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› Bissell 3624 SpotClean Professional Portable Carpet Cleaner - User Manual

Bissell 3624

Bissell SpotClean Professional Portable Carpet Cleaner

Model: 3624

PRODUCT OVERVIEW

The Bissell SpotClean Professional Portable Carpet Cleaner, Model 3624, is engineered for powerful spot and stain removal on various soft surfaces. Its compact design allows for easy portability, making it ideal for cleaning carpets, area rugs, stairs, upholstery, and auto interiors. This machine utilizes a combination of strong suction, effective scrubbing action, and specialized cleaning solutions to tackle stubborn stains and embedded dirt, providing professional-style results.



Image: The Bissell SpotClean Professional Portable Carpet Cleaner, a compact black and clear unit with a hose and cleaning tool attached.

IMPORTANT SAFETY INFORMATION

Please read all instructions carefully before using your SpotClean Professional. Failure to follow these instructions may result in electric shock, fire, or serious injury.

- Always connect to a properly grounded outlet. See grounding instructions.
- Do not leave appliance when it is plugged in. Unplug from outlet when not in use and before servicing.
- Do not allow to be used as a toy. Close attention is necessary when used by or near children.
- Use only as described in this manual. Use only manufacturer's recommended attachments.
- Do not use with damaged cord or plug. If appliance is not working as it should, has been dropped, damaged, left outdoors, or dropped into water, return it to a service center.

- Do not pull or carry by cord, use cord as a handle, close a door on cord, or pull cord around sharp edges or corners. Do not run appliance over cord. Keep cord away from heated surfaces.
- Do not unplug by pulling on cord. To unplug, grasp the plug, not the cord.
- Do not handle plug or appliance with wet hands.
- Do not put any object into openings. Do not use with any opening blocked; keep openings free of dust, lint, hair, and anything that may reduce air flow.
- Keep hair, loose clothing, fingers, and all parts of body away from openings and moving parts.
- Do not pick up anything that is burning or smoking, such as cigarettes, matches, or hot ashes.
- Do not use to pick up flammable or combustible liquids, such as gasoline, or use in areas where they may be present.
- Do not use without filters in place.
- Do not pick up toxic material (chlorine bleach, ammonia, drain cleaner, etc.).
- Do not use in an enclosed space where vapors are given off by oil base paint, paint thinner, some mothproofing substances, flammable dust, or other explosive or toxic vapors.
- Do not use on hard or wet surfaces.
- To reduce the risk of electric shock, this appliance has a polarized plug (one blade is wider than the other). This plug will fit in a polarized outlet only one way. If the plug does not fit fully in the outlet, reverse the plug. If it still does not fit, contact a qualified electrician to install a proper outlet. Do not change the plug in any way.

Proposition 65 Warning: This product may contain chemicals known to the State of California to cause cancer and/or birth defects or other reproductive harm.

PACKAGE CONTENTS

Your Bissell SpotClean Professional package should include the following items:

- Bissell SpotClean Professional Portable Carpet Cleaner Unit
- 6-inch Stair Tool
- 3-inch Tough Stain Tool
- Trial-size bottle of Pro Max Clean + Protect formula

SETUP

Initial Assembly and Tank Preparation

1. **Fill the Clean Water/Solution Tank:** Remove the clean water tank from the back of the unit. Unscrew the cap and fill the tank with warm tap water to the 'Water' fill line. Add Bissell cleaning formula to the 'Formula' fill line. Replace the cap and reinsert the tank into the unit.
2. **Attach the Cleaning Tool:** Select the desired cleaning tool (e.g., 3-inch Tough Stain Tool or 6-inch Stair Tool) and securely attach it to the end of the flexible hose. Ensure it clicks into place.
3. **Unwind the Hose and Cord:** Unwind the flexible hose from its storage wrap and extend it to the desired length. Unwind the power cord and plug the unit into a grounded electrical outlet.



Image: The Bissell SpotClean Professional unit with its hose and attached cleaning tool, ready for use.

OPERATING INSTRUCTIONS

Spot and Stain Cleaning Procedure

1. **Pre-treat (Optional):** For heavily soiled areas or tough stains, pre-treat the spot with a Bissell pre-treatment spray according to its instructions.
2. **Power On:** Press the power button located on the unit to turn on the SpotClean Professional.
3. **Spray Cleaning Solution:** Hold the cleaning tool approximately one inch above the soiled surface. Press the spray trigger on the tool handle to dispense cleaning solution onto the stain.
4. **Scrub the Stain:** Gently scrub the stained area with the brush on the cleaning tool. Apply light pressure and move the tool back and forth over the stain.
5. **Suction and Extract:** Release the spray trigger and apply downward pressure on the cleaning tool while pulling it slowly over the treated area. This action will suction up the dirty solution and moisture. Repeat this step until no more dirty solution can be extracted.

6. **Rinse (Optional):** For best results and to prevent residue, fill the clean water tank with only warm water (no formula) and repeat the suction process over the cleaned area.
7. **Power Off:** Once cleaning is complete, turn off the unit by pressing the power button.



Image: A person using the Bissell SpotClean Professional to clean a stain on a car seat, demonstrating its portability and effectiveness for auto interiors.



Image: A person kneeling on a wooden floor, using the Bissell SpotClean Professional to clean a spot on a light-colored area rug.

MAINTENANCE AND CARE

After Each Use

- **Empty and Rinse Dirty Water Tank:** Remove the dirty water tank from the unit. Carefully pour out the dirty water into a sink or toilet. Rinse the tank thoroughly with clean water.
- **Rinse Clean Water Tank:** If any solution remains, empty and rinse the clean water tank.
- **Clean Tools and Hose:** Rinse the cleaning tools under running water. For the hose, you can suction clean water through it to flush out any residue.
- **Wipe Down Unit:** Wipe the exterior of the machine with a soft cloth.
- **Air Dry:** Allow all tanks, tools, and the hose to air dry completely before reassembling and storing the unit. This helps prevent odors and mildew.

Storage

Store the SpotClean Professional in a dry, protected area at room temperature. Do not store the unit with solution in the clean water tank or water in the dirty water tank. Wrap the power cord neatly around the cord wrap hooks and secure the hose in its designated storage area.

TROUBLESHOOTING

Review the following common issues and their solutions before contacting customer support.

Problem	Possible Cause	Solution
No suction	Dirty water tank not seated properly; Tank full; Hose clogged.	Ensure tank is securely in place; Empty dirty water tank; Clear any obstructions from hose.
No spray	Clean water tank empty; Tank not seated properly; Pump not primed.	Refill clean water tank; Ensure tank is securely in place; Hold tool below tank level and prime pump by holding trigger for 30 seconds.
Machine not turning on	Not plugged in; Power outlet not working.	Ensure unit is securely plugged into a working outlet; Check circuit breaker.
Poor cleaning performance	Incorrect solution mixture; Tool not making proper contact; Heavily soiled area.	Use recommended Bissell formula and correct water ratio; Ensure tool is flat against surface; Pre-treat heavily soiled areas.

PRODUCT SPECIFICATIONS

Feature	Specification
Brand	Bissell
Model Name	Bissell SpotClean Professional Portable Carpet Cleaner, 3624
Product Dimensions	14"L x 10"W x 14"H
Item Weight	13.25 pounds

Feature	Specification
Capacity	2.84 Liters
Wattage	200 watts
Amperage	5.7 Amps
Noise Level	82 dB
Connectivity Technology	Wired
Included Components	Stair Tool, Tough Stain Tool

WARRANTY AND SUPPORT

Limited Warranty

The Bissell SpotClean Professional Portable Carpet Cleaner, Model 3624, comes with a **2-year limited warranty**. This warranty covers defects in materials and workmanship under normal household use from the date of original purchase. Please refer to the full warranty documentation provided with your product for complete terms and conditions, including exclusions and limitations.

Customer Support

For technical assistance, troubleshooting beyond this manual, or warranty claims, please contact Bissell Customer Service. You can find contact information on the official Bissell website or in the documentation included with your product. Always have your model number (3624) and purchase date ready when contacting support.

Additional resources, including a detailed user guide and safety information, may be available for download from the official Bissell support website:

- [Safety Information \(PDF\)](#)
- [User Manual \(PDF\)](#)
- [User Guide \(PDF\)](#)

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ASK A QUESTION ABOUT THIS MANUAL

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page’s manual context to help answer it.

Name

Anonymous

Email

you@example.com

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. [Privacy details](#).

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question