HP Envy 120

HP Envy 120 Wireless Color Photo Printer User Manual

Model: Envy 120

PRODUCT OVERVIEW

The HP Envy 120 is a versatile all-in-one printer designed for high-quality photo and document printing, scanning, and copying. It features wireless connectivity for convenient use with various devices.
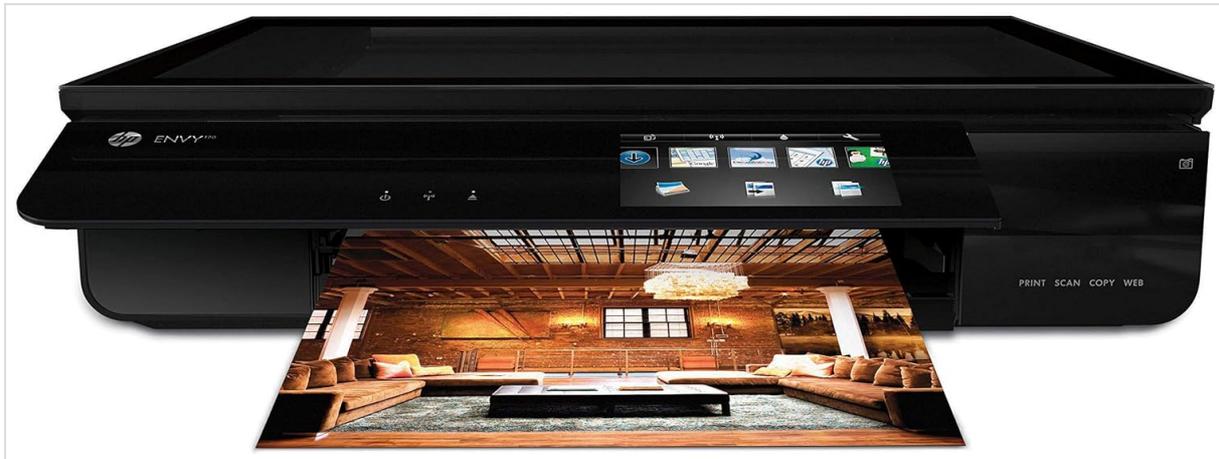

Image: The HP Envy 120 printer, showcasing its sleek design and a photo being printed from its output tray.

SETUP

Initial Setup and Power Connection

1. Unpack the printer and remove all protective materials.
2. Connect the power cord to the printer and then to a wall outlet.
3. Turn on the printer using the power button.

Wireless Connectivity

The HP Envy 120 supports various wireless printing methods:

- **HP ePrint:** Allows printing from email-capable devices by sending documents or photos to the printer's unique email address. Requires an internet connection for the printer.
- **HP Wireless Direct:** Enables direct connection from a smartphone or tablet to the printer without needing a wireless

router. This feature can be enabled or disabled via the printer's touchscreen.

- **Apple AirPrint:** For Apple iOS devices (iPhone, iPad, iPod Touch running iOS 4.2 or later), AirPrint provides simple one-touch printing to the HP Envy 120 when connected to the same network.

Image: A side view of the HP Envy 120 printer, showing its compact and closed design.

OPERATING INSTRUCTIONS

Loading Paper

Open the paper tray and adjust the guides to fit the paper size. Load paper with the print side facing down. Ensure the paper is not overfilled.

Printing Documents and Photos

- **From a Computer:** Install the necessary drivers and software from the HP website. Select the HP Envy 120 as your printer from your application's print dialog.
- **From Mobile Devices:** Utilize HP ePrint, HP Wireless Direct, or Apple AirPrint as described in the Setup section.
- The printer supports ISO speeds of up to 7 ppm for black and 4 ppm for color.

Scanning and Copying

Place documents or photos on the scanner glass. Use the 4.33-inch (10.9 cm) touchscreen CGD (Color Graphic Display) to select scan or copy functions. Options for scanning include scanning to email.

Image: The HP Envy 120 printer actively printing a photo, with the image emerging from the front tray.

MAINTENANCE

Ink Cartridge Replacement

The printer uses Original HP ink cartridges. When an ink cartridge is low or empty, the printer will indicate this on the touchscreen. Open the access door, remove the old cartridge, and insert a new one until it clicks into place.

Cleaning the Printer

Regularly clean the exterior of the printer with a soft, damp cloth. For print quality issues, refer to the printer's internal cleaning cycles accessible via the touchscreen menu.

Image: The HP Envy 120 printer in a standby state, highlighting its touchscreen interface.

TROUBLESHOOTING

Common Issues and Solutions

- **Print Quality Issues:** Ensure you are using Original HP ink cartridges. Run printhead cleaning and alignment tools

from the printer's maintenance menu. Check paper type settings.

- **Connectivity Problems:** Verify your Wi-Fi connection. For HP Wireless Direct, ensure it is enabled on the printer. Restart your router and printer.
- **Touchscreen Malfunctions:** If the touchscreen is unresponsive or displays incorrectly, try restarting the printer. If issues persist, contact HP Support.
- **Scanner Not Working:** Ensure the scanner lid is properly closed. Restart the printer and the device you are scanning from.

SPECIFICATIONS

Model Number	Envy 120
Product Dimensions	16.81 x 13.25 x 4.02 inches
Item Weight	15.98 pounds
ISO Speed (Black)	Up to 7 ppm
ISO Speed (Color)	Up to 4 ppm
Standard Connectivity	1 USB 2.0, 1 WiFi 802.11n
Display	4.33-inch (10.9 cm) touchscreen CGD
Features	Wireless, Memory card slot, Web connect, HP ePrint

OFFICIAL PRODUCT VIDEO: HP EPRINT AND WIRELESS DIRECT

Video: This video demonstrates the convenience of HP ePrint and Wireless Direct features, allowing users to print from various mobile devices from virtually anywhere.

WARRANTY AND SUPPORT

For detailed warranty information, please refer to the documentation included with your product or visit the official HP support website. HP provides technical support for product assistance, troubleshooting, and service inquiries.
Contact HP Support for assistance with installation, troubleshooting, or any product-related questions. Support contact details can typically be found on the HP website or within the printer's software documentation.