

Manuals.plus /

› Plantronics /

› Plantronics CS55 Replacement Headset User Manual

Plantronics CS55

Plantronics CS55 Replacement Headset User Manual

Model: CS55 | Item Number: 7219503

1. INTRODUCTION

This manual provides essential instructions for the proper setup, operation, and maintenance of your Plantronics CS55 Replacement Headset. The CS55 is designed to integrate with an existing Plantronics CS55 wireless headset system, serving as a direct replacement for a lost or damaged headset unit. This unit is intended to be paired with a compatible CS55 base station (sold separately or as part of a complete system).



Image: The Plantronics CS55 Replacement Headset, shown from a front-side angle, highlighting its compact design and ear hook.

2. PACKAGE CONTENTS

The Plantronics CS55 Replacement Headset package typically includes:

- Plantronics CS55 Headset Unit
- Ear hook (pre-attached or included separately for wearing options)
- Ear tips (various sizes for comfort, if applicable)

Note: This product is a replacement headset only. The CS55 base station, charging cradle, and AC power adapter are not included and are required for full functionality.

3. SETUP AND PAIRING

To use your new CS55 Replacement Headset, it must be paired with your existing CS55 base station. Follow these steps:

1. **Charge the Headset:** Place the new CS55 headset into the charging cradle of your CS55 base station. Ensure it is properly seated and the charging indicator light on the base (if available) confirms charging. Allow the headset to charge fully before initial use.
2. **Initiate Pairing on Base:** Locate the pairing button on your CS55 base station. This button is typically small and recessed. Press and hold the pairing button on the base station until its indicator light begins to flash. This puts the base into pairing mode.
3. **Initiate Pairing on Headset:** While the base station is in pairing mode, remove the fully charged headset from the charging cradle. The headset should automatically enter pairing mode. Some models may require pressing and holding a button on the headset itself to initiate pairing. Refer to your original CS55 system manual for specific headset pairing instructions if automatic pairing does not occur.
4. **Confirm Pairing:** Once the headset and base station successfully pair, the indicator lights on both devices will typically stop flashing and become solid, or turn off, indicating a successful connection. Test the connection by making a call.

If pairing fails, ensure both devices are fully charged and repeat the steps. Keep the headset close to the base during the pairing process.

4. OPERATING INSTRUCTIONS

Once paired, your CS55 Replacement Headset operates similarly to your original unit.

4.1. Wearing the Headset

- The headset is designed for on-ear placement. Adjust the ear hook for a comfortable and secure fit.
- Position the microphone boom approximately two finger-widths from the corner of your mouth for optimal voice clarity.

4.2. Basic Call Functions

- **Answering/Ending Calls:** Press the Call Control button on the headset.
- **Volume Control:** Use the volume up (+) and volume down (-) buttons on the headset to adjust listening volume.
- **Mute:** Press the Mute button on the headset to temporarily silence your microphone. Press it again to unmute. A tone or indicator light may confirm mute status.

4.3. Power On/Off

- To power on, press and hold the Call Control button until you hear an audible indication or see an indicator light.
- To power off, press and hold the Call Control button until you hear an audible indication or see an indicator light. Placing the headset in the charging cradle will also power it off and begin charging.

5. MAINTENANCE AND CARE

Proper care ensures the longevity and performance of your CS55 Replacement Headset.

- **Cleaning:** Use a soft, dry, lint-free cloth to clean the headset. For stubborn dirt, a slightly damp cloth with mild soap can be used, ensuring no moisture enters openings.
- **Water Resistance:** The Plantronics CS55 headset is **not water resistant**. Avoid exposure to liquids, moisture, and high humidity. Do not use in rain or near water sources.
- **Storage:** When not in use, store the headset in its charging cradle or a cool, dry place away from direct sunlight and extreme temperatures.
- **Battery Care:** For optimal battery life, avoid fully discharging the battery frequently. Charge the headset regularly.

6. TROUBLESHOOTING

If you encounter issues with your CS55 Replacement Headset, try the following solutions:

- **No Audio/Cannot Hear:**
 - Ensure the headset is properly paired with the base station.
 - Check the volume levels on both the headset and your connected device/phone system.
 - Verify the headset is charged.
- **Microphone Not Working:**
 - Check if the headset is muted. Press the Mute button to unmute.
 - Ensure the microphone boom is correctly positioned.
- **Cannot Pair Headset:**
 - Ensure both the headset and base are fully charged.
 - Repeat the pairing steps carefully, ensuring both devices are in pairing mode simultaneously.
 - Move the headset closer to the base station during pairing.
 - If possible, reset the base station (refer to your original CS55 base manual for reset procedures).
- **Short Battery Life:**
 - Ensure the headset is making proper contact with the charging pins in the cradle.
 - The battery may be nearing the end of its lifespan and may require replacement.

7. SPECIFICATIONS

Model Name	CS55
Item Model Number	7219503
Brand	Plantronics
Connectivity Technology	Wired (for base connection/charging), Wireless
Wireless Communication Technology	Bluetooth (for pairing with CS55 base)
Material	Plastic
Item Weight	4 ounces
Product Dimensions (LxWxH)	6 x 2 x 2 inches
Batteries	1 Nonstandard Battery (required)
Special Feature	Lightweight
Control Type	Mute button, Call Control, Volume Up/Down
Water Resistance Level	Not Water Resistant
Earpiece Shape	On Ear
Color	Black

8. WARRANTY INFORMATION

Specific warranty details for the Plantronics CS55 Replacement Headset are not provided within this manual. For warranty terms and conditions, please refer to the original product documentation that came with your complete Plantronics CS55 system or visit the official Plantronics (now Poly) website.

9. SUPPORT INFORMATION

For technical support, additional product information, or to purchase accessories, please visit the official Plantronics (now Poly) support website. You may also find FAQs and troubleshooting guides there. Contact information for customer service can typically be found on the manufacturer's website.