

Logitech BCC950

Logitech Conference Cam BCC950 User Manual

MODEL: BCC950 (960-000867)

Your guide to seamless video conferencing.

1. Introduction

The Logitech Conference Cam BCC950 is an all-in-one video conferencing solution designed for small groups and individual use. It combines a full HD 1080p webcam with a high-quality, full-duplex speakerphone and noise-cancelling microphone, ensuring clear audio and video communication. Its plug-and-play functionality makes it easy to set up and use with most unified communications (UC) and video conferencing applications on both PC and Mac systems. The included remote control provides convenient control over camera functions and call management.

2. Package Contents

Please verify that all items are present in your package:

- Logitech Conference Cam BCC950 unit (integrated camera and speakerphone base)
- Remote control
- USB cable (attached to unit)
- Power adapter

3. Setup

Setting up your Logitech Conference Cam BCC950 is a straightforward process:

1. **Placement:** Place the Conference Cam on a stable, flat surface, such as a desk or conference table. Ensure it is positioned to capture all participants in the meeting.
2. **Connect Power:** Plug the power adapter into the power port on the back of the Conference Cam base, then plug the adapter into a wall outlet.
3. **Connect to Computer:** Connect the integrated USB cable from the Conference Cam to an available USB port on your PC or Mac. The device is plug-and-play, so no additional software installation is typically required.
4. **Power On:** The device will power on automatically once connected. A blue LED indicator on the base will illuminate.



Figure 3.1: Angled view of the Logitech Conference Cam BCC950, highlighting the USB cable and power input on the rear of the base unit.

4. Operating Instructions

The Conference Cam BCC950 is designed for intuitive operation, primarily using the included remote control or the controls on the base unit.

4.1. Remote Control Functions

The remote control allows you to manage your calls and camera settings from a distance.





Figure 4.1: The Logitech Conference Cam BCC950 shown with its compact remote control.

- **Pan/Tilt:** Use the directional arrows (▲ ▼ ◀ ▶) to adjust the camera's horizontal (pan) and vertical (tilt) position.
- **Zoom:** Use the + and - buttons to zoom in or out.
- **Volume Control:** Adjust the speaker volume using the **Volume Up** and **Volume Down** buttons.
- **Mute Microphone:** Press the **Microphone Mute** button to mute or unmute the microphone. A red LED on the base indicates the microphone is muted.
- **Call Answer/End:** Use the **Answer Call** (green phone) and **End Call** (red phone) buttons to manage calls within supported applications.
- **Home Position:** Press the **Home** button to return the camera to its default, centered position.

4.2. Base Unit Controls

The base unit features tactile buttons for essential controls, mirroring many of the remote's functions.



Figure 4.2: Top-down view of the BCC950 base, showing the integrated controls for camera movement, call management, and audio.

- All remote control functions (pan, tilt, zoom, volume, mute, call answer/end) are also available directly on the base unit.
- The base unit also includes a headphone jack for private listening.

4.3. Compatibility

The Conference Cam BCC950 is designed to work seamlessly with most leading unified communications (UC) and video conferencing platforms, including but not limited to Zoom, Microsoft Teams, Skype for Business, Google Meet, and Cisco Webex. Its plug-and-play nature ensures broad compatibility without the need for specific drivers.

5. Features Overview

5.1. Full HD 1080p Camera

The integrated camera delivers crisp, clear Full HD 1080p video at 30 frames per second, ensuring high-quality visuals for all participants. It features autofocus for sharp images and a wide field of view suitable for small meeting rooms.



Figure 5.1: Close-up view of the BCC950 camera lens, showing the HD 1080p autofocus capability.

5.2. Integrated Speakerphone and Microphone

The BCC950 features a built-in, full-duplex speakerphone and a noise-cancelling microphone. This design allows for natural, clear conversations where all meeting members can hear and be heard without echo or background noise. The microphone has a wide pickup range, making it ideal for small group discussions.

6. Maintenance

To ensure the longevity and optimal performance of your Conference Cam BCC950, follow these simple maintenance guidelines:

- **Cleaning:** Use a soft, dry cloth to clean the exterior of the unit. For the camera lens, use a lens cleaning cloth specifically designed for optics. Avoid abrasive cleaners or solvents.
- **Storage:** When not in use for extended periods, store the device in a cool, dry place away from direct sunlight and extreme temperatures.
- **Cable Management:** Ensure cables are not kinked or placed under heavy objects to prevent damage.

7. Troubleshooting

If you encounter issues with your Conference Cam BCC950, try the following solutions:

- **No Video/Audio:**
 - Ensure the USB cable is securely connected to both the Conference Cam and your computer.
 - Verify the power adapter is properly connected and the unit is receiving power (blue LED on).
 - Check your video conferencing application settings to ensure the Logitech BCC950 is selected as the primary camera and microphone/speaker device.
 - Try connecting to a different USB port on your computer.
 - Restart your computer.
- **Remote Control Not Responding:**
 - Ensure there are no obstructions between the remote and the Conference Cam.
 - Check the battery in the remote control and replace if necessary.
 - Ensure the remote is pointed directly at the base unit.
- **Poor Video Quality:**
 - Ensure adequate lighting in the room.
 - Clean the camera lens with a soft, lint-free cloth.
 - Check your internet connection speed, as low bandwidth can affect video quality.
- **Echo or Feedback:**
 - Ensure the microphone is not too close to the speaker.
 - Adjust the volume levels in your application or on the device.
 - Ensure no other audio devices (e.g., laptop speakers, other microphones) are active and causing interference.

8. Specifications

Product Dimensions	4.09 x 5.91 x 6.06 inches
Item Weight	1.3 pounds
Item Model Number	960-000867
Video Capture Resolution	1080p
Photo Sensor Technology	BSI CMOS
Connectivity Technology	USB
Supported Audio Format	WAV or MP3 or AAC
Manufacturer	Logitech
Language	English

9. Warranty and Support

For detailed warranty information, technical support, and additional resources, please refer to the official Logitech website or the documentation included with your product at the time of purchase. Logitech provides comprehensive support for its products, including FAQs, driver downloads, and contact options for customer service.

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Documents - Logitech – BCC950



[Logitech BCC950 ConferenceCam: Getting Started Guide](#)

A comprehensive guide to setting up and using the Logitech BCC950 ConferenceCam, including product features, setup instructions, usage tips, and troubleshooting.

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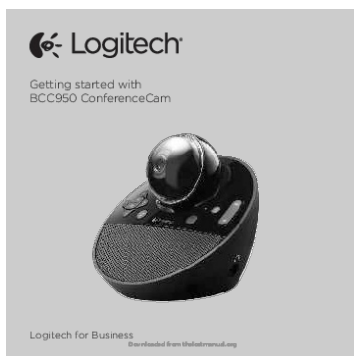
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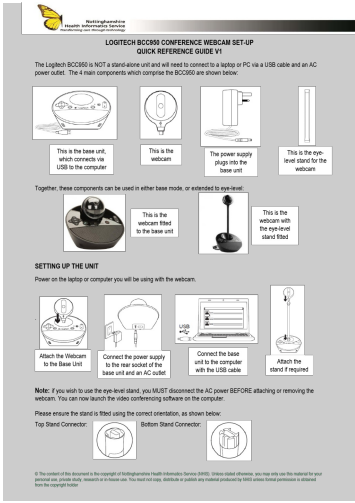
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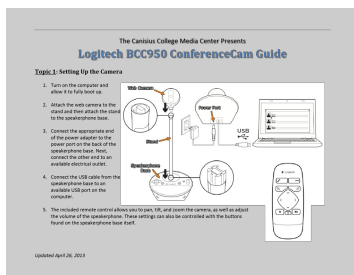
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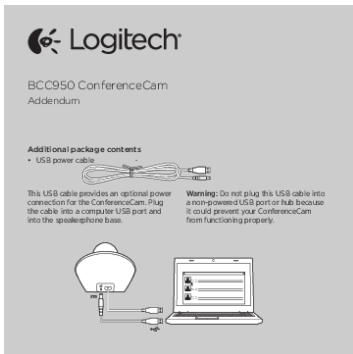
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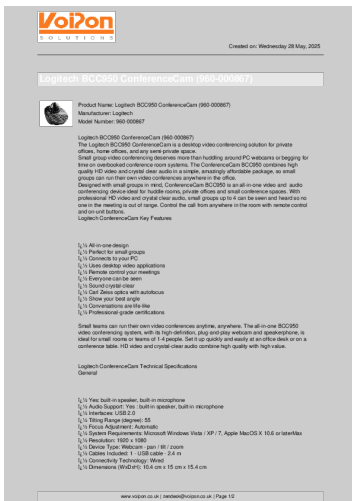
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NHM NH. TIM NNG LN. Camera hi ngh **BCC950** ca Logitech Th t chc hi ngh trugn hnh nhm nh cn hn l t tp quanh cc webcam my tn timer học ni n xin thi gian s dng cc h thng phng hi ngh c qu nhieu ngi ng k dng. Camera hi ngh **BCC950** kt hp video HD cht lng cao v m thanh trong tro trong mt gi n gin, c gi thnh cc ... lang:tl **score:28** filesize: 518.71 K page_count: 2 document date: 2024-07-18



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BCC950 ConferenceCam **BCC950** ConferenceCam**BCC950 4 BCC950 1.8 // / 30** 1080p Skype for Business Skype™ H.264 PC Mac RightLight™ 2 78 180 **BCC950** 1080p 30 fps 78 H.264 UVC 1.1 /AVC PTZ 1.8 200Hz - 8kHz 220Hz - 20kHz 0.30 80dBSPL BCC... lang:tl **score:27** filesize: 507.49 K page_count: 2 document date: 2017-10-30