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> LiftMaster 8165 Contractor Series 1/2 HP Chain Garage Door Opener User Manual

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Model: 8165 (Replaces 3255) | Brand: LiftMaster

1. PRODUCT OVERVIEW

The LiftMaster 8165 (replaces 3255) Contractor Series 1/2 HP Chain Garage Door Opener is designed for reliable and efficient operation of residential garage doors. This unit is a direct replacement for the discontinued 3255 model and is ideal for double-wide garages due to its robust design. It comes with one remote control and features MyQ technology for enhanced connectivity.



Image: Front view of the LiftMaster 8165 garage door opener unit.

2. KEY FEATURES

- **1/2 HP Chain Drive:** Provides reliable and consistent performance for lifting garage doors.
- **MyQ Technology:** Built-in Wi-Fi allows for smartphone control and monitoring of your garage door from

anywhere.

- **Quiet Operation:** Designed to operate with reduced noise compared to older models.
- **Included Remote:** Comes with one remote control for convenient access.
- **Safety Features:** Equipped with safety sensors to prevent the door from closing on obstructions.



Image: Side view of the LiftMaster 8165 garage door opener unit.

3. SETUP AND INSTALLATION

The LiftMaster 8165 is designed for straightforward installation as a replacement for existing garage door opener motors. Please note that this unit does not include a rail assembly; it is intended to be used with your existing rail and chain system.

Installation Steps Overview:

1. **Mounting:** Securely mount the motor head to your garage ceiling using appropriate hardware and supports.
2. **Wiring:** Connect the existing wiring for power, safety sensors, and wall control to the new unit.
3. **Chain/Belt Attachment:** Attach your existing chain or belt to the new motor head.
4. **Limit Settings:** Program the open and close limits for your garage door.
5. **Force Settings:** Adjust the force settings to ensure the door operates smoothly and safely.
6. **MyQ App Connection:** Connect the opener to your home Wi-Fi network and set up the MyQ app for smartphone control.

Users have reported installation times as short as 30-40 minutes with no significant issues. For detailed step-by-step instructions, please refer to the comprehensive installation manual available online from LiftMaster.

4. OPERATING INSTRUCTIONS

Your LiftMaster 8165 garage door opener can be operated using the included remote control or through the MyQ smartphone application.

Remote Control Operation:

Press the designated button on your remote control to open or close the garage door. Ensure you are within range for the signal to be received.

MyQ App Operation:

Download the MyQ app from your smartphone's app store. Once connected to your opener, you can:

- Open and close your garage door remotely.
- Receive real-time alerts and notifications about your garage door's status (e.g., if it's left open).
- Grant access to others.

Emergency Release:

An emergency release cord (typically red) is provided for manual operation during power outages or in case of system malfunction. To use:

1. Ensure the garage door is fully closed.
2. Pull the red cord firmly to disengage the opener from the garage door.
3. You can now manually open or close the garage door.
4. To re-engage, pull the emergency release cord towards the opener until it clicks into place, then manually open or close the door until it re-connects to the trolley.

5. MAINTENANCE GUIDELINES

Regular maintenance ensures the longevity and optimal performance of your LiftMaster 8165. Periodically inspect the chain, rail, and all moving parts for any signs of wear or damage. Keep the area around the opener clean and free from obstructions. The MyQ system can provide alerts if any issues are detected, prompting you to address them promptly.

- **Monthly:** Test the safety reversal system and the photo eye sensors.
- **Annually:** Lubricate the chain or screw drive with a garage door lubricant. Check all hardware for tightness.
- **Professional Service:** Consider professional inspection and maintenance every few years.

6. TROUBLESHOOTING COMMON ISSUES

The MyQ system is designed to alert you to potential issues with your garage door opener. If an error occurs, the system will send a code or notification to your smartphone via the MyQ app. Refer to the MyQ app or the full online manual for specific troubleshooting steps corresponding to any error codes received.

Common Issues and Solutions:

- **Door Not Closing:** Check if the safety eye sensors are aligned and free of obstructions. Clean the sensor lenses if dirty.
- **Door Reverses Unexpectedly:** This may indicate an obstruction or incorrect force settings. Clear any obstructions and re-adjust force settings if necessary.
- **Remote Not Working:** Check battery in remote. Ensure the remote is programmed correctly.
- **MyQ Connectivity Issues:** Verify your home Wi-Fi network is active and the opener is within range. Reconnect the opener to Wi-Fi if needed.

7. TECHNICAL SPECIFICATIONS

Specification	Detail
Manufacturer	Chamberlain/Liftmaster
Part Number	LM3255
Item Weight	20.5 pounds
Product Dimensions	10 x 12 x 22 inches
Item Model Number	LM3255
Item Package Quantity	1
Batteries Included?	No
Batteries Required?	No
Date First Available	October 26, 2009

8. WARRANTY AND CUSTOMER SUPPORT

For detailed warranty information and to access customer support, please refer to the documentation included with your purchase or visit the official LiftMaster website. LiftMaster provides comprehensive support for their products, including online resources and direct customer service.

You can typically find contact information for support on the LiftMaster website or within your product packaging. Be prepared to provide your model number and purchase date when contacting support.