

Medion AKOYA X55999 (MD 20333)

Medion Akoya X55999 (MD 20333) 23-inch LCD Monitor User Manual

MODEL: AKOYA X55999 (MD 20333) | BRAND: MEDION

1. Introduction

This manual provides essential information for the proper setup, operation, and maintenance of your Medion Akoya X55999 (MD 20333) 23-inch LCD monitor. Please read this manual thoroughly before using the device to ensure optimal performance and safety.

2. Safety Information

- Always place the monitor on a stable, level surface to prevent it from falling.
- Do not expose the monitor to rain or moisture to avoid electric shock or fire.
- Keep the monitor away from direct sunlight, heat sources, and excessive dust.
- Ensure proper ventilation around the monitor. Do not block ventilation openings.
- Only use the power adapter supplied with the monitor.
- Unplug the monitor from the power outlet before cleaning.
- Do not attempt to repair the monitor yourself. Refer all servicing to qualified personnel.

3. Package Contents

Verify that all items are present in the package:

- Medion Akoya X55999 (MD 20333) 23-inch LCD Monitor
- Monitor Stand (Base and Neck)
- Power Cable
- HDMI Cable
- User Manual (this document)

4. Setup

4.1 Physical Assembly

To assemble the monitor stand:

1. Carefully remove the monitor and stand components from the packaging.
2. Attach the stand neck to the monitor panel. Ensure it clicks securely into place or is fastened with screws if provided.
3. Connect the stand base to the stand neck. Tighten any screws to secure the base.
4. Place the assembled monitor on a stable desk or surface.



Figure 1: Side view of the monitor, illustrating its slim profile and stand attachment.

4.2 Connecting the Monitor

Connect the monitor to your computer and power source:

1. **Power Connection:** Connect the power cable to the monitor's power input and then to a wall outlet.
2. **Video Connection:** Choose one of the following options:
 - **HDMI:** Connect one end of the HDMI cable to the monitor's HDMI port and the other end to your computer's HDMI output.
 - **DVI:** Connect a DVI cable to the monitor's DVI port and your computer's DVI output.

- **VGA:** Connect a VGA cable to the monitor's VGA port and your computer's VGA output.
3. **Audio Connection (Optional):** If you are not using HDMI for audio, and wish to use the monitor's built-in speakers with a DVI or VGA connection, connect an audio cable from your computer's audio output to the monitor's audio input.



Figure 2: Front view of the monitor, showing the display and general appearance.

5. Operating the Monitor

5.1 Power On/Off

Press the power button, usually located on the bottom right bezel of the monitor, to turn the monitor on or off. The power indicator light will illuminate when the monitor is on.

5.2 On-Screen Display (OSD) Menu

The OSD menu allows you to adjust various monitor settings. Use the control buttons (often located on the bottom bezel) to navigate the menu.

- **Accessing the OSD:** Press the 'Menu' button.
- **Navigation:** Use the arrow buttons to move through options.
- **Selection:** Press the 'Enter' or 'OK' button to select an option.
- **Exit:** Press the 'Exit' or 'Menu' button again to close the OSD.

5.3 Common OSD Settings

- **Picture Settings:** Adjust Brightness, Contrast, Color Temperature, Sharpness.
- **Audio Settings:** Control Volume for the built-in speakers.
- **Input Select:** Manually switch between HDMI, DVI, and VGA input sources.
- **Display Settings:** Adjust Aspect Ratio, Auto Adjust (for VGA).

6. Maintenance

6.1 Cleaning the Monitor

To clean the monitor:

1. Turn off the monitor and unplug it from the power outlet.
2. Use a soft, lint-free cloth slightly dampened with water or a non-abrasive screen cleaner.
3. Gently wipe the screen and exterior surfaces. Do not spray liquid directly onto the screen.

4. Avoid using harsh chemicals, abrasive cleaners, or solvents.

6.2 Storage

If storing the monitor for an extended period, disconnect all cables, pack it in its original packaging (if available), and store it in a cool, dry place away from direct sunlight and extreme temperatures.

7. Troubleshooting

Refer to the table below for common issues and their solutions:

Problem	Possible Cause	Solution
No picture / "No Signal" message	Power cable loose; Video cable loose or incorrect input selected; Computer not powered on.	Check power and video cable connections. Ensure computer is on. Select correct input source via OSD.
Distorted or blurry image	Incorrect resolution; Video cable damaged; Graphics driver issue.	Set computer resolution to 1920x1080. Try a different video cable. Update graphics drivers.
No sound from built-in speakers	Volume too low; Audio cable not connected (for DVI/VGA); Incorrect audio output selected on computer.	Increase monitor volume via OSD. Ensure audio cable is connected (if not using HDMI). Check computer's audio settings.
Monitor flickers	Refresh rate mismatch; Interference.	Set refresh rate to 100Hz. Move monitor away from other electronic devices.

8. Specifications

Key technical specifications for the Medion Akoya X55999 (MD 20333) monitor:

Feature	Detail
Brand	Medion
Model Number	30016055
Screen Size	23 Inches (58.4 cm)
Resolution	1920 x 1080 Pixels (Full HD)
Response Time	2 Milliseconds
Refresh Rate	100 Hz
Image Contrast Ratio	5000:1
Connectivity	1x HDMI, 1x DVI, 1x VGA
Special Features	Built-in speakers
Product Dimensions	21.79 x 54.31 x 41 cm
Weight	3.1 kg
Color	Black

9. Warranty and Support

For warranty information and technical support, please refer to the warranty card included with your product or visit the official Medion website. Keep your proof of purchase for warranty claims.

ASK A QUESTION ABOUT THIS MANUAL

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

Name

Anonymous

Email

you@example.com

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. [Privacy details](#).

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question