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Sunbeam MSU1GTS-N000-11A00

Sunbeam Restful Heated Mattress Pad Twin User Manual

Model: MSU1GTS-N000-11A00

INTRODUCTION

This manual provides essential instructions for the safe and effective use, setup, operation, maintenance, and troubleshooting of your Sunbeam Restful Heated Mattress Pad. Please read all instructions carefully before use and retain this manual for future reference.

IMPORTANT SAFETY INFORMATION

WARNING: To reduce the risk of burns, electric shock, fire, or injury, this product must be used in accordance with the following instructions.

- Do not use with infants, children, incapacitated individuals, or persons insensitive to heat.
- Do not use with a damaged cord or plug.
- Do not use with other heating devices.
- Ensure the controller is not covered or placed under bedding during operation.
- Always unplug the mattress pad when not in use.
- Do not dry clean. Dry cleaning solvents may damage the insulation of the heating unit.
- Do not use pins or other metallic objects with this product. They may damage electrical wiring.
- This product is for household use only.

PACKAGE CONTENTS

- Sunbeam Restful Heated Mattress Pad (Twin Size)
- Digital Controller(s) (Twin size typically includes one controller)
- User Manual (This document)

SETUP INSTRUCTIONS

1. Unpack the Mattress Pad:

Carefully remove the heated mattress pad and controller(s) from the packaging. Unroll the mattress pad and lay it flat on your bed to allow any creases to relax.



Image: The Sunbeam Restful Heated Mattress Pad, folded, with its digital controller showing a temperature reading.

2. Position the Mattress Pad:

Place the heated mattress pad directly on top of your mattress. Ensure the connector for the controller is positioned at the foot of the bed, where it will not interfere with sleeping. The built-in skirt stretches to fit mattresses up to 16 inches deep.



Image: A heated mattress pad fitted onto a mattress, with an arrow indicating it fits depths up to 16 inches.

3. Connect the Controller:

Locate the connector on the mattress pad and the corresponding plug on the controller cord. Firmly push the controller plug into the mattress pad connector until it clicks securely into place. Ensure the connection is snug to prevent accidental disconnection during use.

Simple digital display controller

12
HEAT
Settings



Image: A hand holding the digital controller, highlighting its display and control buttons for heat settings and auto-off timer.

4. **Plug into Power Outlet:**

Plug the power cord from the controller into a 120V AC electrical wall outlet. Do not use with extension cords or power strips.

5. **Cover with Sheet:**

Place your fitted sheet over the heated mattress pad. This helps to protect the pad and distribute heat evenly.

OPERATING INSTRUCTIONS

Your Sunbeam Restful Heated Mattress Pad features a digital controller for easy temperature and timer adjustments.

1. **Turning On/Off:**

Press the **Power Button** (usually a circular button with a power symbol) on the controller to turn the mattress pad on or off. The display will illuminate when the unit is on.

2. **Adjusting Heat Settings:**

Use the **Temperature Up/Down Buttons** (often marked with wavy lines or arrows) to select your desired heat level. There are 12 heat settings available. Start with a lower setting and adjust as needed for comfort.



Image: A heated mattress pad laid out on a bed, illustrating its function to provide warmth for comfortable sleep.

3. **Setting the Auto Shut-Off Timer:**

Press the **Timer Button** (often marked with a clock symbol or "Auto Off") to cycle through the available auto shut-off times, from 1 to 12 hours. The display will show the selected duration. The pad will automatically turn off after the set time has elapsed, providing peace of mind.

4. **Pre-heating:**

For optimal warmth, turn on the mattress pad approximately 15-30 minutes before getting into bed. This allows the pad to reach your desired temperature.

CARE AND MAINTENANCE

Proper care ensures the longevity and safe operation of your heated mattress pad.

1. **Before Cleaning:**

Always unplug the power cord from the wall outlet and detach the controller(s) from the mattress pad before washing. Ensure the connectors are completely dry before reattaching.

Easy care Machine washable



Unplug
controller

Image: A washing machine in a laundry room, with an inset showing a hand unplugging the controller from the mattress pad, emphasizing easy care and machine washability.

2. Washing Instructions:

- Machine wash on a gentle cycle in cold water (maximum 30°C / 86°F).
- Do not bleach.
- Do not dry clean.
- Use a small amount of mild detergent.

3. Drying Instructions:

- Tumble dry on low heat or air dry.
- Ensure the mattress pad is completely dry before reconnecting the controller and plugging it back in.
- Do not iron.

4. Storage:

When not in use, store the mattress pad and controller(s) in their original packaging or a breathable bag in a cool, dry place. Avoid placing heavy objects on the pad during storage to prevent damage to the internal wiring.



Non-woven polyester top

Image: The mattress pad rolled up, highlighting its non-woven polyester top material.

TROUBLESHOOTING GUIDE

Problem	Possible Cause	Solution
Mattress pad does not heat.	Not plugged in. Controller not securely connected. Power outage. Auto shut-off activated.	Ensure power cord is firmly plugged into a working outlet. Check that the controller plug is securely connected to the mattress pad. Verify power to the outlet. Press the power button to turn the unit back on.
Controller display shows an error code (e.g., "F1").	Internal wiring issue. Controller malfunction.	Unplug the unit from the wall, disconnect the controller, wait 5 minutes, then reconnect and plug back in. If the error persists, contact customer support.

Problem	Possible Cause	Solution
Pad heats unevenly or too hot/cold.	Incorrect heat setting. Pad not laid flat.	Adjust the heat setting using the controller. Ensure the mattress pad is spread smoothly on the bed without folds or bunches.

If you experience any issues not covered here, or if troubleshooting steps do not resolve the problem, please contact Sunbeam Customer Support.

PRODUCT SPECIFICATIONS

Brand	Sunbeam
Model Number	MSU1GTS-N000-11A00
Size	Twin (39" x 75" x 16" depth fit)
Color	White
Material	100% Polyester (Non-Woven)
Heat Settings	12
Auto Shut-Off	1 to 12 hours (selectable)
Care Instructions	Machine Washable, Dryer Safe
Power	120V AC (Standard Household Outlet)
Item Weight	Approximately 1 pound
UPC	694501118816, 027045749602

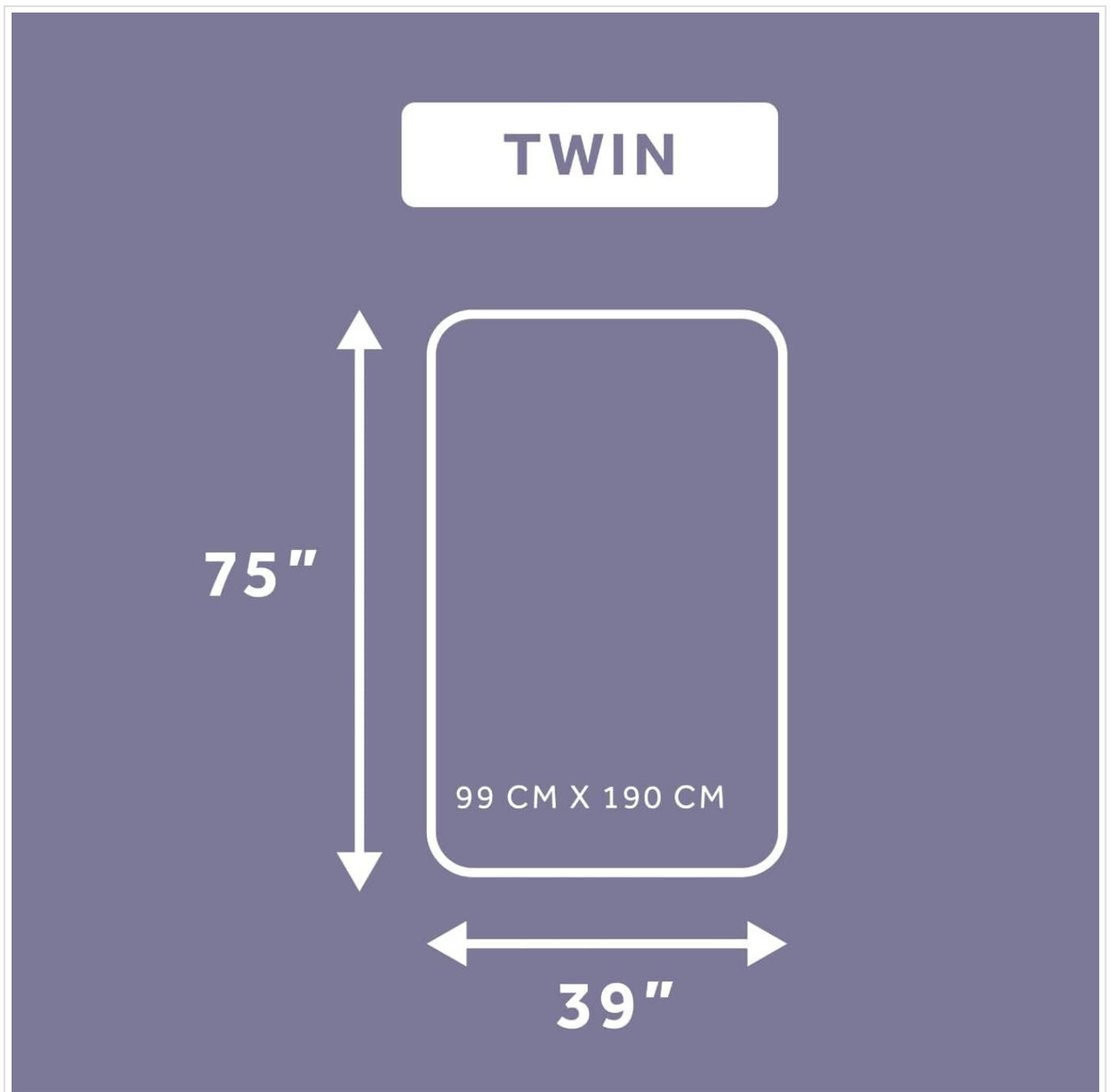


Image: Diagram showing the dimensions of a Twin size mattress pad: 75 inches in length and 39 inches in width.

WARRANTY AND CUSTOMER SUPPORT

This Sunbeam Restful Heated Mattress Pad is covered by a **5-Year Limited Warranty** by the manufacturer. Please refer to the warranty card included with your product for full terms and conditions.

For warranty claims, technical assistance, or general inquiries, please contact Sunbeam Customer Support:

- **Website:** www.sunbeam.com (or refer to product packaging for specific contact details)
- **Phone:** Refer to product packaging or website for regional contact numbers.

When contacting support, please have your model number (MSU1GTS-N000-11A00) and proof of purchase available.

