



[Manuals.plus](#) /

> [Hotpoint](#) /

> Hotpoint-Ariston AQD970 F 69 Washer-Dryer Instruction Manual

Hotpoint AQD970F 69 EU

Hotpoint-Ariston AQD970 F 69 Washer-Dryer Instruction Manual

Model: AQD970F 69 EU

[Introduction](#) [Setup](#) [Operating](#) [Maintenance](#) [Troubleshooting](#) [Specifications](#) [Warranty & Support](#)

1. INTRODUCTION

This manual provides essential information for the safe and efficient operation of your Hotpoint-Ariston AQD970 F 69 washer-dryer. Please read these instructions carefully before using the appliance and retain them for future reference. This appliance is designed for domestic use only.



Figure 1: Front view of the Hotpoint-Ariston AQD970 F 69 Washer-Dryer. This image shows the appliance's control panel, detergent dispenser, and loading door.

2. SETUP AND INSTALLATION

2.1 Unpacking

- Remove all packaging materials.

- Check for any transport damage. If damaged, do not install or use the appliance. Contact your retailer.
- Remove the transit bolts located at the rear of the appliance. Keep these bolts for future transport.

2.2 Location and Leveling

- Place the appliance on a flat, stable floor.
- Adjust the feet to ensure the appliance is perfectly level. This prevents excessive vibration and noise during operation.

2.3 Water Connection

- Connect the cold water inlet hose to a cold water tap with a 3/4" thread. Ensure the connection is tight to prevent leaks.
- Position the drain hose into a standpipe or over the edge of a sink, ensuring it is securely fixed to prevent displacement during draining. The drain hose should be at a height between 65 cm and 100 cm from the floor.

2.4 Electrical Connection

- Connect the power plug to a properly earthed electrical socket.
- Ensure the voltage and frequency match the specifications on the appliance's rating plate.
- Do not use extension cords or multiple adapters.

2.5 First Use

Before the first wash, run a short cycle (e.g., a 60°C cotton cycle) without laundry and with a small amount of detergent to clean the drum and remove any manufacturing residues.

3. OPERATING INSTRUCTIONS

3.1 Control Panel Overview

The control panel typically includes a program selector knob, function buttons (e.g., temperature, spin speed, delay start), and a display screen. Refer to the diagram on your appliance for exact button layout.

3.2 Loading Laundry

- Sort laundry by fabric type, color, and degree of soiling.
- Open the door and load items loosely into the drum, ensuring not to overload. For washing, the maximum capacity is 9 kg. For drying, the maximum capacity is 7 kg.
- Close the door firmly.

3.3 Adding Detergent and Additives

Pull out the detergent dispenser drawer. Add detergent to the main wash compartment and fabric softener to its designated compartment. Do not exceed the MAX fill line.

3.4 Selecting a Program

- Turn the program selector knob to choose the desired wash or wash+dry program.
- Adjust temperature, spin speed, and other options using the function buttons as needed.
- For drying only, select a drying program.

3.5 Starting and Pausing a Program

- Press the "Start/Pause" button to begin the selected program.
- To pause, press the "Start/Pause" button again. The indicator light will flash.
- To resume, press "Start/Pause" once more.

3.6 End of Program

The appliance will signal the end of the program (e.g., with a beep or display message). The door will unlock. Remove laundry promptly to prevent creasing.

4. MAINTENANCE AND CLEANING

Regular maintenance ensures optimal performance and extends the lifespan of your appliance. Always unplug the appliance before cleaning or performing maintenance.

4.1 Cleaning the Detergent Dispenser

- Pull out the dispenser drawer completely.
- Rinse it under running water to remove detergent and softener residues.
- Clean the housing of the dispenser drawer with a brush.
- Reinsert the drawer.

4.2 Cleaning the Door Seal

Wipe the rubber door seal regularly with a damp cloth to remove lint and detergent residues. This prevents mold growth and unpleasant odors.

4.3 Cleaning the Filter

- Locate the filter cover at the bottom front of the appliance.
- Place a shallow container underneath to catch any residual water.
- Carefully open the cover and unscrew the filter.
- Remove any lint, coins, or foreign objects.
- Rinse the filter under running water and screw it back in securely. Close the cover.

4.4 Cleaning the Exterior

Wipe the exterior surfaces with a soft, damp cloth. Do not use abrasive cleaners or solvents.

4.5 Winter Precautions

If the appliance is to be left in an unheated room during winter, drain all water from the hoses and pump to prevent freezing damage. Consult a qualified technician if unsure.

5. TROUBLESHOOTING

Before contacting customer service, refer to the following table for common issues and their solutions.

Problem	Possible Cause	Solution
Appliance does not start	No power supply; Door not closed properly; Program not selected.	Check power plug and fuse; Ensure door is firmly closed; Select a program and press Start.

Problem	Possible Cause	Solution
Water leaks from the front	Detergent dispenser overloaded; Door seal dirty or damaged.	Do not overfill detergent dispenser; Clean or replace door seal.
Excessive vibration/noise	Transit bolts not removed; Appliance not level; Overloaded drum.	Remove transit bolts; Adjust leveling feet; Reduce laundry load.
Poor washing results	Incorrect detergent dosage; Overloading; Wrong program selection.	Use correct detergent amount; Do not overload; Select appropriate program.
Clothes not drying properly	Overloaded dryer; Lint filter blocked; Incorrect drying program.	Reduce load for drying; Clean lint filter; Select suitable drying program.
Error Code "F01" (Example)	Water inlet fault.	Check water supply and inlet hose. If problem persists, contact service.

6. TECHNICAL SPECIFICATIONS

Feature	Value
Model Number	AQD970F 69 EU
Brand	Hotpoint-Ariston
Washing Capacity	9 kg
Drying Capacity	7 kg
Maximum Spin Speed	1600 rpm
Voltage	240 Volts
Access Location	Front Load
Color	Argent, Blanc (Silver, White)

Note: Specifications are subject to change without notice. Refer to the product label for the most accurate information.

7. WARRANTY AND CUSTOMER SUPPORT

7.1 Warranty Information

This appliance is covered by a manufacturer's warranty. The terms and conditions of the warranty are provided separately with the product or can be found on the official Hotpoint website. Please retain your proof of purchase for warranty claims.

7.2 Customer Support

For technical assistance, spare parts, or to report a fault, please contact Hotpoint customer service. Before calling, have your appliance's model number (AQD970F 69 EU) and serial number ready. These can typically be found on a label inside the door or at the rear of the appliance.

You can find contact details for your region on the official Hotpoint website: www.hotpoint.eu/service-and-support



© 2023 Hotpoint. All rights reserved.