

## Jacuzzi NB09959

# Jacuzzi SIGNATURE Acrylic Drop-In Bathtub User Manual

MODEL: NB09959

## 1. Introduction

Welcome to the Jacuzzi SIGNATURE Acrylic Drop-In Bathtub user manual. This document provides essential information for the safe installation, operation, and maintenance of your new bathtub. Please read this manual thoroughly before installation and retain it for future reference.

## 2. Important Safety Instructions

To ensure safe operation and prevent injury or damage, adhere to the following safety guidelines:

- Read all instructions completely before using the bathtub.
- Proper grounding is required. Connect the unit only to a grounded circuit protected by a Ground-Fault Circuit Interrupter (GFCI).
- Do not operate the bathtub's jets or heater without sufficient water to cover the jets.
- Consult a qualified electrician and plumber for installation to ensure compliance with all local building and electrical codes.
- Keep all electrical appliances away from the bathtub area.
- Supervise children and individuals with limited physical, sensory, or mental capabilities when they are near or using the bathtub.
- Avoid using bath oils, salts, or other additives that may damage the system components or create slippery surfaces.
- The maximum recommended water temperature should not exceed 104°F (40°C).

## 3. Product Overview

The Jacuzzi SIGNATURE Acrylic Drop-In Bathtub (Model NB09959) is designed for comfort and therapeutic relaxation, integrating advanced features for an enhanced bathing experience.

### Key Features

- **Heated Jet Massage:** Provides a therapeutic and tranquil bathing experience by maintaining water temperature.
- **Slip-Resistant Surface:** Enhances user safety during entry and exit.
- **Premium Acrylic Construction:** Crafted from durable acrylic, ensuring longevity, ease of cleaning,

and aesthetic appeal.

- **3-Tile Flange:** Facilitates secure alcove installation and provides protection against moisture damage.
- **Dimensions:** 60 inches (Length) x 42 inches (Width) x 21 inches (Height).
- **Capacity:** Approximately 60 gallons.

### Included Components

- Jacuzzi SIGNATURE Acrylic Drop-In Bathtub (Model NB09959)
- User Manual

### Items Not Included (Required for Installation)

- Universal Rotary/Cable Drain Kit (essential for proper drainage, sold separately)
- Screwdriver
- Tape Measure
- Channel Lock Pliers

### Product Images



Top-down view of the Jacuzzi Signature Drop-In Bathtub, showing the oval basin, jet placements, and left drain. The slip-resistant texture is visible on the basin floor.



Angled view of the Jacuzzi Signature Drop-In Bathtub, highlighting its drop-in design and the integrated 3-tile flange. The jet openings are visible along the side of the basin.

## 4. Installation (Setup)

Professional installation by a licensed plumber and electrician is highly recommended to ensure proper function and compliance with all local codes.

### Pre-Installation Checklist

- Verify product dimensions and rough-in requirements against your installation space.
- Ensure adequate structural support for the bathtub's weight when filled with water and occupant(s).
- Confirm availability of hot and cold water supply lines at the installation site.
- Confirm electrical supply (120V AC, dedicated GFCI circuit) for the heated jet massage system.
- Acquire the necessary Universal Rotary/Cable Drain Kit (sold separately).

### Steps for Drop-In Installation

1. **Prepare the Alcove:** Construct a sturdy alcove or deck structure that precisely matches the bathtub's dimensions, allowing for the 3-tile flange. Ensure the opening is accurate for a snug fit.
2. **Leveling:** Carefully place the bathtub into the prepared opening. Use shims if necessary to ensure the tub is perfectly level in all directions.
3. **Drain Connection:** Install the Universal Rotary/Cable Drain Kit according to its manufacturer's instructions. Connect the drain to the household plumbing system, ensuring all connections are watertight.
4. **Water Supply Connection:** Connect hot and cold water supply lines to the bathtub's faucet (faucet not included). Use appropriate plumbing fittings and sealants to prevent leaks.
5. **Electrical Connection:** A qualified electrician must connect the bathtub's electrical system to a dedicated 120V AC, GFCI-protected circuit. Refer to the electrical diagram provided with the tub for specific wiring instructions.

6. **Water Test:** Fill the bathtub with water to above the jets and operate the jets and heater to check for leaks and proper functionality. Inspect all plumbing and electrical connections thoroughly.
7. **Final Sealing:** Once satisfied with the installation and leak-free operation, apply a waterproof sealant around the perimeter of the bathtub where it meets the surrounding surfaces (e.g., tile, deck).

## 5. Operation

Follow these steps to operate your Jacuzzi bathtub safely and effectively.

### Filling the Bathtub

Ensure the drain is closed. Fill the bathtub with water to a level above the highest jets. Do not operate the jets or heater without sufficient water to prevent damage to the pump and heating elements.

### Activating the Heated Jet Massage

Locate the control panel on the bathtub rim. Press the designated button to activate the jet massage system. The integrated heater will automatically work to maintain the water temperature for extended relaxation.

### Adjusting Jet Intensity

Some models may feature adjustable jets. Rotate the outer ring of individual jets to modify the water flow and intensity to your preference.

### Draining the Bathtub

After use, open the drain using the rotary/cable drain control to empty the bathtub.

### Official Product Video

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This video demonstrates the Whirlpool Bath experience with Jacuzzi jet systems, showcasing high volumes of water mixed with air for a powerful massage. It also highlights the ambient lighting feature in a bathroom setting.

## 6. Maintenance

Regular care and cleaning will help maintain the appearance, hygiene, and functionality of your Jacuzzi bathtub.

### General Cleaning

- Use a soft cloth and a non-abrasive cleaner specifically designed for acrylic surfaces.
- Avoid harsh chemicals, abrasive pads, or solvents, as these can damage the bathtub's finish.
- Rinse the bathtub thoroughly with clean water after each cleaning.

### Jet System Cleaning

- Periodically fill the tub with warm water to a level above the jets.
- Add a small amount of low-foaming, non-abrasive cleaner (e.g., dishwasher detergent or a specialized jet cleaner) to the water.
- Run the jet system for 10-15 minutes.
- Drain the tub, refill with clean water, and run the jets again for 5 minutes to rinse the system.

### Drain Maintenance

- Regularly check the drain for accumulated hair and debris to prevent clogs.
- Clean the drain assembly as needed to ensure proper drainage.

### Winterization (if applicable)

If the bathtub is installed in an unheated area subject to freezing temperatures, consult a professional for proper winterization procedures to prevent damage to plumbing and system components.

## 7. Troubleshooting

This section addresses common issues you might encounter with your Jacuzzi bathtub.

Problem	Possible Cause	Solution
Jets not operating	No power; GFCI tripped; insufficient water level.	Check power supply; reset GFCI; ensure water level is above jets.
Heater not working	No power; heater element malfunction.	Check power supply; contact customer support for service if power is confirmed.
Water leaks	Loose plumbing connections; damaged seals.	Inspect and tighten connections; replace damaged seals. Consult a plumber if necessary.
Low jet pressure	Clogged jets; air intake blocked.	Clean jets; ensure air intake is clear of obstructions.

If you encounter issues not listed here or require further assistance, please contact Jacuzzi customer support.

## 8. Product Specifications

Feature	Detail
Model Number	NB09959
Brand	Jacuzzi
Material	Acrylic
Color	White
Product Dimensions (L x W x H)	60" x 42" x 21"
Item Weight	79 Pounds
Installation Type	Drop-in/Flanged
Capacity	60 Gallons
Shape	Rectangular (Oval Basin)
UPC	731352612220
Special Features	Heated Jet Massage, Slip-Resistant

## 9. Warranty and Support

### Warranty Information

Jacuzzi products are manufactured to high-quality standards. For specific warranty details regarding your SIGNATURE Acrylic Drop-In Bathtub, please refer to the warranty card included with your purchase or visit the official Jacuzzi website. Retain your proof of purchase for all warranty claims.

## Customer Support

For technical assistance, parts inquiries, or warranty service, please contact Jacuzzi customer support:

- **Website:** [www.jacuzzi.com](http://www.jacuzzi.com)
- **Phone:** Refer to your product documentation for regional contact numbers.