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Philips HD9385/20

Philips HD 9385/20 Electric Kettle User Manual

Model: HD9385/20 | Brand: Philips

1. INTRODUCTION

Thank you for choosing the Philips HD 9385/20 Electric Kettle. This appliance is designed for efficient and safe water heating, offering features such as temperature selection and a keep-warm function. With a powerful 2400 Watt heating element and a 1.7-liter capacity, it is ideal for various hot beverages. This manual provides essential information for the safe and effective use, maintenance, and troubleshooting of your new kettle.

2. IMPORTANT SAFETY INFORMATION

Please read this safety information carefully before using the appliance and save it for future reference. Incorrect use can lead to electric shock, fire, or serious injury.

- **Electrical Safety:** Ensure the voltage indicated on the appliance matches your local mains voltage before connecting. Do not immerse the kettle, power base, cord, or plug in water or any other liquid. Always unplug the kettle when not in use, before cleaning, or if a malfunction occurs.
- **Hot Surfaces:** The kettle's surface becomes hot during and after use. Always use the handle to lift the kettle. Avoid contact with hot steam emanating from the spout or lid.
- **Boil-Dry Protection:** Your kettle is equipped with boil-dry protection. If the kettle is accidentally switched on without water or with insufficient water, it will automatically switch off. Allow the kettle to cool down for a few minutes before refilling with cold water.
- **Automatic Shut-off:** The kettle automatically switches off once the water has boiled or reached the selected temperature.
- **Children and Vulnerable Persons:** This appliance can be used by children aged 8 years and above and persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved. Cleaning and user maintenance shall not be made by children unless they are older than 8 and supervised. Keep the appliance and its cord out of reach of children less than 8 years.

- **Placement:** Place the kettle on a stable, flat, heat-resistant surface, away from hot gas or electric burners, or heated ovens. Do not let the power cord hang over the edge of a table or counter.
- **Intended Use:** This kettle is intended for boiling water only. Do not use it for heating other liquids or food.

3. PRODUCT OVERVIEW

Familiarize yourself with the components of your Philips HD 9385/20 Electric Kettle:

- **Kettle Body:** Stainless steel construction with a concealed heating element.
- **Lid:** Features a one-hand opening mechanism for easy filling.
- **Handle:** Ergonomically designed for comfortable pouring.
- **Water Level Indicator:** Clearly marked for precise filling up to 1.7 liters.
- **Spout:** Designed for smooth, drip-free pouring.
- **Removable Limescale Filter:** Located behind the spout to prevent limescale particles from entering your cup.
- **Power Base:** 360° rotational base with integrated cord storage and control panel.
- **Control Panel:** Features an indicator light, signal tone, and buttons for temperature selection and keep-warm function.



Figure 3.1: Front view of the Philips HD 9385/20 Electric Kettle, showing the stainless steel body, water level indicator, handle, and power base.



Figure 3.2: Close-up of the kettle's power base, highlighting the control panel with temperature selection icons and the 'Keep Warm' button.

4. SETUP

1. **Unpacking:** Carefully remove the kettle and all accessories from the packaging. Retain the

packaging for future storage or transport.

2. **First Use Cleaning:** Before first use, fill the kettle with cold water up to the 'MAX' level. Boil the water and then discard it. Repeat this process two to three times to remove any manufacturing residues.
3. **Placement:** Place the power base on a dry, stable, and flat surface. Ensure the power cord is not tangled and does not hang over the edge of the counter.

5. OPERATING INSTRUCTIONS

1. **Filling the Kettle:** Press the button on the handle to open the lid. Fill the kettle with the desired amount of fresh cold water. Do not fill below the 'MIN' mark or above the 'MAX' mark (1.7L). Close the lid firmly until it clicks.



Figure 5.1: Illustrates the process of filling the kettle with water through the spout, ensuring not to exceed the maximum fill line.

2. **Placing on Power Base:** Place the kettle securely onto the 360° rotational power base.
3. **Connecting to Power:** Plug the power cord into a grounded wall outlet. The indicator light on the

control panel will illuminate briefly.

4. **Selecting Temperature:** Your kettle offers multiple temperature settings for different beverages. Press the desired temperature button on the power base (e.g., 40°C, 80°C, 90°C, 100°C). The selected button will light up.
5. **Starting Boiling:** Once a temperature is selected, the kettle will begin heating. A signal tone will sound when the water reaches the selected temperature, and the kettle will automatically switch off.
6. **Keep-Warm Function:** To activate the keep-warm function, press the 'KEEP WARM' button after selecting your desired temperature. The kettle will maintain the water at the selected temperature for a certain period (refer to specific model details for duration, typically 30 minutes).
7. **Pouring:** Carefully lift the kettle from the base and pour the hot water. The spout is designed for precise pouring.

6. MAINTENANCE AND CLEANING

Regular cleaning and maintenance will prolong the life of your kettle and ensure optimal performance.

1. **Before Cleaning:** Always unplug the kettle from the power outlet and allow it to cool down completely before cleaning.
2. **Exterior Cleaning:** Wipe the exterior of the kettle with a soft, damp cloth. Do not use abrasive cleaning agents or harsh chemicals, as these can damage the stainless steel finish.
3. **Interior Cleaning:** For general cleaning, rinse the inside of the kettle with water.
4. **Limescale Removal (Descaling):** Limescale buildup can affect performance and taste. Descale your kettle regularly, especially in hard water areas.
 - **Method 1 (Vinegar):** Fill the kettle with 1 part white vinegar and 2 parts water. Let it stand for an hour (or longer for heavy buildup) without heating. Then, boil the solution and discard. Rinse thoroughly several times with fresh water.
 - **Method 2 (Citric Acid):** Dissolve 25g of citric acid in 0.5L of water. Pour into the kettle, boil, and let stand for 15 minutes. Discard the solution and rinse thoroughly.
5. **Cleaning the Limescale Filter:** The removable limescale filter can be cleaned under running water with a soft brush.



Figure 6.1: Demonstrates how to remove the limescale filter from the kettle for cleaning.

6. **Storage:** When not in use, store the kettle in a dry place. You can wrap the power cord around the base for neat storage.

7. TROUBLESHOOTING

If you encounter issues with your kettle, refer to the table below for common problems and solutions.

Problem	Possible Cause	Solution
Kettle does not heat up.	Not plugged in; no power; kettle not properly placed on base.	Check power connection; ensure kettle is correctly seated on the base.
Kettle switches off too soon.	Limescale buildup; boil-dry protection activated.	Descal the kettle; if boil-dry activated, let it cool down before refilling.
Water has an unusual taste.	New kettle odor; limescale buildup.	Perform first-use cleaning again; descale the kettle.
Lid does not close properly.	Obstruction; lid mechanism issue.	Check for any obstructions; ensure nothing is preventing the lid from clicking shut.

If the problem persists after trying these solutions, please contact Philips customer support.

8. SPECIFICATIONS

- **Model:** HD9385/20
- **Brand:** Philips
- **Power:** 2400 Watts

- **Capacity:** 1.7 Liters
- **Material:** Stainless Steel
- **Dimensions (L x W x H):** 23.3 x 23.5 x 35 cm
- **Weight:** 1.8 kg
- **Special Features:** Concealed heating element, Removable limescale filter, Boil-dry protection, Lift-Switch-Off, Automatic shut-off, 360° rotational base, One-hand lid opening, Indicator light, Signal tone, Temperature selection, Keep-warm function.

9. WARRANTY AND SUPPORT

Specific warranty details for your Philips HD 9385/20 Electric Kettle are not provided in this manual. Please refer to the warranty card included with your purchase or visit the official Philips website for detailed warranty information applicable to your region.

For technical support, spare parts, or service, please contact Philips customer support through their official channels. Always have your model number (HD9385/20) and purchase details ready when contacting support.