

## Preethi RC-311

# Preethi Primo RC-311 1.8 Liter Rice Cooker Instruction Manual

Model: RC-311

## 1. INTRODUCTION

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Thank you for choosing the Preethi Primo RC-311 1.8 Liter Rice Cooker. This appliance is designed for efficient and convenient cooking of rice and various other dishes. Please read this manual thoroughly before operating the appliance to ensure safe and optimal performance. Keep this manual for future reference.

# RICE COOKER USAGE GUIDE



**Required Cooking Time Is  
About 15-20 Minutes**



**Do Not Open Cooker Lid While  
Cooking. This May Delay  
Cooking Process**

Image 1.1: Front view of the Preethi Primo RC-311 Rice Cooker.

## 2. IMPORTANT SAFETY INSTRUCTIONS

When using electrical appliances, basic safety precautions should always be followed to reduce the risk of fire, electric shock, and injury to persons.

- Read all instructions carefully before use.
- Do not touch hot surfaces. Use handles or knobs.
- To protect against electrical shock, do not immerse the cord, plug, or the main unit in water or other liquid.
- Close supervision is necessary when any appliance is used by or near children.
- Unplug from outlet when not in use and before cleaning. Allow to cool before putting on or taking off parts.
- Do not operate any appliance with a damaged cord or plug, or after the appliance malfunctions or has been damaged in any manner. Contact customer service for examination, repair, or adjustment.
- The use of accessory attachments not recommended by the appliance manufacturer may cause injuries.
- Do not use outdoors.

- Do not let the cord hang over the edge of a table or counter, or touch hot surfaces.
- Do not place on or near a hot gas or electric burner, or in a heated oven.
- Extreme caution must be used when moving an appliance containing hot oil or other hot liquids.
- Always attach the plug to the appliance first, then plug the cord into the wall outlet. To disconnect, turn any control to "off", then remove the plug from the wall outlet.
- Do not use the appliance for other than intended use.

### 3. PRODUCT COMPONENTS

The Preethi Primo RC-311 Rice Cooker comes with the following components:

- Main Rice Cooker Unit (with heavy gauge double walled body and heat resistant plastics)
- Cooking Pan (inner pot)
- Steamer Tray
- Measuring Cup
- Spatula
- Detachable PVC insulated power cord
- Instruction Manual (this document)



Image 3.1: All components included with the Preethi Primo RC-311 Rice Cooker.

### 4. SETUP AND FIRST USE

1. **Unpack:** Carefully remove all components from the packaging.
2. **Clean:** Wash the inner cooking pan, steamer tray, measuring cup, and spatula with warm, soapy water. Rinse thoroughly and dry completely. Wipe the exterior of the main rice cooker unit with a damp cloth. Do not immerse the main unit in water.
3. **Placement:** Place the rice cooker on a stable, flat, heat-resistant surface, away from direct sunlight and heat sources. Ensure adequate ventilation around the unit.

4. **Power Connection:** Ensure the power cord is securely connected to the rice cooker and then plug it into a suitable 230V electrical outlet.

## 5. OPERATING INSTRUCTIONS

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### 5.1. Cooking Rice

1. **Measure Rice:** Use the provided measuring cup to measure the desired amount of rice. Refer to the rice volume guide below for approximate post-cooking volumes.
2. **Wash Rice:** Rinse the rice thoroughly under cold water until the water runs clear.
3. **Add Water:** Place the washed rice into the inner cooking pan. Add the appropriate amount of water. A common ratio is 1 cup of rice to 1.5-2 cups of water, but this can vary based on rice type and desired consistency.
4. **Place Pan:** Place the inner cooking pan into the main rice cooker unit. Ensure it is seated correctly.
5. **Close Lid:** Close the lid securely.
6. **Start Cooking:** Plug in the rice cooker. Press the "Cook" switch. The "Cook" indicator light will illuminate.
7. **Cooking Process:** The rice cooker will automatically switch to "Warm" mode once the rice is cooked. This typically takes about 15-20 minutes. **Do not open the cooker lid while cooking, as this may delay the cooking process.**
8. **Serve:** Once the "Warm" indicator light is on, allow the rice to rest for 5-10 minutes before serving for best results. Use the provided spatula to fluff and serve.



Image 5.1: Important usage guidelines for cooking rice.

### 5.2. Rice Volume Guide

Use this table as a reference for raw rice weight, volume, and approximate post-cooking volume:



Image 5.2: Guide for choosing the right amount of rice.

### 5.3. Other Uses

Beyond cooking rice, this appliance can be used to prepare a variety of dishes, including:

- Biryani
- Payasam
- Halwa
- Rasam
- Sambhar
- Various chicken dishes

Refer to specific recipes for appropriate cooking methods and ingredient ratios when preparing these dishes in the rice cooker.

## 6. CLEANING AND MAINTENANCE

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Proper cleaning and maintenance will ensure the longevity and optimal performance of your rice cooker.

1. **Unplug:** Always unplug the rice cooker from the power outlet and allow it to cool completely before cleaning.
2. **Inner Pan and Accessories:** The inner cooking pan, steamer tray, measuring cup, and spatula are safe for hand washing with warm, soapy water. Rinse thoroughly and dry completely. Do not use abrasive cleaners or metal scouring pads, as these can damage the non-stick coating (if applicable) or stainless steel finish.
3. **Exterior:** Wipe the exterior of the main unit with a soft, damp cloth. Do not immerse the main unit in water or any other liquid.
4. **Storage:** Store the rice cooker in a dry place when not in use.

## 7. TROUBLESHOOTING

If you encounter issues with your Preethi Primo RC-311 Rice Cooker, please refer to the following common problems and solutions:

Problem	Possible Cause	Solution
Rice not cooking properly (undercooked/overcooked)	Incorrect rice-to-water ratio; lid opened during cooking; power interruption.	Adjust water amount according to rice type. Ensure lid remains closed during cooking. Check power supply.
Cooker does not turn on	Not plugged in; power outlet malfunction; damaged power cord.	Ensure power cord is securely plugged into both the cooker and a working outlet. Check household circuit breaker. If cord is damaged, contact service.
Rice sticks to the bottom of the pan	Not enough water; pan not clean; rice not rinsed.	Increase water slightly. Ensure inner pan is clean before use. Rinse rice thoroughly.
Water overflowing during cooking	Too much water; too much rice.	Reduce water or rice quantity. Ensure not to exceed the maximum fill line of the inner pan.

If the problem persists after trying these solutions, please contact Preethi customer support.

## 8. SPECIFICATIONS

<b>Model Number</b>	RC-311
<b>Brand</b>	Preethi
<b>Capacity</b>	1.8 Liters
<b>Power Source</b>	Electric
<b>Wattage</b>	700 Watts
<b>Operating Voltage</b>	230 Volts
<b>Material Type</b>	Stainless Steel (Body and Lid)

<b>Item Weight</b>	3.76 kg
<b>Product Care</b>	Hand Wash (for removable parts)
<b>Special Features</b>	Insulated, Powerful heater, Heavy gauge double walled body, Heat resistant plastics, Cooling vents, Stainless steel fasteners, Accurate thermostat control.



Image 8.1: Approximate dimensions of the rice cooker.

## 9. WARRANTY AND CUSTOMER SUPPORT

**Warranty:** This Preethi Primo RC-311 Rice Cooker comes with a **1-year warranty on the product** from the date of purchase. Please retain your purchase receipt as proof of warranty.

**Customer Support:** For any service, repair, or warranty claims, please contact Preethi customer service. You can reach them at the following address:

### **Preethi Kitchen Appliances**

Old Address: C/O, Boomerang Unit No 506, 5th Floor, Wing B2, Chandivali Farm Road, Powai, Mumbai - 400072 MH India

New Address: Raheja Platinum, Sag Baug Road, Off Andheri, Kurla road, Andheri East, Mumbai, Maharashtra - 400059

Please note that model numbers may vary, but the core functionality and support remain consistent for the RC-311 series.