

AT&T 1740WH

AT&T 1740WH Digital Answering System User Manual

Model: 1740WH

INTRODUCTION

This manual provides instructions for the AT&T 1740WH Digital Answering System. This stand-alone unit records outgoing announcements and incoming messages digitally, offering reliable performance and convenient message management. It features a time/day stamp for messages and remote access capabilities.

WHAT'S IN THE BOX

- 1 AT&T 1740WH Digital Answering System
- 1 Power Adapter
- 1 Telephone Line Cord
- Quick Start Guide
- Owner's Manual

KEY FEATURES

- **Digital Operation:** Records outgoing announcements and incoming messages on a microchip, eliminating the need for tapes. This ensures reliable performance, instant message access, and the ability to selectively save and delete messages.
- **60 Minutes Recording Time:** Provides up to 60 minutes of digital recording capacity for incoming messages, outgoing announcements, and memos.
- **Message Guard Memory:** Protects recorded messages from loss during a power failure. No batteries are required for this feature.
- **Time and Date Stamp:** Announces the time and day each message was recorded before playback.
- **Remote Access:** Allows users to listen to messages or change the outgoing greeting by calling in from any touch-tone phone.
- **Audible Message Alert:** Notifies you of new messages.

- **Voice Prompts:** Guides you through operations.
- **Multi-language Setup:** Offers English, Spanish, and French setup menu options.

SETUP

1. **Connect Power:** Plug the small end of the power adapter into the DC IN jack on the back of the answering system. Plug the large end into a standard electrical outlet.
2. **Connect Telephone Line:** Plug one end of the telephone line cord into the TEL LINE jack on the back of the answering system. Plug the other end into a telephone wall jack.
3. **Set Time and Day:**
 - Press the **CLOCK/RELOJ** button.
 - Follow the voice prompts to set the current time (hour and minute) and day of the week. Use the **VOLUME** buttons to adjust values and **CLOCK/RELOJ** to confirm.
4. **Record Outgoing Announcement (OGM):**
 - Press and hold the **ANNOUNCE/SKIP** button until you hear a beep.
 - Speak clearly into the microphone (small hole on the front left) to record your message.
 - Press **ANNOUNCE/SKIP** again to stop recording. The system will play back your announcement.
 - Alternatively, you can use the default announcement provided by the system.
5. **Set Number of Rings:**
 - Press the **SETUP/CONFIGURAR** button.
 - Follow voice prompts to adjust the number of rings before the answering system picks up.



Image 1: Front view of the AT&T 1740WH Digital Answering System, showing control buttons and display.

OPERATING INSTRUCTIONS

Playing Messages

1. **Play All Messages:** Press the **PLAY/PAUSE** button. Messages will play in the order they were received, with time and day stamps.
2. **Skip Message:** During playback, press **ANNOUNCE/SKIP** to skip to the next message.
3. **Repeat Message:** During playback, press **MEMO/REPEAT** to repeat the current message. Press twice to go back to the previous message.
4. **Adjust Volume:** Use the **VOLUME** up/down buttons during playback to adjust the speaker volume.

Deleting Messages

- **Delete Current Message:** During playback of a message, press the **DELETE/BORRAR** button.
- **Delete All Old Messages:** When the system is idle (not playing messages), press and hold the **DELETE/BORRAR** button until you hear a confirmation tone. This will delete all previously listened-to messages.

Recording a Memo

- Press and hold the **MEMO/REPEAT** button until you hear a beep.
- Speak your memo into the microphone.
- Press **MEMO/REPEAT** again to stop recording.

Remote Access

1. **Call Your Answering System:** From any touch-tone phone, dial your home phone number.
2. **Access Messages:** When you hear your outgoing announcement, press the remote access code (default is usually 00 or 11, refer to the full owner's manual for specific code setup).
3. **Remote Commands:** Use the phone's keypad to control playback, delete messages, or change your outgoing announcement. Common commands include:
 - **1:** Play messages
 - **2:** Skip message
 - **3:** Delete message
 - **4:** Record new outgoing announcement
 - **5:** Stop/Pause
 - **8:** Repeat message
 - *****: End call
4. **Toll Saver Feature:** This feature can be enabled in setup. It causes the machine to answer on the second ring if there are new messages, or on the fourth ring if there are no new messages. This allows you to hang up before the fourth ring if no messages are present, saving long-distance charges.

MAINTENANCE

- **Cleaning:** Wipe the unit with a soft, damp cloth. Do not use abrasive cleaners or solvents.
- **Power Supply:** Ensure the power adapter is securely connected. In case of power outage, Message Guard memory protects your messages.

- **Placement:** Place the unit on a stable, flat surface away from direct sunlight, heat sources, and excessive moisture.

TROUBLESHOOTING

Problem	Solution
No Power / Unit Not Turning On	• Ensure the power adapter is securely plugged into both the unit and a working electrical outlet. • Verify the electrical outlet is functional by plugging in another device.
Cannot Record Outgoing Announcement	• Make sure you are pressing and holding the ANNOUNCE/SKIP button correctly. • Speak clearly and close to the microphone.
No Incoming Messages Recorded	• Check if the telephone line cord is securely connected to both the unit and the wall jack. • Ensure the number of rings setting is appropriate (e.g., 2-4 rings). • Confirm the answering system is turned ON.
Poor Audio Quality (Recording/Playback)	• For outgoing announcements/memos, speak clearly and directly into the microphone. • Adjust the playback volume using the VOLUME buttons. • Ensure the unit is not placed near sources of electrical interference.
Remote Access Not Working	• Verify you are using the correct remote access code. • Ensure you are calling from a touch-tone phone.
International Power Compatibility	• The included power adapter is designed for 110-120V AC input (North America). • For use in regions with 220-240V AC, a step-down voltage converter (transformer) is required to prevent damage to the unit.

SPECIFICATIONS

- **Model Number:** 1740WH
- **Product Dimensions:** 4.9 x 4.5 x 1.9 inches
- **Item Weight:** 8 ounces
- **Recording Time:** Up to 60 minutes digital recording
- **Power Source:** AC Power Adapter (110-120V AC input)
- **Memory:** Message Guard memory (non-volatile)



Image 2: AT&T 1740WH Digital Answering System showing approximate dimensions: 4.9 inches (length), 4.5 inches (width), and 1.9 inches (height).

WARRANTY AND SUPPORT

For warranty information and technical support, please refer to the full owner's manual included with your product or visit the official AT&T support website. Keep your purchase receipt as proof of purchase for warranty claims.