cool completely before cleaning.
- Wipe the exterior of the kettle and the power base with a soft, damp cloth.
- Do not use abrasive cleaners, scouring pads, or harsh chemicals, as these can damage the ceramic surface.

### Descaling:

Limescale can build up inside the kettle, especially in hard water areas, affecting performance and taste. The integrated heating element is resistant to limescale accumulation, but periodic descaling is still recommended.

- Fill the kettle with a mixture of water and white vinegar (e.g., 1 part vinegar to 2 parts water) or a commercial descaling solution according to product instructions.
- Boil the mixture and let it stand for at least 30 minutes, or longer for heavy scale.

- Empty the kettle and rinse thoroughly with fresh water several times to remove any vinegar residue or descaling solution.
- If necessary, repeat the process.

## TROUBLESHOOTING

| Problem                          | Possible Cause                                                                        | Solution                                                                                                                                     |
|----------------------------------|---------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------|
| Kettle does not switch on.       | Not plugged in, power outage, kettle not properly seated on base, switch not pressed. | Check power connection. Ensure kettle is correctly placed on the base. Press the ON/OFF switch firmly. Check household fuse/circuit breaker. |
| Water does not boil.             | Insufficient water, lid not closed, faulty heating element.                           | Ensure water level is above minimum. Close the lid securely. If problem persists, contact customer support.                                  |
| Kettle switches off too quickly. | Limescale buildup, boil-dry protection activated.                                     | Descale the kettle. Ensure there is sufficient water before boiling.                                                                         |
| Unusual taste in water.          | New appliance residue, limescale buildup.                                             | Perform first-use cleaning steps again. Descale the kettle.                                                                                  |

## SPECIFICATIONS

**Model:** DTP800SD

**Brand:** Bestron

**Capacity:** 0.8 Liters

**Power:** Approximately 1785 Watts

**Material:** Ceramic / Metal (Copper heating element)

**Color:** White

**Dimensions (LxWxH):** 23.5 x 16 x 19 cm

**Weight:** 1.36 kg

**Special Features:** Insulated heating element, Boil-dry protection, Automatic shut-off, Cordless jug, 360° swivel base, Cord storage.

## WARRANTY AND SUPPORT

Your Bestron Sweet Dreams Ceramic Kettle DTP800SD comes with a **5-year warranty**, ensuring quality and reliability. This warranty covers manufacturing defects under normal household use.

For warranty claims, technical support, or any questions regarding your product, please refer to the contact information provided with your purchase or visit the official Bestron website. Please have your model number (DTP800SD) and proof of purchase ready when contacting support.

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