

Bose 309505-1320

Bose SoundDock 10 Bluetooth Digital Music System User Manual

Model: 309505-1320

INTRODUCTION

The Bose SoundDock 10 Bluetooth Digital Music System is designed to deliver powerful, lifelike sound and a generous tonal range, making it a primary music system for your home. This manual provides comprehensive instructions for setting up, operating, maintaining, and troubleshooting your device.



Figure 1: Bose SoundDock 10 Bluetooth Digital Music System.

SETUP

Unpacking the System

Carefully remove all components from the packaging. Ensure the following items are present:

- SoundDock 10 Bluetooth digital music system
- SoundDock 10 Bluetooth dock
- 5-foot (1.52 m) AC power cord
- Remote control (battery pre-installed)

Connecting to Power

1. Locate the AC power input on the rear of the SoundDock 10 system.
2. Connect the 5-foot (1.52 m) AC power cord to the system.
3. Plug the other end of the AC power cord into a wall outlet.

The system is now ready for operation. The docked iPod/iPhone charges, even while playing, as long as the system is plugged in.



Figure 2: Rear panel showing power input and other connections.

OPERATING INSTRUCTIONS

Docking an iPod or iPhone

The SoundDock 10 system is compatible with most iPhone and iPod models. To play music from your device:

1. Gently place your compatible iPhone or iPod into the docking station on the front of the system.
2. Ensure the device is securely seated in the connector.
3. The system will automatically begin playing music or allow you to select tracks from your device.

Note: Requires an Apple Lightning to 30-pin adapter for iPhone 5 or other iPod/iPhone models with a Lightning connector.



Figure 3: iPhone docked in the SoundDock 10 system.

Using the Bluetooth Dock

To stream music wirelessly from a Bluetooth-enabled device (smartphone, tablet, laptop):

1. Remove any docked iPod or iPhone from the system.
2. Insert the Bose Bluetooth dock into the docking station.
3. On your Bluetooth device, enable Bluetooth and search for available devices.
4. Select "Bose SoundDock 10" from the list to pair.
5. Once paired, you can stream music from apps or stored tunes on your device.



Figure 4: Bose Bluetooth dock (left) and inserted into the system (right).

Auxiliary Input

Connect other audio devices such as MP3 players, CD/DVD players, or TVs using the auxiliary input on the rear of the system.

- **AUX IN:** Use a 3.5mm audio cable to connect external audio sources.
- **VIDEO OUT:** Allows you to watch iPod/iPhone video on your TV while listening on your SoundDock 10 system.

Using the Remote Control

The included remote control allows convenient operation of the system from a distance.

- **Power:** Turn the system on or off.
- **Volume:** Adjust the audio level.
- **Track Seek:** Navigate through tracks on your docked device.
- **iPod Playlists:** Access and select playlists.
- **AUX:** Switch to the auxiliary input source.



Figure 5: Remote control for the SoundDock 10 system.

Product Overview Video

Your browser does not support the video tag.

Video 1: SoundDock 10 Bluetooth Overview. This video provides an overview of the Bose SoundDock 10 Bluetooth Digital Music System, highlighting its key features and connectivity options.

MAINTENANCE

Cleaning the System

To maintain the appearance and performance of your SoundDock 10 system:

- Use a soft, dry cloth to wipe the exterior surfaces.

- Do not use liquid cleaners or sprays directly on the system.
- Avoid getting moisture into any openings.

Storage

When not in use for extended periods, store the system in a cool, dry place away from direct sunlight and extreme temperatures.

TROUBLESHOOTING

Problem	Possible Cause	Solution
No power	Power cord not securely connected.	Ensure the AC power cord is firmly plugged into the system and a working wall outlet.
No sound from docked device	Device not properly docked; volume too low; incorrect source selected.	Re-seat the device in the dock. Increase system and device volume. Ensure the system is set to the correct input (e.g., iPod/iPhone).
Bluetooth pairing issues	Bluetooth dock not inserted; device out of range; interference.	Ensure the Bose Bluetooth dock is inserted. Move the Bluetooth device closer to the system. Turn off other Bluetooth devices to reduce interference.
Remote control not working	Battery low or dead; obstruction between remote and system; remote not aimed correctly.	Replace the remote control battery. Remove any obstructions. Aim the remote directly at the front of the SoundDock system.

SPECIFICATIONS

Feature	Detail
Brand	Bose
Model Number	309505-1320
Product Dimensions	9.6 x 17 x 8.7 inches (24.4 x 43.2 x 22.1 cm)
Item Weight	2.44 pounds (1.11 kg)
Color	Silver
Hardware Interface	Bluetooth 5
Compatible Devices	iPhone 3GS (and most iPhone/iPod models with adapter)
Number of Ports	1 (Auxiliary Input)
Batteries	1 Lithium Ion battery required (for remote)
First Available Date	December 21, 2011

WARRANTY AND SUPPORT

Warranty Information

Returns are accepted within 7 business days. This product includes warranty coverage directly through the manufacturer, if applicable. Please refer to the manufacturer's documentation for specific warranty terms and conditions.

Customer Support

For further assistance, technical support, or service inquiries, please visit the official Bose website or contact their customer service department. You can find contact information and additional resources on the [Bose Store on Amazon](#).

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ASK A QUESTION ABOUT THIS MANUAL

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

Name

Anonymous

Email

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After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. [Privacy details](#).

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question