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Aastra 6753i

Aastra 6753i VoIP Business Office Display Phone User Manual

Model: 6753i | Brand: Aastra

INTRODUCTION

This manual provides comprehensive instructions for the setup, operation, and maintenance of your Aastra 6753i VoIP Business Office Display Phone. Please read this manual carefully before using your phone to ensure proper functionality and to take full advantage of its features. Keep this manual for future reference.

PRODUCT OVERVIEW AND COMPONENTS

The Aastra 6753i is a feature-rich VoIP phone designed for business environments, offering advanced call management capabilities and a clear display.



Figure 1: Front view of the Aastra 6753i phone, showing the main unit, handset, and coiled Ethernet cable. The phone features a display screen, numeric keypad, and various function buttons.



Figure 2: Side view of the Aastra 6753i phone, illustrating the adjustable stand and the various ports for connections such as the handset, network, and power. An Ethernet cable is also visible.



Figure 3: An angled front view of the Aastra 6753i phone, providing a clearer perspective of the display, keypad, and the arrangement of function keys. The coiled Ethernet cable is positioned next to the phone.



Figure 4: The Aastra 6753i phone with its handset lifted from the cradle, demonstrating its readiness for use. The speaker grille and microphone are visible on the main unit.

Key Components:

- **Display Screen:** Shows call information, menus, and status.
- **Numeric Keypad:** For dialing numbers and entering text.
- **Function Keys:** Dedicated buttons for common features like Hold, Transfer, Conference, and Voicemail.
- **Navigation Keys:** Arrows for navigating menus and adjusting settings.
- **Handset:** For private conversations.
- **Speakerphone:** For hands-free communication.
- **Ethernet Ports:** For network connection (LAN) and PC passthrough (PC).
- **Power Port:** For connecting the power adapter (if not using Power over Ethernet - PoE).

SETUP GUIDE

1. Unpacking and Inspection

Carefully remove all components from the packaging. Verify that all items listed below are present and undamaged:

- Aastra 6753i Phone Unit
- Handset
- Handset Cord
- Ethernet Cable
- Desk Stand (pre-attached or separate)
- AC Power Adapter (optional, if not using PoE)

2. Connecting the Phone

1. **Attach the Desk Stand:** If not already attached, secure the desk stand to the base of the phone.
2. **Connect the Handset:** Plug one end of the coiled handset cord into the handset and the other end into the handset port on the phone unit (usually marked with a handset icon).
3. **Connect to Network:**
 - Plug one end of the Ethernet cable into the LAN port on the back of the phone (often marked with a network icon or "LAN").
 - Plug the other end of the Ethernet cable into an available Ethernet port on your network switch or router.
4. **Connect Power (if not using PoE):** If your network does not provide Power over Ethernet (PoE), connect the AC power adapter to the power port on the phone and then plug it into a standard electrical outlet. If using PoE, no separate power adapter is needed.
5. **Connect PC (Optional):** If you wish to connect a computer through the phone, plug an Ethernet cable from your computer into the PC port on the back of the phone.

3. Initial Boot-up and Configuration

Once connected, the phone will power on and begin its boot-up sequence. This may take a few moments. The display will show boot progress and then attempt to connect to your network and VoIP server. Configuration details (such as SIP account information) are typically provided by your network administrator or VoIP service provider. The phone may automatically retrieve its configuration, or you may need to enter some details manually via the phone's menu system.

OPERATING INSTRUCTIONS

Making Calls

- **Lift Handset:** Lift the handset or press the **Speaker** button.

- **Dial Number:** Enter the desired phone number using the numeric keypad.
- **Press Dial/Send:** Press the **Dial** or **Send** soft key (if available on display) or wait for automatic dialing.

Receiving Calls

- When the phone rings, lift the handset or press the **Speaker** button to answer.
- To decline a call, press the **Ignore** or **Decline** soft key.

Call Features

- **Hold:** During an active call, press the **Hold** button. Press again to resume the call.
- **Transfer:** During an active call, press the **Transfer** button. Dial the number to transfer to, then press **Transfer** again (for blind transfer) or wait for the party to answer and then press **Transfer** (for attended transfer).
- **Conference:** During an active call, press the **Conference** button. Dial the number of the third party, and once connected, press **Conference** again to join all parties.
- **Voicemail:** Press the **Voicemail** button (often represented by an envelope icon) to access your voicemail messages. Follow the voice prompts.
- **Mute:** Press the **Mute** button to mute your microphone during a call. Press again to unmute.

Display and Navigation

The display shows call status, menu options, and other information. Use the navigation keys (up, down, left, right arrows) to scroll through menus and options. Soft keys (buttons directly below the display) change their function based on the current context shown on the screen.

MAINTENANCE

- **Cleaning:** Use a soft, slightly damp cloth to clean the phone's surface. Do not use abrasive cleaners, solvents, or strong chemicals, as these can damage the finish.
- **Dust Removal:** Regularly wipe down the phone to prevent dust buildup, especially around the keypad and display.
- **Avoid Liquids:** Keep the phone away from liquids and excessive moisture.
- **Temperature:** Operate the phone within recommended temperature ranges (typically room temperature) to ensure optimal performance and longevity.

TROUBLESHOOTING

Problem	Possible Cause	Solution
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Problem	Possible Cause	Solution
Phone does not power on.	No power connection or faulty power adapter/PoE.	<ul style="list-style-type: none"> • Ensure power adapter is securely plugged in (if not using PoE). • Verify Ethernet cable is connected to a PoE-enabled port (if using PoE). • Try a different power outlet or Ethernet port.
No dial tone.	Network connection issue or SIP registration failure.	<ul style="list-style-type: none"> • Check Ethernet cable connection. • Restart the phone by unplugging and re-plugging the power/Ethernet cable. • Contact your network administrator or VoIP service provider to verify SIP registration.
Cannot make or receive calls.	Network connectivity, SIP account issues, or firewall restrictions.	<ul style="list-style-type: none"> • Ensure the phone has an IP address (check network settings on the display). • Verify your SIP account credentials with your service provider. • Check firewall settings if you recently made network changes.
Display is blank or frozen.	Software glitch or power issue.	<ul style="list-style-type: none"> • Perform a power cycle (unplug and re-plug). • If the issue persists, contact technical support.

SPECIFICATIONS

Feature	Detail
ASIN	B008RY1DPW
Date First Available	June 6, 2014
Manufacturer	AASTRA
Brand	Aastra
Color	Black
Power Source	Corded Electric
Dialer Type	Single Keypad
Answering System Type	Digital
Conference Call Capability	3-way
Caller Identification	No

WARRANTY AND SUPPORT

Warranty Information

This Aastra 6753i phone comes with a standard manufacturer's warranty. Please refer to the warranty card included with your product or visit the Aastra official website for detailed terms and conditions regarding warranty coverage, duration, and claims procedures. Keep your proof of purchase for warranty purposes.

Technical Support

For technical assistance, troubleshooting beyond this manual, or service inquiries, please contact your VoIP service provider or the Aastra customer support. Have your product model number (6753i) and serial number ready when contacting support.

You may find additional resources, FAQs, and software updates on the official Aastra support website.