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- Intenso 6023560 1TB Memory Drive USB 3.0 External Hard Drive User Manual

#### Intenso 6023560

# Intenso 6023560 1TB Memory Drive USB 3.0 External Hard Drive User Manual

Brand: Intenso | Model: 6023560

#### 1. Introduction

This manual provides essential information for the proper setup, operation, and maintenance of your Intenso 6023560 1TB Memory Drive USB 3.0 External Hard Drive. Please read these instructions carefully to ensure optimal performance and longevity of your device.

The Intenso Memory Drive is a portable 2.5-inch external hard drive designed for reliable data storage and transfer. With a 1TB capacity and USB 3.0 interface, it offers ample space and fast connectivity for your digital files.





Front view of the Intenso 1TB Memory Drive, showcasing its sleek black design and compact form factor.

# 2. PACKAGE CONTENTS

Please verify that all items are present in your package:

- Intenso 6023560 1TB External Hard Drive
- USB 3.0 Connection Cable
- Protection Case



An overview image highlighting the 2.5-inch form factor of the Intenso Memory Drive, available in 1TB and 2TB capacities, and featuring the included protective case.

#### 3. SETUP

#### 3.1 Connecting to Your Computer

- 1. Locate an available USB port on your computer (preferably a USB 3.0 port for optimal performance).
- 2. Connect the smaller end of the supplied USB 3.0 cable to the port on the Intenso Memory Drive.
- 3. Connect the larger end of the USB 3.0 cable to the USB port on your computer.
- 4. The drive will be automatically detected by your operating system (Windows or macOS) and should appear as a new storage device.

The Intenso Memory Drive is bus-powered, meaning it draws power directly from the USB connection and does not require an external power adapter.



The Intenso Memory Drive connected to a laptop, demonstrating its plug-and-play functionality and the USB 3.0 interface for fast data transfer.

#### 3.2 Initial Use and Formatting

The drive comes pre-formatted and ready for use with most operating systems. If you need to reformat the drive for specific operating system compatibility or partitioning, please follow your operating system's instructions for disk management. Be aware that formatting will erase all data on the drive.

## 4. OPERATING INSTRUCTIONS

#### 4.1 Data Transfer

To transfer files to or from the Intenso Memory Drive:

- Copy/Paste: Select the files or folders you wish to transfer, right-click (or Ctrl-click on Mac), and choose 'Copy'. Navigate to the desired destination on the external drive, right-click, and select 'Paste'.
- **Drag and Drop:** Open the folder containing your files and the external drive's window side-by-side. Click and drag the desired files or folders from your computer to the external drive.

#### 4.2 Safe Removal

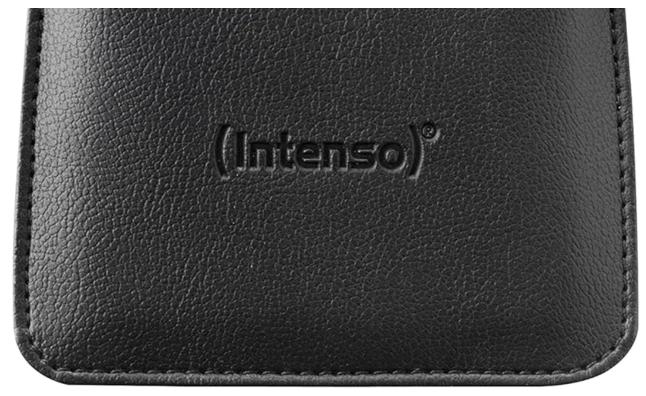
Always safely eject the external hard drive before disconnecting it from your computer to prevent data corruption:

- **Windows:** Click the 'Safely Remove Hardware and Eject Media' icon in the system tray, then select the Intenso Memory Drive.
- macOS: Drag the drive icon from your desktop to the Trash, or right-click the drive icon and select 'Eiect'.

### 4.3 Using the Protection Case

The included protection case is designed to safeguard your Intenso Memory Drive from scratches and minor impacts during transport. Simply slide the drive into the case for added protection.





The Intenso Memory Drive nestled within its dedicated protection case, illustrating how it can be safely stored and transported.

#### 5. MAINTENANCE

- **Physical Care:** Keep the drive clean and free from dust. Use a soft, dry cloth for cleaning. Avoid exposing the drive to extreme temperatures, humidity, or direct sunlight.
- Avoid Shocks: As a mechanical hard drive, it is susceptible to damage from physical shocks. Handle the device carefully and avoid dropping it.
- **Regular Backups:** While the Intenso Memory Drive is a reliable storage solution, it is always recommended to maintain regular backups of your critical data on multiple devices or cloud services.

## 6. TROUBLESHOOTING

#### **6.1 Drive Not Recognized**

- Ensure the USB cable is securely connected to both the drive and the computer.
- Try connecting the drive to a different USB port on your computer.
- Test the drive on another computer to rule out a computer-specific issue.
- Check your computer's Disk Management (Windows) or Disk Utility (macOS) to see if the drive is detected but not assigned a drive letter or mounted.

#### **6.2 Slow Transfer Speeds**

- Ensure you are connected to a USB 3.0 port on your computer. USB 2.0 ports will result in significantly slower speeds.
- Verify that your computer's drivers for USB 3.0 are up to date.
- Avoid running multiple demanding applications during large file transfers.

#### 6.3 Error Messages During Transfer

- Ensure there is sufficient free space on the destination drive.
- Check for file system limitations (e.g., FAT32 has a 4GB file size limit). Consider reformatting to NTFS (Windows) or HFS+/APFS (macOS) if needed.
- Run a disk check utility on the drive to identify and repair any potential errors.

# 7. SPECIFICATIONS

Feature	Detail
Model Number	6023560
Capacity	1 TB
Form Factor	2.5 inches (6.35 cm)
Interface	USB 3.0 (backward compatible with USB 2.0)
Hard Drive Interface	ATA-4
Rotational Speed	7200 RPM
Dimensions (L x W x H)	5 x 3.07 x 0.51 inches (12.7 x 7.8 x 1.3 cm)
Weight	5.8 ounces (164.4 grams)
Color	Black
Material	Plastic
Compatible Operating Systems	Windows, macOS



A visual representation of the compact dimensions of the Intenso Memory Drive, measuring approximately 7.7 cm in width and 12.6 cm in length.

#### 8. WARRANTY AND SUPPORT

For warranty information and technical support, please refer to the official Intenso website or contact their customer service directly. Details regarding warranty periods and service procedures are typically provided with your product documentation or available online.

Keep your proof of purchase for warranty claims.

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