

## Golmar SV-370S

# Golmar SV-370S Color Videoset Instruction Manual

Model: SV-370S

## 1. INTRODUCTION

This manual provides comprehensive instructions for the installation, operation, and maintenance of your Golmar SV-370S Color Videoset. Please read this manual carefully before attempting to install or operate the device to ensure proper function and safety. Keep this manual for future reference.

## 2. SAFETY INFORMATION

Always observe the following safety precautions:

- Installation should only be performed by qualified personnel in accordance with local electrical codes.
- Disconnect power before performing any installation or maintenance.
- Do not expose the device to rain, moisture, or extreme temperatures.
- Do not open the device casing; there are no user-serviceable parts inside.
- Use only original accessories and power adapters provided or recommended by Golmar.

## 3. PACKAGE CONTENTS

Verify that all items are present in the package:

- Golmar SV-370S Indoor Monitor (7-inch)
- Outdoor Door Station with Camera
- Mounting Brackets and Screws
- Power Adapter (if external)
- Connection Cables
- Instruction Manual (this document)

## 4. PRODUCT OVERVIEW

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The Golmar SV-370S Color Videoset provides secure and convenient communication with visitors at your entrance. It consists of an indoor monitor and an outdoor door station.



Figure 1: Golmar SV-370S Color Videoset components. The indoor monitor features a 7-inch screen and control buttons, while the outdoor unit includes a camera, speaker, microphone, and call button.

### 4.1 Indoor Monitor

The indoor monitor features a 7-inch color display for clear visitor identification. It includes buttons for answering calls, viewing the outdoor camera, and controlling door release (if connected).

### 4.2 Outdoor Door Station

The outdoor unit is equipped with a camera, microphone, speaker, and a call button. It is designed for outdoor use and provides a clear view of visitors.

## 5. SETUP AND INSTALLATION

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Proper installation is crucial for the optimal performance of the Golmar SV-370S Videoset. It is highly recommended that installation be carried out by a certified technician.

### 5.1 Wiring Diagram

Refer to the detailed wiring diagram provided in the separate installation guide for specific connection instructions. Ensure all connections are secure and correctly polarized.

### 5.2 Mounting the Outdoor Door Station

1. Choose a suitable mounting location, typically at eye level, ensuring a clear view of visitors.
2. Use the provided mounting bracket as a template to mark drilling points.
3. Drill holes and secure the bracket to the wall using appropriate screws and anchors.
4. Connect the wiring to the outdoor unit terminals as per the wiring diagram.
5. Attach the outdoor unit to the mounting bracket.

### 5.3 Mounting the Indoor Monitor

1. Select an indoor location for the monitor, away from direct sunlight or heat sources.
2. Mount the indoor monitor bracket to the wall.
3. Connect the necessary cables (power, signal) to the monitor.
4. Secure the monitor onto its bracket.

### 5.4 Initial Power-Up

After all connections are made, apply power to the system. The indoor monitor should power on and display a standby screen. Test the call function from the outdoor unit.

## 6. OPERATING INSTRUCTIONS

### 6.1 Receiving a Call

When a visitor presses the call button on the outdoor unit, the indoor monitor will ring and display the visitor's image. Press the **Answer** button to establish two-way communication.

### 6.2 Viewing the Outdoor Camera

At any time, you can press the **Monitor** button on the indoor unit to view the live feed from the outdoor camera without a call being initiated.

### 6.3 Door Release (Optional)

If an electronic door lock is connected, press the **Unlock** button on the indoor monitor during a call or monitoring session to open the door.

### 6.4 Adjusting Settings

The indoor monitor may have buttons or an on-screen menu for adjusting volume, brightness, and other system settings. Refer to the on-screen prompts or specific button labels for these functions.

## 7. MAINTENANCE

Regular maintenance ensures the longevity and optimal performance of your videoset.

- **Cleaning:** Use a soft, dry cloth to clean the indoor monitor screen and casing. For the outdoor unit, a slightly damp cloth can be used to wipe away dirt. Do not use abrasive cleaners or solvents.
- **Inspection:** Periodically check all visible cables and connections for signs of wear or damage.
- **Software Updates:** If applicable, check the manufacturer's website for any available firmware updates.

## 8. TROUBLESHOOTING

If you encounter issues with your Golmar SV-370S Videoset, consult the following table:

Problem	Possible Cause	Solution
No power to indoor monitor.	Power adapter unplugged or faulty. No mains power.	Check power adapter connection. Verify mains power supply.
No video from outdoor unit.	Loose or damaged video cable. Camera malfunction.	Check video cable connections. Contact support if issue persists.
No audio during call.	Volume too low. Loose audio cable. Microphone/speaker fault.	Adjust volume on indoor monitor. Check audio cable connections.

Problem	Possible Cause	Solution
Door release not working.	Door lock not connected or faulty. Wiring issue.	Verify door lock connection and functionality. Check wiring.

If the problem persists after attempting these solutions, please contact Golmar customer support or a qualified technician.

## 9. SPECIFICATIONS

Feature	Detail
Model Number	SV-370S
Screen Size	17.8 cm (7 inch)
Manufacturer	Golmar
Part Number	SV-370S COLOR
ASIN	B008EUVOQW
First Available Date	21 February 2020

## 10. WARRANTY AND SUPPORT

For warranty information, please refer to the warranty card included with your product or visit the official Golmar website. For technical support, installation assistance, or service inquiries, please contact your authorized Golmar dealer or customer service department.

### Golmar Contact Information:

- Website: [www.golmar.es](http://www.golmar.es)
- Support Email: Refer to website
- Support Phone: Refer to website

*Note: Contact details may vary by region. Please consult the official Golmar website for the most accurate and up-to-date support information.*

	<p><a href="#">Golmar CE-ART 7W/G2+ Wi-Fi Concierge Central - User Manual</a></p> <p>Comprehensive user manual for the Golmar CE-ART 7W/G2+ Wi-Fi enabled Concierge Central system. Covers installation, configuration, features, operation, intercom functions, recording capabilities, and troubleshooting for 2-wire systems.</p>
	<p><a href="#">Golmar Art 7 LITE/G2+ Monitor User Manual: Installation, Operation, and Configuration</a></p> <p>Comprehensive user manual for the Golmar Art 7 LITE/G2+ monitor, detailing installation, system operation, main menu functions, settings, intercom features, guard monitor configuration, and special codes for 2-wire systems.</p>
	<p><a href="#">Golmar G2+ Kit Soul Art 7 Lite Monitor User Manual</a></p> <p>Comprehensive user manual for the Golmar G2+ Kit Soul Art 7 Lite monitor, covering installation, system operation, wiring diagrams, and special codes for video door entry systems.</p>
	<p><a href="#">Golmar ART 4/G2+ Monitor User Manual: Installation and Operation Guide</a></p> <p>This user manual provides detailed instructions for the Golmar ART 4/G2+ Hands-free 2-wire video intercom monitor, covering installation, system operation, menu navigation, settings, intercom features, recording capabilities, special codes, and maintenance.</p>
	<p><a href="#">Golmar ART 1/G+ Handsfree Audio Unit User Manual</a></p> <p>User manual for the Golmar ART 1/G+ handsfree audio unit, detailing device description, operation for incoming calls, making calls, and idle mode functions, including ringtone settings and intercom features.</p>
	<p><a href="#">Golmar ART 1/G2+ Hands-Free Audio Intercom Installation and Operation Guide</a></p> <p>Comprehensive guide for the Golmar ART 1/G2+ hands-free audio intercom system, covering installation, features, system operation, and button functions. Includes wiring diagrams and configuration details.</p>



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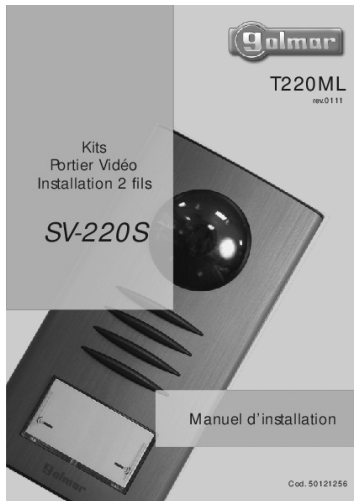


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