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› Hisense WDQA1014EVJM Washer Dryer User Manual

## Hisense WDQA1014EVJM

# Hisense WDQA1014EVJM Washer Dryer User Manual

Model: WDQA1014EVJM

## 1. INTRODUCTION

This manual provides essential information for the safe and efficient operation, installation, and maintenance of your Hisense WDQA1014EVJM Washer Dryer. Please read it thoroughly before first use and keep it for future reference. This appliance combines washing and drying functions, offering convenience and space-saving benefits for your household.



Figure 1.1: Hisense WDQA1014EVJM Washer Dryer, front view.

The Hisense WDQA1014EVJM is a 60cm freestanding front-load washer dryer with a 10 kg wash capacity and 6 kg dry capacity. It features a 1400 RPM spin speed, Pure Steam, PureJet technology, and an Inverter Motor for quiet and efficient operation.

## 2. SAFETY INFORMATION

Always adhere to the following safety precautions to prevent personal injury or damage to the appliance.

- **Electrical Safety:** Ensure the appliance is connected to a properly grounded electrical outlet with the correct voltage (230V). Do not use extension cords or adapters. Disconnect power before any maintenance or cleaning.
- **Water Connection:** Connect the water inlet hose to a cold water supply. Ensure all connections are secure to prevent leaks.
- **Installation:** The appliance must be installed on a firm, level surface. Remove all transport bolts before operation to prevent severe vibration and damage.
- **Child Safety:** Keep children away from the appliance during operation. Enable the Child Lock function to prevent accidental program changes.
- **Flammable Materials:** Do not wash or dry items that have been soiled with flammable substances (e.g., cooking oil, gasoline).
- **Ventilation:** Ensure adequate ventilation around the appliance, especially during drying cycles, to prevent overheating.
- **Maintenance:** Only perform maintenance procedures described in this manual. For complex repairs, contact qualified service personnel.

## 3. SETUP AND INSTALLATION

### 3.1 Unpacking

Carefully remove the appliance from its packaging. Remove all transport bolts located at the rear of the machine. These bolts secure the drum during transit and must be removed before use. Keep the bolts for future transport if needed.

### 3.2 Positioning

Place the washer dryer on a solid, level floor. Adjust the leveling legs at the bottom of the appliance to ensure it is perfectly stable and balanced. This will minimize vibration and noise during operation.



Pure Jet



Allergy Steam



Durable Inverter



Super Energy Efficient

Figure 3.1: Appliance dimensions (Height: 845mm, Width: 595mm, Depth: 610mm).

### 3.3 Water Connection

Connect the water inlet hose to a cold water tap. Ensure the connection is tight to prevent leaks. Position the drain hose into a suitable drain pipe or sink, ensuring it is securely fixed and not kinked.

### 3.4 Electrical Connection

Plug the power cord into a grounded 230V electrical outlet. Do not overload the circuit. If the power cord is damaged, it must be replaced by the manufacturer, its service agent, or similarly qualified persons to avoid a hazard.

## 4. OPERATING INSTRUCTIONS

### 4.1 Control Panel Overview

The control panel features a central program selector dial, a digital display, and touch-sensitive buttons for various functions and settings. Refer to the markings on the panel for specific controls.

## 4.2 Loading Laundry

Open the appliance door and load your laundry. Do not exceed the maximum load capacity of 10 kg for washing and 6 kg for drying. For optimal results, sort laundry by fabric type and color.



Figure 4.1: Open door and drum for loading laundry.

## 4.3 Adding Detergent

Pull out the detergent dispenser drawer. Add appropriate amounts of detergent and fabric softener to their respective compartments. Close the drawer gently.

## 4.4 Selecting a Program

Turn the program selector dial to choose the desired wash or wash & dry program. Available cycle options include:

- **Cotton:** For cotton items.
- **Wool:** Gentle cycle for woolens.
- **Quick Wash:** A rapid 15-minute cycle for lightly soiled items.
- **Active Steam:** Utilizes steam for enhanced cleaning and hygiene.
- **Allergen:** Specifically designed to remove allergens using steam.
- And other specialized programs for various fabric types.

## 4.5 Starting a Cycle

Press the Start/Pause button to begin the selected program. The display will show the remaining time.

## 4.6 Special Features

- **PureJet Technology:** Delivers a powerful jet of water to dissolve detergent quickly and remove stubborn stains, ensuring a thorough clean.



Figure 4.2: PureJet technology for powerful cleaning.

- **Pure Steam / Hygiene Steam / Allergy Steam:** Steam setting that kills bacteria and reduces creasing, providing a more hygienic wash. The Allergy Steam program specifically targets allergens.



# Allergy Steam

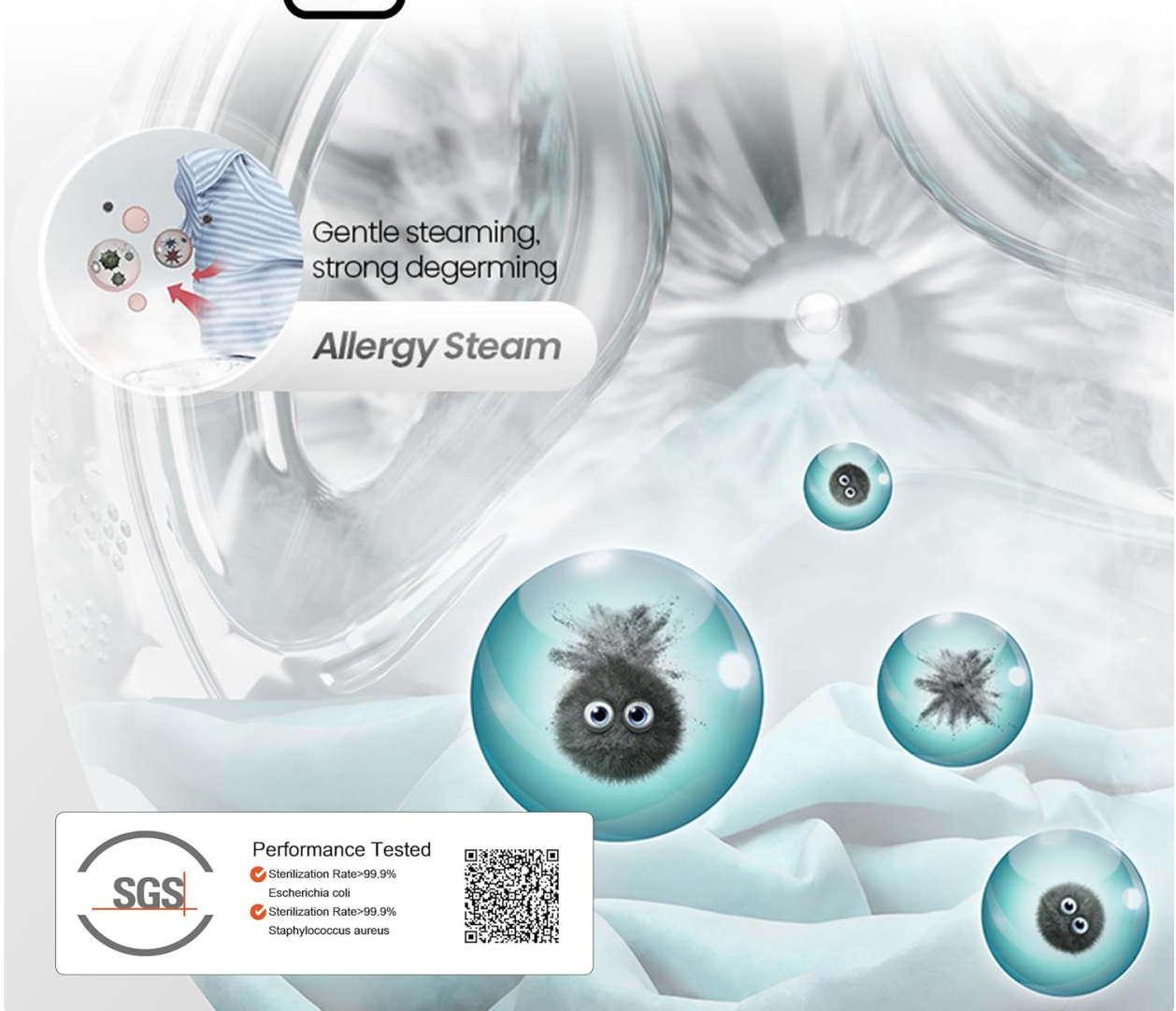


Figure 4.3: Allergy Steam for hygienic cleaning.

For more details on SGS performance testing, visit [SGS Certification](#).

- **Pause & Add:** Allows you to pause the cycle and add forgotten clothes mid-cycle, provided the water level and temperature are safe.



Figure 4.4: Pause & Add function in use.

- **Durable Inverter Motor:** Provides a quieter, longer-lasting, and more reliable operation compared to conventional motors.

# Durable Inverter



Figure 4.5: Durable Inverter Motor for quiet operation.

- **Child Lock:** Activates a lock on the control panel to prevent accidental changes to settings by children.



Figure 4.6: Child Lock feature.

- **Delay End:** Allows you to set a delayed start time for your wash cycle, enabling you to schedule laundry to finish at a convenient time.



## Delay End



Figure 4.7: Delay End function for scheduled laundry.

## 5. MAINTENANCE AND CARE

Regular maintenance ensures the longevity and optimal performance of your appliance.

### 5.1 Cleaning the Exterior

Wipe the exterior surfaces with a soft, damp cloth. Do not use abrasive cleaners or solvents.

### 5.2 Cleaning the Detergent Dispenser

Periodically remove and clean the detergent dispenser drawer under running water to prevent residue buildup.

### 5.3 Drum Clean Function

Use the dedicated Drum Clean program to thoroughly clean the inside of the drum and remove any detergent residues or odors. It is recommended to run this cycle monthly.



## Drum Clean



Figure 5.1: Drum Clean function for internal hygiene.

### 5.4 Filter Cleaning

Regularly check and clean the drain pump filter, usually located at the bottom front of the appliance. This prevents blockages and ensures proper drainage.

## 6. TROUBLESHOOTING

Before contacting service, please check the following common issues and solutions:

<b>Problem</b>	<b>Possible Cause</b>	<b>Solution</b>
Appliance does not start.	No power supply; Door not closed properly; Program not selected.	Check power plug and fuse; Ensure door is firmly closed; Select a program and press Start/Pause.
Excessive vibration/noise.	Transport bolts not removed; Appliance not level; Uneven load.	Remove transport bolts; Adjust leveling legs; Redistribute laundry inside the drum.
Water not draining.	Drain hose kinked or blocked; Drain pump filter clogged.	Check and straighten drain hose; Clean the drain pump filter.
Poor drying results.	Overloaded; Lint filter clogged (if applicable); Incorrect program.	Reduce load size; Clean any lint filters; Select appropriate drying program.
Detergent residue in dispenser.	Insufficient water pressure; Dispenser clogged.	Check water supply; Clean the detergent dispenser.

## 7. TECHNICAL SPECIFICATIONS

Specification	Value
Model Number	WDQA1014EVJM
Brand	Hisense
Product Dimensions (D x W x H)	61 x 59.5 x 84.5 cm
Item Weight	70 kg
Wash Capacity	10 Kilograms
Dry Capacity	6 Kilograms (implied from 10kg wash & 6kg dry load feature bullet)
Maximum Rotational Speed	1400 RPM
Access Location	Front Load
Voltage	230 Volts
Washing Energy Efficiency Class	A
Drying Energy Efficiency Class	D
Annual Energy Consumption (Washing)	51 Kilowatt Hours per 100 cycles
Drum Material	Stainless Steel
Controller Type	Touch / Digital
Number of Washing Cycles	13
Number of Drying Cycles	2
Special Features	Inverter, Hygiene Steam, Drum Clean, Adjustable Leveling Legs, Inbuilt Heater



# Super Energy Efficient



Figure 7.1: Energy Efficiency Class for Washing (A) and Drying (D).

## 8. WARRANTY AND SUPPORT

Your Hisense WDQA1014EVJM Washer Dryer comes with a manufacturer's warranty. Please refer to the warranty card included with your purchase for specific terms and conditions.

Spare parts availability is guaranteed for 2 years within the EU, as per regulations.

For technical assistance, troubleshooting beyond this manual, or warranty claims, please contact Hisense customer support. Contact details can typically be found on the Hisense official website or on your warranty documentation.

You can also visit the official Hisense Store for more information: [Hisense Store on Amazon.co.uk](#).

