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SOGO MAS-SS-11004

SOGO MAS-SS-11004 Foot Spa Jacuzzi User Manual

Model: MAS-SS-11004 | Brand: SOGO

1. Introduction

Thank you for choosing the SOGO MAS-SS-11004 Foot Spa Jacuzzi. This device is designed to provide a relaxing foot massage experience, featuring vibration, bubbling, and water temperature maintenance. Please read this manual carefully before use to ensure safe and proper operation.

Product Features:

- Vibration and massage function
- Maintains water temperature and provides bubble massage
- Integrated massage rollers and acupuncture points
- Anti-splash design
- Non-slip base for stability

2. Important Safety Instructions

WARNING: To reduce the risk of burns, electrocution, fire, or injury to persons, this product must be used in accordance with the following instructions.

- Always unplug the appliance from the electrical outlet immediately after using and before cleaning.
- Do not reach for an appliance that has fallen into water. Unplug it immediately.
- Do not use while bathing or in a shower.
- Do not place or store appliance where it can fall or be pulled into a tub or sink.
- Do not place in or drop into water or other liquid.
- An appliance should never be left unattended when plugged in.
- Close supervision is necessary when this appliance is used by, on, or near children, invalids, or disabled persons.
- Use this appliance only for its intended use as described in this manual. Do not use attachments not recommended by the manufacturer.
- Never operate this appliance if it has a damaged cord or plug, if it is not working properly, if it has been dropped or damaged, or dropped into water. Return the appliance to a service center for examination and repair.
- Keep the cord away from heated surfaces.

- Never use while sleeping or drowsy.
- Never drop or insert any object into any opening.
- Do not operate where aerosol (spray) products are being used or where oxygen is being administered.
- Do not use on sensitive skin areas or where circulation is poor.
- The use of the foot spa should be pleasant and comfortable. Should pain or discomfort result, discontinue use and consult your physician.

3. Setup

1. **Placement:** Place the foot spa on a flat, stable, and dry surface. Ensure there is enough space around the unit for comfortable use and to prevent splashes.
2. **Filling with Water:** Fill the foot spa with warm water up to the indicated maximum fill line. Do not overfill. The unit is designed to maintain water temperature, but starting with warm water is recommended for immediate comfort.
3. **Power Connection:** Ensure your hands are dry, then plug the power cord into a suitable electrical outlet (220-240V, 50/60Hz).



Image 1: SOGO MAS-SS-11004 Foot Spa Jacuzzi ready for use, illustrating the water level and internal features.

4. Operating Instructions

1. **Power On:** Once filled with water and plugged in, press the power button to turn on the unit.
2. **Select Functions:**
    - **Vibration Massage:** Activate the vibration function for a soothing foot massage.
    - **Bubble Function:** Turn on the bubble jets for a jacuzzi-like experience.
    - **Heat Maintenance:** The unit will automatically work to maintain the water temperature.
3. **Foot Placement:** Gently place your feet into the foot spa. Position your feet over the massage rollers and acupuncture points for targeted relief.
4. **Duration of Use:** For optimal results, use the foot spa for 15-30 minutes per session. Do not exceed 60 minutes of continuous use.
5. **Power Off:** After use, press the power button to turn off all functions.
6. **Unplug:** Always unplug the unit from the electrical outlet immediately after use.

5. Maintenance and Cleaning

Proper maintenance ensures the longevity and hygienic operation of your foot spa.

1. **Draining Water:** After unplugging, carefully pour out the water from the foot spa. Some models may have a drain plug; refer to the unit for specific draining methods.
2. **Cleaning the Unit:**
    - Wipe the interior and exterior surfaces with a soft, damp cloth.
    - Do not use abrasive cleaners, brushes, or harsh chemicals, as these can damage the surface.
    - Ensure no water enters the control panel or electrical components.
3. **Drying:** Allow the foot spa to air dry completely before storing.
4. **Storage:** Store the unit in a cool, dry place, away from direct sunlight and out of reach of children. Do not wrap the power cord tightly around the unit.

6. Troubleshooting

Problem	Possible Cause	Solution
Unit does not turn on.	Not plugged in; power outlet malfunction; damaged cord/plug.	Ensure unit is securely plugged in. Test outlet with another device. Do not use if cord/plug is damaged; contact customer support.
No bubbles or weak bubbles.	Water level too low/high; bubble jets blocked.	Adjust water level to the indicated line. Clean bubble jets if visible blockages are present.
Vibration is weak or absent.	Vibration motor malfunction.	Ensure the vibration function is selected. If problem persists, contact customer support.
Water is not heating or maintaining temperature.	Heating element malfunction.	Ensure the unit is powered on and the heat maintenance function is active. If problem persists, contact customer support.

7. Specifications

Model Number: MAS-SS-11004

Brand: SOGO

Power: 90 W

Dimensions (L x W x H): 34.2 x 40.4 x 12.6 cm

Weight: 1.8 kg

Material: Plastic

Color: White

Water Resistance Level: Not waterproof *(This refers to the unit's ability to be submerged, not its ability to hold water.)*

International Article Code (EAN): 08425490026569

8. Warranty and Support

SOGO products are manufactured to the highest quality standards. For information regarding warranty coverage, technical support, or service inquiries, please refer to the warranty card included with your purchase or visit the official SOGO website.
Please retain your proof of purchase for any warranty claims.

Ask a question about this manual

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

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Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

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