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› Winco Scoop Holder Instruction Manual

Winco WHW-4

Winco Scoop Holder Instruction Manual

Model: WHW-4

1. PRODUCT OVERVIEW

The Winco WHW-4 Scoop Holder is designed to provide a sanitary and easily accessible storage solution for ice cream scoops and similar utensils. This wall-mounted holder helps keep scoops off food preparation surfaces, promoting hygiene in commercial and home kitchen environments. Its compact design ensures efficient use of space.

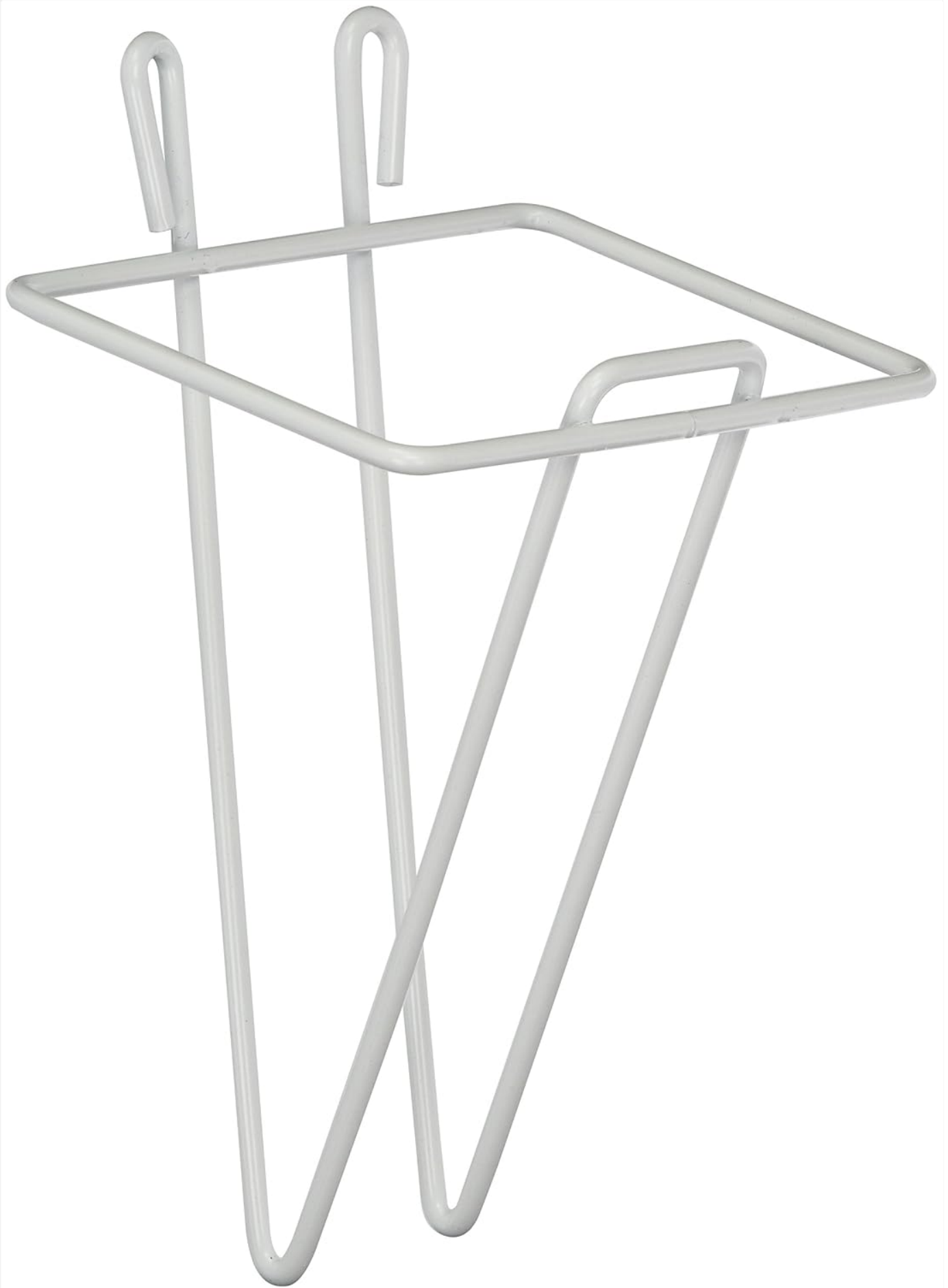


Figure 1.1: Front view of the Winco WHW-4 Scoop Holder. This image shows the white coated wire frame designed to securely hold a scoop.

Key Features:

- Designed for wall mounting, ensuring ease of reach and sanitation.
- Keeps scoops elevated and off food preparation surfaces.
- Durable construction for long-lasting use.
- Compact dimensions: approximately 5.38 inches (L) by 4.25 inches (W).
- Dishwasher safe for easy cleaning.

2. SAFETY INFORMATION

Please read and understand all safety instructions before installing and using the Winco Scoop Holder. Failure to follow these instructions may result in property damage or injury.

- **Installation:** Ensure the holder is securely mounted to a sturdy wall surface using appropriate hardware. Improper installation can lead to the holder falling, potentially causing injury or damage.
- **Placement:** Mount the holder in a location where it will not obstruct pathways or pose a tripping hazard.
- **Cleaning:** Always ensure the holder is clean and dry after washing to prevent bacterial growth and potential material degradation.
- **Children:** Keep out of reach of small children to prevent accidental injury.

3. SETUP AND INSTALLATION

The Winco Scoop Holder is designed for easy wall mounting. Follow these steps for proper installation:

1. **Choose Location:** Select a suitable wall location that is convenient for access, away from direct heat sources, and allows for proper drainage if a scoop is placed wet. Ensure the wall material can support the holder and a scoop.
2. **Mark Drilling Points:** Hold the scoop holder against the wall at the desired height and use a pencil to mark the positions for the mounting screws through the pre-drilled holes on the holder's top hooks.
3. **Drill Pilot Holes:** Using an appropriate drill bit for your wall type (e.g., drywall, wood, tile), drill pilot holes at the marked points. If mounting into drywall, use suitable wall anchors for secure fastening (hardware may be included or purchased separately).
4. **Secure Holder:** Align the holder with the pilot holes/anchors and insert screws. Tighten the screws until the holder is firmly secured to the wall. Do not overtighten, as this may damage the holder or the wall.
5. **Test Stability:** Gently pull on the installed holder to ensure it is stable and securely attached before placing any utensils in it.

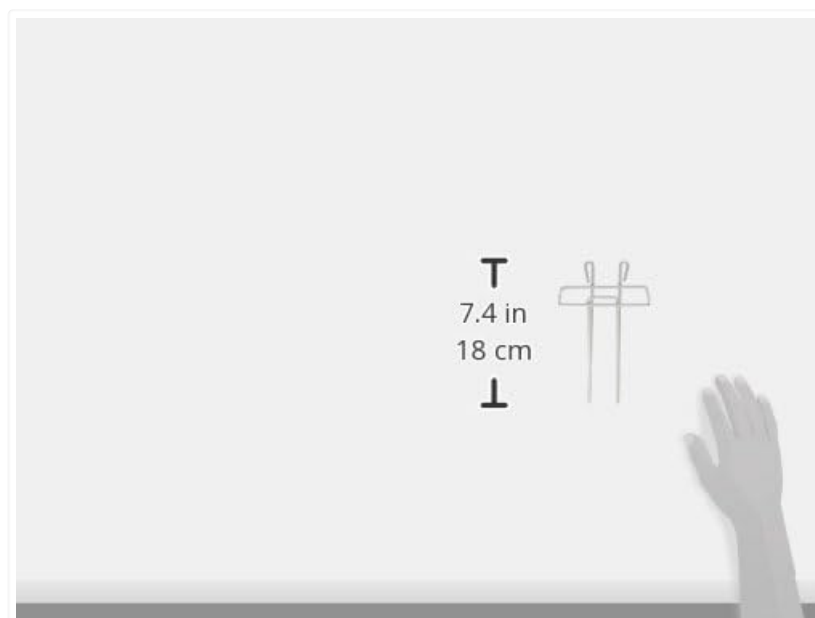


Figure 3.1: Approximate height of the Winco WHW-4 Scoop Holder. The image indicates a total height of approximately 7.4 inches (18 cm).

4. OPERATING INSTRUCTIONS

Using the Winco Scoop Holder is straightforward:

- Place Scoop:** After use, place your ice cream scoop or similar utensil into the holder. The design allows for the scoop to hang, preventing contact with surfaces.
- Retrieve Scoop:** Simply lift the scoop from the holder when needed.

For optimal hygiene, ensure scoops are cleaned regularly before being placed back into the holder.

5. MAINTENANCE AND CLEANING

Regular cleaning and maintenance will ensure the longevity and hygienic performance of your Winco Scoop Holder.

- Dishwasher Safe:** The scoop holder is dishwasher safe, allowing for convenient and thorough cleaning. Place it on the top rack of your dishwasher.
- Hand Washing:** Alternatively, wash by hand using warm, soapy water and a soft cloth or sponge. Rinse thoroughly.
- Drying:** After washing, ensure the holder is completely dry before re-mounting or storing. This is particularly important for the coated metal wire construction to prevent potential rusting, especially in areas where water might collect.
- Inspection:** Periodically inspect the holder for any signs of wear, damage, or rust. If significant rust or damage is observed, consider replacing the unit.

6. TROUBLESHOOTING

This section addresses common issues you might encounter with your Winco Scoop Holder.

Problem	Possible Cause	Solution
Scoop slides out of the holder.	The scoop's handle shape or size may not be compatible with the holder's design, or the scoop is not positioned correctly.	Ensure the scoop is placed fully into the holder. If the issue persists, the scoop's design may not be suitable for this holder. Consider using a scoop with a more traditional handle shape that can rest securely.
Rust appears on the holder.	Incomplete drying after washing, especially in crevices or coated wire areas.	Always ensure the holder is thoroughly dried after washing, particularly in areas where water might accumulate. If rust is present, it may indicate damage to the protective coating. Consider replacing the holder if rust is significant or compromises hygiene.
Holder feels loose on the wall.	Screws have loosened, or wall anchors are not secure.	Check and tighten the mounting screws. If the screws do not hold, the wall anchors may need to be replaced or a different mounting method considered for your wall type.

7. SPECIFICATIONS

Attribute	Detail
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Attribute	Detail
Model Number	WHW-4
Brand	Winco
Dimensions (L x W x H)	Approximately 5.38 x 4.25 x 7.4 inches (13.67 x 10.80 x 18.80 cm)
Item Weight	Approximately 3.84 ounces (0.11 kg)
Material	Coated Metal Wire (Note: Product specifications may also list "Plastic" or "Stainless Steel" for certain components or finishes.)
Color	White
Mounting Type	Wall Mount
Dishwasher Safe	Yes
UPC	842169128818
Manufacturer	Winco USA

8. WARRANTY AND SUPPORT

For specific warranty information regarding your Winco Scoop Holder (Model WHW-4), please refer to the product packaging or visit the official Winco USA website. Warranty terms and conditions may vary.

If you require further assistance, have questions about installation, or need to report a product issue, please contact Winco USA customer support through their official channels. Contact information can typically be found on their website or on the product's original packaging.

For general inquiries, you may visit the Winco website:www.wincousa.com

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Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question