

Manuals.plus /

- › AMES /
- › AMES ReelEasy Wall Mount Hose Reel 2388340 Instruction Manual

## AMES 2388340

# AMES ReelEasy Wall Mount Hose Reel 2388340 Instruction Manual

Model: 2388340

## INTRODUCTION

The AMES ReelEasy Wall Mount Hose Reel (Model 2388340) offers a practical and efficient solution for garden hose storage. Designed to hold up to 100 feet of 5/8-inch hose, this reel comes fully assembled and is engineered for easy wall mounting. Its neutral color allows it to integrate seamlessly into various outdoor environments. Key features include an integrated hose guide for simplified winding, a convenient hose clip for storage, and an easy-spin grip for comfortable operation. For optimal performance, it is recommended to release water from the hose before winding. Note that the hose winding direction cannot be reversed.

## PRODUCT FEATURES

- **Fully Assembled:** The plastic hose reel arrives ready for installation.
- **Easy Wall Mounting:** Designed for straightforward attachment to a wall.
- **Hose Capacity:** Accommodates up to 100 feet of 5/8-inch garden hose.
- **Integrated Hose Guide:** Aligns the hose with the reel for smoother winding.
- **Hose Clip:** Provides a dedicated spot for hose storage when not in use.
- **Easy-Spin Grip:** Enhances comfort during the hose winding process.
- **Included:** A 6-foot leader hose is provided.
- **Not Included:** Primary garden hose and nozzle are sold separately.

## SETUP

### Unpacking and Inspection

Upon receiving your AMES ReelEasy Wall Mount Hose Reel, carefully remove it from its packaging. Inspect all components for any signs of damage. The unit comes fully assembled, minimizing setup time.

## Mounting Instructions

1. **Choose Location:** Select a suitable wall location near your water source. Ensure the mounting surface is sturdy enough to support the reel and a full hose.
2. **Mark Drilling Points:** Hold the reel against the desired mounting surface and mark the positions for the mounting screws. The reel typically uses four mounting points.
3. **Drill Pilot Holes:** Drill pilot holes appropriate for your chosen mounting hardware and wall material. If mounting to brick or masonry, use appropriate anchors (not included).
4. **Secure the Reel:** Attach the reel securely to the wall using suitable screws. Ensure the reel is level and firmly attached.
5. **Connect Leader Hose:** Connect the included 6-foot leader hose to your water spigot and to the inlet on the hose reel. *Important: Ensure the O-ring (typically found in the screw bag) is properly seated in the leader hose connection to prevent leaks.*



Image: The AMES ReelEasy Wall Mount Hose Reel installed on a wall, showcasing its compact design and integrated hose storage. The main garden hose is coiled neatly on the reel, and a short leader hose connects to a nozzle.



Image: A detailed view of the mounting brackets on the AMES ReelEasy Wall Mount Hose Reel, highlighting the screw holes for secure attachment to a wall.

## OPERATING INSTRUCTIONS

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### Unwinding the Hose

To unwind the garden hose, simply pull the hose gently from the reel. The integrated hose guide will assist in a smooth release. Pull only the necessary length of hose for your task.

### Winding the Hose

To wind the hose back onto the reel:

1. **Release Water:** For optimal operation and ease of winding, release any remaining water pressure from the hose before you begin to reel it in.
2. **Use Easy-Spin Grip:** Grasp the easy-spin grip handle located on the side of the reel.

3. **Turn the Handle:** Rotate the handle clockwise to begin coiling the hose onto the reel. The integrated hose guide will help layer the hose evenly.
4. **Secure Nozzle:** Once the hose is fully wound, use the hose clip to secure the nozzle, preventing it from dangling.

*Note: The direction in which the hose winds cannot be reversed.*



Image: A close-up view of the easy-spin grip handle on the side of the hose reel, designed for comfortable and efficient winding.



Image: The AMES ReelEasy Wall Mount Hose Reel shown in an outdoor setting, with a person demonstrating how to pull the hose for use. The hose extends smoothly from the mounted reel.

## Instructional Videos

Video: A user review demonstrating the installation and long-term use of the AMES ReelEasy hose reel, highlighting its durability and ease of operation over three years. This video provides practical insights into connecting the hose and winding mechanisms.

Video: A brief demonstration of the AMES ReelEasy hose reel, focusing on how it helps keep the yard tidy by neatly storing the garden hose. The video shows the hose being reeled in and stored on the wall-mounted unit.

## MAINTENANCE

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### General Care

The AMES ReelEasy Wall Mount Hose Reel is constructed from durable plastic designed to withstand outdoor elements. To maintain its appearance and functionality, periodically wipe down the reel with a damp cloth to remove dirt and debris.

### Winter Storage

While the reel is designed for year-round outdoor use in many climates, consider disconnecting the hose and draining any remaining water from the reel and hose before freezing temperatures. This helps prevent potential damage from ice expansion. If possible, storing the reel indoors during harsh winter conditions can extend its lifespan.

## TROUBLESHOOTING

### Hose Leaks at Spigot Connection

If you experience leaks where the leader hose connects to the water spigot, ensure that the rubber O-ring is correctly installed and not damaged. A missing or improperly seated O-ring is a common cause of leaks. Replace the O-ring if it appears worn or damaged.

### Difficulty Winding Hose

If the hose is difficult to wind or gets caught, check the following:

- **Water Pressure:** Ensure all water pressure has been released from the hose before winding.
- **Hose Alignment:** Make sure the hose is feeding smoothly into the integrated hose guide and not getting caught behind the reel's side panels. Manually guide the hose if necessary to ensure even layering.
- **Obstructions:** Check for any debris or obstructions that might be impeding the hose's movement or the reel's rotation.

## SPECIFICATIONS

Specification	Detail
Brand	AMES
Model Number	2388340
Material	Plastic
Color	Multi
Item Dimensions (L x W x H)	19 x 8 x 20 inches
Item Weight	1.2 Pounds
Hose Capacity	Up to 100 feet of 5/8-inch hose
Installation Method	Wall Mount
Operation Mode	Manual
Included Components	Hose Reel Unit, 6-foot Leader Hose

## WARRANTY AND SUPPORT

### Manufacturer's Warranty

The AMES ReelEasy Wall Mount Hose Reel is backed by a **2-year manufacturer's warranty**. For specific terms and conditions, or to make a warranty claim, please refer to the documentation included with your product or contact The AMES Companies, Inc. directly.

### Customer Support

For further assistance, technical support, or inquiries regarding your product, please visit the official AMES website

or contact their customer service department.