

Beurer MG21

Beurer MG21 Handheld Infrared Massager Instruction Manual

Model: MG21

1. IMPORTANT SAFETY INFORMATION

Please read these safety instructions carefully before using the Beurer MG21 Handheld Infrared Massager. Failure to follow these instructions may result in injury or damage to the device.

- Do not use the device on open wounds, broken skin, or swollen areas.
- Avoid applying excessive pressure during massage.
- Use with caution around water. Do not immerse the device in water or any other liquids.
- Keep the device out of reach of children.
- Consult a doctor before use if you have any medical conditions, are pregnant, or are taking medication.
- Do not use the device if it is damaged or not functioning correctly.

2. PRODUCT OVERVIEW

The Beurer MG21 Handheld Infrared Massager provides a soothing and relaxing vibration massage with the option of activating infrared heat. Its ergonomic design and interchangeable attachments allow for a customized massage experience across various body parts.



Image: The Beurer MG21 Handheld Infrared Massager, showing its ergonomic handle and control switch.

Key Features:

- **Vibration Massage:** Provides a gentle and relaxing massage.
- **Infrared Heat Function:** Can be activated separately for enhanced muscle relaxation.
- **Interchangeable Attachments:** Includes three high-quality attachments for varied massage types.
- **Two Function Levels:** Choose between vibration massage only or vibration massage with infrared heat.
- **Ergonomic Design:** Long handle for easy self-application to various body areas.



Image: The three interchangeable massage attachments: two semi-spherical attachments and one brush attachment.

3. SETUP

Before first use, ensure all packaging materials are removed and inspect the device for any visible damage.

1. **Connect to Power:** Plug the Beurer MG21 Handheld Infrared Massager into a suitable power outlet.
2. **Select Attachment:** Choose one of the three interchangeable massage attachments based on your preference and the area to be massaged. Securely attach it to the massage head.

4. OPERATING INSTRUCTIONS

The Beurer MG21 offers two function levels for a personalized massage experience.

1. **Power On:** Locate the control switch on the handle of the device. Slide the switch to the first position to activate the vibration massage function.
2. **Activate Infrared Heat (Optional):** To add infrared heat to your massage, slide the control switch to the second position. The infrared light will illuminate, indicating that the heat function is active.
3. **Apply Massage:** Gently place the device on the desired area of your body. Move the massager slowly and steadily over the muscles.
4. **Adjust Pressure:** Apply light to moderate pressure. Avoid pressing too hard, especially on bony areas or sensitive skin.
5. **Duration:** Use the massager for approximately 10-15 minutes per body area. Do not use for extended periods on a single spot.
6. **Power Off:** Once finished, slide the control switch back to the 'off' position and unplug the device from the power outlet.



Image: Demonstrates the use of the Beurer MG21 massager on the back, highlighting its reach.

5. MAINTENANCE

Cleaning:

- Always unplug the device before cleaning.
- Wipe the device with a slightly damp cloth. Do not use abrasive cleaners or immerse in water.
- The massage attachments can be cleaned with warm, soapy water and thoroughly rinsed. Ensure they are completely dry before reattaching.

Storage:

- Store the device in a cool, dry place, away from direct sunlight and moisture.
- Keep the device and its attachments in their original packaging or a protective container to prevent damage.

6. TROUBLESHOOTING

If you encounter any issues with your Beurer MG21 massager, please refer to the following common solutions:

Problem	Possible Cause	Solution
Device does not turn on.	Not plugged in correctly; Power outlet malfunction; Device damage.	Ensure the power cord is securely plugged into a working outlet. Try a different outlet. If still not working, contact customer support.
Vibration is weak or inconsistent.	Incorrect function level selected; Loose attachment; Device malfunction.	Check that the switch is set to the desired vibration level. Ensure the attachment is securely fastened. If the issue persists, contact customer support.
Infrared heat is not working.	Incorrect function level selected; Device malfunction.	Ensure the switch is set to the second position (vibration with infrared heat). If the infrared light does not illuminate, contact customer support.

7. SPECIFICATIONS

Specification	Value
Brand	Beurer
Model Number	MG21 (648.11)
Color	White
Power Source	Corded Electric
Special Features	Infrared Heat
Massage Tool Shape	Massage Wand
Product Dimensions (L x W x H)	34 x 7 x 7 cm
Item Weight	620 grams
Intended Use for Body Parts	Full Body, Muscle Pain Relief

8. WARRANTY AND SUPPORT

Product Warranty:

EgyServ provides a one-year service warranty on all Beurer products, with the exception of blood pressure monitors, which have a three-year service warranty. To activate your product registration and warranty, please visit egyservshop.com, enter the required data, and upload your invoice.

Customer Support:

For any inquiries or support, please contact Beurer customer service at the following locations:

- **Alexandria Branch:** 40 Tout Ankh Amun St., Smouha, 2nd Floor. Mobile: [01000777452](tel:01000777452)
- **Cairo Branch:** 26 Mohamed Maqled St., branching from El Nahas St., 8th District, Nasr City, 1st Floor. Mobile: [01000777453](tel:01000777453)

