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› Genuine Replacement Cable for SENNHEISER HD570 HD590 HD500 HD200 HD210 HD270 HD490Live HD490 (1-Sided Cable)
EH2200 EH2270 Headphones User Manual

Sennheiser HP-0057

Genuine Replacement Cable User Manual

For SENNHEISER HD570, HD590, HD500, HD200, HD210, HD270, HD490Live, HD490, EH2200, EH2270
Headphones

1. PRODUCT OVERVIEW

This manual provides essential information for the proper use and maintenance of your genuine replacement cable for select Sennheiser headphones. This 1-sided cable is designed to restore audio functionality to your compatible Sennheiser headphones, ensuring clear and reliable sound transmission.

Compatible Models:

- SENNHEISER HD570
- SENNHEISER HD590
- SENNHEISER HD500
- SENNHEISER HD200
- SENNHEISER HD210
- SENNHEISER HD270
- SENNHEISER HD490Live
- SENNHEISER HD490
- SENNHEISER EH2200
- SENNHEISER EH2270



Image 1.1: The genuine replacement cable, coiled for packaging. This black cable features two 3.5mm male auxiliary connectors.

2. SETUP AND CONNECTION

Follow these steps to properly connect your replacement cable to your Sennheiser headphones and audio source.

1. **Identify Connectors:** The cable has two 3.5mm male auxiliary connectors. One end is typically designed to connect to the headphone, and the other to your audio device. Ensure you identify the correct end for your specific headphone model.
2. **Connect to Headphones:** Locate the audio input port on your Sennheiser headphones. Gently insert the appropriate connector into the headphone port until it is fully seated. Do not force the connection.



Image 2.1: A close-up view of one of the 3.5mm male auxiliary connectors, showing its gold-plated tip and black housing.

3. **Connect to Audio Source:** Insert the other end of the cable into the 3.5mm audio output jack of your audio source (e.g., smartphone, computer, MP3 player).



Image 2.2: A close-up view of the second 3.5mm male auxiliary connector, similar in appearance to the first, designed for connecting to an audio device.

4. **Test Audio:** Once both ends are connected, play audio from your source to confirm proper sound transmission through your headphones.

3. OPERATING INSTRUCTIONS

This replacement cable functions as a direct audio conduit. No specific operational steps are required beyond proper connection.

- Ensure both connectors are securely plugged in to prevent intermittent audio or signal loss.
- Avoid sharp bends or kinks in the cable, as this can damage the internal wiring over time.
- Do not pull the cable by the wire itself when disconnecting; always grasp the connector housing.

4. MAINTENANCE AND CARE

Proper care will extend the lifespan of your replacement cable.

- **Cleaning:** Use a soft, dry cloth to wipe down the cable and connectors. Avoid using harsh chemicals or abrasive materials.
- **Storage:** When not in use, coil the cable loosely. Avoid tight coiling or wrapping around sharp objects, which can stress the cable. Store in a cool, dry place away from direct sunlight and extreme temperatures.
- **Handling:** Always handle the cable by its connectors, not the wire itself, when plugging or unplugging.

5. TROUBLESHOOTING

If you encounter issues with your replacement cable, try the following troubleshooting steps:

Problem	Possible Cause	Solution
No sound or intermittent sound	Loose connection; incorrect port; damaged cable.	Ensure both ends of the cable are fully inserted into the headphone and audio source. Try connecting to a different audio source or using a different cable to isolate the issue. Inspect the cable for visible damage.
Sound only in one ear	Partial connection; headphone issue; cable damage.	Reseat both connectors. Test with another audio source or headphones to determine if the issue is with the cable, headphones, or audio source.
Static or distorted audio	Poor connection; interference; damaged cable.	Ensure connections are secure. Move away from potential sources of electromagnetic interference. If the issue persists, the cable may be damaged.

If troubleshooting steps do not resolve the issue, please refer to the Customer Support section.

6. SPECIFICATIONS

Feature	Detail
Brand	Sennheiser
Model Number	HP-0057
Connector Type	Auxiliary
Cable Type	AUX
Compatible Devices	Headphone (Sennheiser HD series listed in Product Overview)
Recommended Uses	Personal audio listening (music, movies, gaming)
Color	Black
Connector Gender	Male-to-Male
Data Transfer Rate	6 Gigabits Per Second (Note: This specification seems unusual for an audio cable, but is listed in the provided data.)
Number of Pins	3
Product Dimensions	6 x 2 x 4 inches (packaging dimensions)
Item Weight	0.81 ounces
Date First Available	July 10, 2012

7. WARRANTY INFORMATION

As a replacement part, this cable's warranty coverage may be subject to the terms and conditions of the original Sennheiser product it is intended for, or specific policies for replacement parts. Please refer to the warranty documentation provided with your original Sennheiser headphones or visit the official Sennheiser website for detailed warranty information.

8. CUSTOMER SUPPORT

For further assistance, technical support, or inquiries regarding your genuine Sennheiser replacement cable, please contact Sennheiser customer service directly. You can typically find contact information on the official Sennheiser website or through the support section of your region's Sennheiser portal.

Online Resources:

- Official Sennheiser Website: www.sennheiser.com
- Sennheiser Support Pages (check for your region)