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› Withings WS-50 Smart Body Analyzer User Manual

Withings WS-50-WHITE

Withings WS-50 Smart Body Analyzer

USER MANUAL

1. Introduction

The Withings WS-50 Smart Body Analyzer is an advanced health monitoring device designed to help you track key body metrics. This manual provides essential information for the proper setup, operation, and maintenance of your device.

2. Setup

Follow these steps to set up your Withings WS-50 Smart Body Analyzer for first-time use.

- 1. Unboxing and Battery Installation:** Carefully remove the scale from its packaging. Locate the battery compartment on the underside of the scale. Insert the 4 AAA batteries (included) according to the polarity indicators.
- 2. Placement:** Place the scale on a hard, flat surface. Avoid carpets or uneven flooring, as this can affect measurement accuracy.
- 3. App Installation:** Download the official Withings Health Mate app from your smartphone's app store (iOS or Android).
- 4. Pairing and Wi-Fi Configuration:** Open the Health Mate app and follow the on-screen instructions to pair your WS-50 scale via Bluetooth. The app will then guide you through connecting the scale to your home Wi-Fi network. A stable Wi-Fi connection is essential for automatic data synchronization.
- 5. User Profile Creation:** Create your user profile within the Health Mate app. The scale can recognize multiple users based on their weight, allowing for personalized tracking.



Image: The Withings WS-50 Smart Body Analyzer, a white square scale, shown with a smartphone on its surface, illustrating the integration with the Health Mate app for data tracking.

3. Operating Instructions

The Withings WS-50 Smart Body Analyzer is designed for ease of use. Follow these guidelines for accurate measurements.

1. **Taking a Measurement:** Step onto the scale barefoot and stand still. The display will show your weight, and then cycle through other measurements such as body fat percentage, heart rate, and air quality data.
2. **User Recognition:** The scale automatically identifies the user based on their weight. If multiple users have similar weights, the scale may prompt you to select your profile in the app.
3. **Data Synchronization:** After each measurement, the data is automatically synchronized to your Health Mate app via Wi-Fi, provided the scale is connected to your network.
4. **Display Information:** The scale's display provides real-time feedback during measurements and can also show local weather forecasts when connected to Wi-Fi.



Image: A close-up view of a person's bare feet positioned on the white surface of the Withings WS-50 Smart Body Analyzer, demonstrating the correct way to stand for a measurement.

4. Maintenance

Proper care ensures the longevity and accuracy of your Withings WS-50 Smart Body Analyzer.

- **Cleaning:** Clean the scale's glass surface with a soft, damp cloth and a mild glass cleaner. Do not use abrasive cleaners or immerse the scale in water.
- **Battery Replacement:** When the battery indicator appears on the display or in the app, replace all 4 AAA batteries. Use high-quality alkaline batteries for optimal performance.
- **Storage:** Store the scale in a dry environment at room temperature. Avoid extreme temperatures or high humidity.



Image: A detailed view of the sleek, white Withings WS-50 Smart Body Analyzer resting on a polished wooden floor, highlighting its minimalist design and glass surface.

5. Troubleshooting

If you encounter issues with your Withings WS-50 Smart Body Analyzer, refer to the following common problems and solutions.

- **Scale Not Turning On:** Ensure batteries are correctly inserted and have sufficient charge. Replace batteries if necessary.
- **No Data Synchronization:** Check your Wi-Fi connection. Ensure the scale is within range of your router. Restart the scale by removing and reinserting the batteries. Verify that the Health Mate app is updated to the latest version.
- **Inaccurate Readings:** Ensure the scale is placed on a hard, flat surface. Avoid moving the scale frequently. Step onto the scale barefoot and stand still during measurement.
- **User Not Recognized:** If the scale displays a question mark or incorrect user, manually assign the measurement to your profile in the Health Mate app. Ensure your weight is significantly different from other users for automatic recognition.
- **Connectivity Issues:** If the scale frequently disconnects from Wi-Fi, try moving it closer to your router or reducing interference from other electronic devices.

For further assistance, consult the support section within the Withings Health Mate app or visit the official Withings website.

6. Specifications

Feature	Detail
Model Number	WS-50-WHITE
Product Dimensions	12.8 x 1 x 12.8 inches

Weight	4.63 Pounds
Power Source	4 AAA batteries (included)
Display Type	Digital, Backlit
Special Features	Body Mass Index, Body Fat, Smart Connectivity
Color	White

7. Warranty and Support

Please be advised that Withings no longer provides direct support, updates, or repairs for the WS-50 Smart Body Analyzer. This product was first available on November 26, 2012, and has since been succeeded by newer models. For information on the latest product launches and news from Withings, please visit their official website. While direct support for this specific model is discontinued, the Health Mate app may still offer some basic functionality for data viewing.

Users are encouraged to refer to community forums or online resources for peer-to-peer assistance regarding this model.

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