POLY M25

Plantronics M25 Bluetooth Headset User Manual

Model: M25

INTRODUCTION

The Plantronics M25 Bluetooth headset is designed for convenient wireless communication and audio playback. It features an extended battery life with DeepSleep mode, ensuring readiness when needed. The headset provides whispered alerts for battery status and connection information, and allows for listening to music, internet radio, or navigation directions while managing calls.

PACKAGE CONTENTS

Verify that all items are present in your package:

- Plantronics M25 Bluetooth Headset
- AC Charger (100-240v)
- Clip-on Earloop

SETUP

1. Charging the Headset

Before first use, fully charge the headset. Connect the AC charger to the headset's charging port. The indicator light will change to show charging status and turn off or change color when fully charged. A full charge can provide up to 5 months of readiness in DeepSleep mode.

2. Pairing with a Device

To pair your Plantronics M25 headset with a Bluetooth-enabled device (e.g., smartphone, tablet):

1. Ensure the headset is charged and turned off.
2. Press and hold the Call button on the headset until the indicator light flashes red and blue, indicating pairing mode.
3. On your device, enable Bluetooth and search for new devices.
4. Select "Plantronics M25" from the list of available devices.
5. If prompted for a passcode, enter "0000" (four zeros).
6. Once paired, the headset's indicator light will stop flashing and a voice prompt will confirm the connection.

Image: The Plantronics M25 Bluetooth Headset, a compact black and silver device with an earloop, shown from an angled perspective. The call button is visible on the side.

OPERATING INSTRUCTIONS

Power On/Off

- **Power On:** Press and hold the Power button until the indicator light flashes blue.
- **Power Off:** Press and hold the Power button until the indicator light flashes red.

Making and Receiving Calls

- **Answer Call:** Press the Call button.
- **End Call:** Press the Call button.
- **Reject Call:** Press and hold the Call button for 2 seconds.
- **Redial Last Number:** Double-press the Call button.

Audio Playback

The headset supports streaming audio from your device, including music, podcasts, and GPS directions.

- **Play/Pause:** Press the Call button during audio playback.

DeepSleep Mode

The headset enters DeepSleep power-saving mode if it is disconnected from your phone for over 90 minutes. To wake it up when it's back in range (within 33 feet), simply tap the Call button.

MAINTENANCE

- **Cleaning:** Use a soft, dry cloth to clean the headset. Do not use liquid cleaners or aerosols.
- **Storage:** Store the headset in a cool, dry place away from extreme temperatures.
- **Battery Care:** To preserve battery life, avoid fully discharging the battery frequently. Charge the headset regularly, even if not in use.
- **Water Resistance:** This device is **Not Water Resistant**. Avoid exposure to water or excessive moisture.

TROUBLESHOOTING

Problem	Solution
Headset does not power on.	Ensure the headset is charged. Connect it to the AC charger and allow it to charge for at least 30 minutes before attempting to power on.
Cannot pair the headset with my device.	Ensure the headset is in pairing mode (flashing red and blue light). Make sure Bluetooth is enabled on your device. Move the headset closer to your device (within 10 meters). Try restarting both the headset and your device. Delete previous pairings from your device's Bluetooth list and try pairing again.
No audio or low audio volume.	Adjust the volume on your connected device. Ensure the headset is properly connected to your device. Check if the headset is selected as the audio output device on your phone.
Headset frequently disconnects.	Ensure the headset is within the 10-meter Bluetooth range of your device. Avoid obstacles between the headset and your device that may interfere with the signal. Check for other wireless devices that might cause interference.

SPECIFICATIONS

Feature	Detail
Model Name	Plantronics M25
Connectivity Technology	Bluetooth
Wireless Communication Technology	Bluetooth
Compatible Devices	Smartphones, Laptops, Desktops, Tablets, Smart Speakers, Televisions
Control Type	Call Control

Feature	Detail
Item Weight	0.3 Ounces (approx. 8.5 grams)
Water Resistance Level	Not Water Resistant
Frequency Range	20 Hz to 20,000 Hz
Battery Life (DeepSleep)	Up to 150 days
Bluetooth Range	Up to 10 Meters (33 feet)
Ear Placement	In Ear
Form Factor	One Ear
Noise Control	Active Noise Cancellation
Product Dimensions	1.85 x 0.59 x 0.35 inches
Color	Black
Manufacturer	Plantronics

WARRANTY AND SUPPORT

Warranty Information: Please note that this product is sold with **No Warranty or Return** as per the provided information. Users are advised to verify product condition upon receipt.

For further assistance or inquiries, please refer to the official POLY support channels or visit their website. Contact information may be available on the product packaging or the manufacturer's official website.

Disclaimer: Product specifications and features are subject to change without notice. Always refer to the latest information provided by the manufacturer.

Related Documents - M25

poly **EncorePro 300 Series** Auricular con cable Guía del usuario	[Poly EncorePro 300 Series Auricular con Cable - Guía del Usuario](#) Guía del usuario para el auricular con cable Poly EncorePro 300 Series. Cubre instalación, ajuste, funciones básicas de llamadas, volumen, mute y asistencia. Aprenda a conectar, usar controles y optimizar su experiencia de audio.

Blackwire 8225 Corded USB Headset User Guide	[Poly Blackwire 8225: Corded USB Headset User Guide & Setup](#) Comprehensive user guide for the Poly Blackwire 8225 corded USB headset, covering setup, software, fitting, basic functions, and troubleshooting.
Voyager Focus UC User Guide	[Poly Voyager Focus UC User Guide: Setup, Features, and Troubleshooting](#) Comprehensive user guide for the Poly Voyager Focus UC headset. Learn how to connect, manage calls, use advanced features like ANC and OpenMic, update firmware, and troubleshoot common issues.
Voyager 5200 Office Bluetooth headset system for computer and desk phone User Guide	[Poly Voyager 5200 Office Bluetooth Headset System User Guide](#) User guide for the Poly Voyager 5200 Office Bluetooth headset system, covering setup, pairing, features, and troubleshooting for computer and desk phone use.
EncorePro 300 Series Corded Headset User Guide	[Poly EncorePro 300 Series Corded Headset User Guide - Setup, Features, and Support](#) Comprehensive user guide for the Poly EncorePro 300 Series corded headset. Learn about setup, fitting, basic call functions, volume control, muting, and support resources.
Poly Edge E Series	[Poly Edge E Series Safety and Regulatory Notices](#) This document provides safety and regulatory information for the Poly Edge E Series of products, including the Poly Edge E100, E220, E300, E320, E350, E400, E450, E500, and E550, as well as the Poly Edge Expansion Module.