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### **PHONAK 098-0016**

# PHONAK C&C Line Tool Set Instruction Manual

Model: 098-0016

#### INTRODUCTION

This instruction manual provides detailed guidance for the proper use and maintenance of the PHONAK C&C Line Tool Set. This set is designed to assist in the routine cleaning of hearing aid components, specifically vents, tubing, and for wax removal, ensuring optimal performance and hygiene of your hearing device.

## **PRODUCT OVERVIEW**

The PHONAK C&C Line Tool Set includes the following components:

- Vent/Tubing Cleaning Lines: Two flexible lines for clearing blockages in hearing aid vents and tubing.
- Wax Removal Tool: A specialized tool for carefully removing wax buildup.
- Cleaning Brush: A small brush for general cleaning of surfaces and openings.

## **SETUP**

Before beginning any cleaning procedure, ensure your hands are clean and dry. Work in a well-lit area on a clean, flat surface to prevent loss of small components. Identify the specific parts of your hearing aid that require cleaning.

## **OPERATING INSTRUCTIONS**

Follow these steps for effective cleaning of your hearing aid components using the PHONAK C&C Line Tool Set.



Image: The PHONAK C&C Line Tool Set, including a cleaning brush, a wax removal tool, and two flexible cleaning lines, laid out with an instruction diagram illustrating the cleaning process.

# 1. Step 1: Cleaning the Earmold/Shell Surface (Using Cleaning Brush)

Gently brush the surface of the earmold or hearing aid shell to remove any visible debris or earwax. Pay particular attention to the sound outlet and microphone openings. Refer to diagram point 1.

# 2. Step 2: Clearing Vents (Using Wax Removal Tool)

If your hearing aid has a vent, carefully insert the pointed end of the wax removal tool into the vent opening. Gently push through to clear any blockages. Avoid excessive force. Refer to diagram point 2.

# 3. Step 3: Cleaning Tubing (Using Vent/Tubing Cleaning Lines)

For hearing aids with tubing, thread one of the flexible cleaning lines through the tubing, starting from one end and pushing it all the way through until it emerges from the other end. This will dislodge any moisture or

#### MAINTENANCE

After each use, clean the tools to ensure their longevity and hygiene. Wipe the cleaning brush and wax removal tool with a dry, clean cloth. The cleaning lines can be rinsed with warm water and allowed to air dry completely before storage. Store all tools in a clean, dry place.

## **TROUBLESHOOTING**

- **Difficulty clearing tubing:** Ensure the cleaning line is fully inserted and gently rotated. If blockage persists, consult your hearing care professional.
- **Tools appear damaged:** Discontinue use of damaged tools to prevent harm to your hearing aid. Replace the tool set as needed.
- Hearing aid still sounds muffled after cleaning: The issue may not be related to external blockages. Consult your hearing care professional for further diagnosis.

### **S**PECIFICATIONS

• Model Number: 098-0016

• UPC: 610373682521

• Manufacturer: PHONAK

• Package Dimensions: Approximately 3 x 1.5 x 0.02 inches

• Item Weight: Approximately 0.64 ounces

### WARRANTY AND SUPPORT

Due to hygiene reasons, this product is not eligible for return or exchange once opened. For any questions regarding the use of this tool set or your PHONAK hearing aid, please contact your authorized PHONAK dealer or hearing care professional.

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## Related Documents - 098-0016





## Phonak RIC Hearing Aid Maintenance Guide for Marvel, Paradise, and Lumity

A comprehensive guide from Phonak on how to clean, maintain, and troubleshoot your Marvel, Paradise, and Lumity RIC hearing aids, including filter replacement and moisture management. Learn about ear domes, filter types, drying procedures, and service options.



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