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› Telesteps 12ES Telescoping A-Frame Ladder – 8 ft Height, 12 ft Reach | Type 1AA 375 lb Rated | Compact Folding Aluminum Ladder with Stair Offset, Safety Locks & Wide Stabilizer

## Telesteps 12ES

# Telesteps 12ES Telescoping A-Frame Ladder User Manual

Model: 12ES | Brand: Telesteps

## PRODUCT OVERVIEW

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Made from high quality Aluminum alloys, the Telesteps 12ES multi-function telescoping ladder can be used as an extension ladder, a step ladder, and also on stairs or uneven surfaces. This telescoping combination ladder features fully automatic extension and retraction with a patented one-touch release mechanism for ease of use. It is easy to use, easy to carry, and easy to store.

Key features include:

- **Compact 8 ft A-Frame Stepladder:** Delivers 12 ft reach with pro-grade stability — perfect for indoor installs, staircases, and outdoor maintenance where space is tight.
- **Heavy-Duty Type 1AA Rating:** Supports up to 375 lbs with aircraft-grade aluminum construction — built for tools, gear, and jobsite use.
- **One-Touch Retraction:** Patented mechanism allows smooth, pinch-free opening and closing — folds down to 32 in. for easy storage in vans, closets, or service trucks.
- **Safe & Level on Any Surface:** Integrated stair offset and wide stabilizer bar offer secure footing on stairs, slopes, or slick surfaces.
- **Visual Safety Lock Indicators:** Rung windows provide clear confirmation when each step is locked and safe to climb.

## SETUP AND DEPLOYMENT

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The Telesteps 12ES ladder is designed for quick and easy setup. Always ensure the ladder is placed on a firm, level surface before extending. For A-frame use, ensure both sides are fully extended and locked.

### Extending the Ladder:

1. Place the ladder on a stable, flat surface.
2. Grasp the top rung of the ladder.
3. Pull upwards to extend the sections. Each section will automatically lock into place with an audible click.
4. Visually confirm that all safety lock indicators (rung windows) show green, indicating that each step is securely locked.

5. For A-frame configuration, ensure both sides are extended equally and the hinges are securely locked.

### Retracting the Ladder (One-Touch Release):

1. Ensure no one is on the ladder and it is clear of obstructions.
2. Locate the red release buttons on each side of the ladder, typically near the bottom sections.
3. Press both red buttons simultaneously. The ladder sections will retract smoothly and automatically.
4. Guide the ladder as it retracts to prevent rapid collapse and ensure proper stacking of sections.
5. Secure the retracted ladder with the provided Velcro strap for easy carrying and storage.

### Stair Offset Feature:

The Telesteps 12ES includes a stair offset feature for use on uneven surfaces or stairs. To activate:

1. Partially extend the ladder.
2. On one side of the ladder, locate the small block near the bottom.
3. Adjust the height of one leg by engaging this block, allowing the ladder to be stable on different levels, such as stair steps.

## OPERATING INSTRUCTIONS AND SAFETY

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Always prioritize safety when using the Telesteps 12ES ladder. Adhere to the following guidelines:

- **Inspection:** Before each use, inspect the ladder for any damage, loose parts, or obstructions. Ensure all locking mechanisms are clean and functioning correctly.
- **Stable Surface:** Always place the ladder on a firm, level, and non-slip surface. Use the stair offset feature for uneven terrain.
- **Proper Angle:** When using as an extension ladder, ensure it is set at approximately a 75-degree angle (for every 4 feet of ladder height, the base should be 1 foot away from the wall).
- **Weight Capacity:** Do not exceed the maximum load capacity of 375 lbs (Type 1AA duty rating). This includes the user, tools, and materials.
- **Climbing:** Always face the ladder when ascending or descending. Maintain three points of contact (two hands and one foot, or two feet and one hand) at all times.
- **Top Rungs:** The top two rungs are designed for leaning against or holding onto for stability, not for climbing or standing.
- **Overreaching:** Do not overreach. Keep your belt buckle (navel) between the side rails. If you cannot reach, descend and reposition the ladder.
- **Electrical Hazards:** Avoid using the ladder near electrical wires or equipment. Aluminum conducts electricity.
- **Weather Conditions:** Do not use the ladder in strong winds, storms, or on slippery surfaces due to ice, snow, or excessive moisture.
- **Storage:** Store the ladder in a clean, dry place away from extreme temperatures and direct sunlight.

## MAINTENANCE

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Regular maintenance ensures the longevity and safe operation of your Telesteps 12ES ladder.

- **Cleaning:** Clean the ladder regularly with a damp cloth to remove dirt, grease, and debris. Avoid abrasive cleaners that could damage the aluminum finish.
- **Lubrication:** Periodically apply a silicone-based lubricant to the telescoping mechanisms and locking pins to ensure smooth operation. Do not over-lubricate, as this can attract dirt.
- **Storage:** Store the ladder in a dry, protected area to prevent corrosion and damage from environmental elements.

- **Damage Check:** If any part of the ladder is bent, cracked, or otherwise damaged, do not use it. Contact Telesteps customer support for repair or replacement parts.
- **Feet/Pads:** Check the condition of the rubber feet or anti-slip pads regularly. Replace them if they show signs of wear to maintain stability.

## TROUBLESHOOTING

Problem	Possible Cause	Solution
Ladder sections do not extend/retract smoothly.	Dirt or debris in the mechanism; lack of lubrication.	Clean the sections and apply a silicone-based lubricant. Ensure no foreign objects are lodged.
Safety lock indicators do not show green.	Section not fully extended and locked; debris preventing full engagement.	Ensure each section is pulled firmly until it clicks into place. Clear any debris from the locking mechanism. Do not use if indicators are not green.
Ladder feels unstable during use.	Uneven surface; worn anti-slip feet; improper setup.	Ensure the ladder is on a firm, level surface. Use the stair offset feature if needed. Check and replace worn anti-slip feet. Verify all sections are locked.
Difficulty pressing release buttons.	Mechanism is stiff; buttons are dirty.	Clean the buttons and surrounding area. Apply a small amount of lubricant if necessary. Ensure even pressure is applied to both buttons.

## PRODUCT SPECIFICATIONS

Feature	Detail
Brand	Telesteps
Model Number	12ES
Material	Aluminum
Product Dimensions (Folded)	28"W x 32"H
Item Weight	24 Pounds
Load Capacity	375 pounds (Type 1AA Rated)
Maximum Height (Reach)	12 Feet
A-Frame Height	8 ft
Special Features	One-Touch Auto Retraction, Safety Lock Indicator Windows, Wide Stabilizer Bar & Stair Offset
UPC	777642910539

## WARRANTY INFORMATION

The Telesteps 12ES Telescoping A-Frame Ladder comes with a **1-year parts and labor warranty** from the manufacturer.

Please retain your proof of purchase for warranty claims. For detailed warranty terms and conditions, refer to the documentation included with your product or contact Telesteps customer support.

## CUSTOMER SUPPORT

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For further assistance, technical support, or inquiries regarding your Telesteps 12ES ladder, please contact Telesteps directly.

You may also find additional resources and FAQs on the official Telesteps website or through the retailer where you purchased the product.

**Online Resources:** [Telesteps Brand Page on Amazon](#)

## PRODUCT MEDIA

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This image displays the Telesteps 12ES ladder in two states: fully folded for compact storage and fully extended in its A-frame configuration, highlighting its versatility and portability.



**Telesteps**  
ENGINEERED CLIMBING

**BIG when you need it,  
small when you don't.**

Telesteps is the world's most convenient ladder to use, transport and store!  
Get multiple heights in just one ladder.

SHA ANSI 14.2 tested  
AS/NZ EN-131.6

## Telesteps Combi Ladders ES-Series

10ES  
6'/10'  
TYPE 1AA 375LBS



12ES  
8'/12'  
TYPE 1AA 375LBS



14ES  
10'/14'  
TYPE 1AA 375LBS



PRODUCT	MODEL	Actual Height	Closed Height	Reach Height	Product Weight	Type	Weight Rating
<b>Telescopic Combi Ladders (ES-Series)</b> 	<b>10ES</b>	6ft 1.83m	29.5in 0.75m	10ft 3.05m	18lbs 8.2kg	1AA	375lbs 170kg
	<b>12ES</b>	8ft 2.44m	32in 0.81m	12ft 3.66m	24lbs 10.9kg	1AA	375lbs 170kg
	<b>14ES</b>	9.7ft 2.95m	35in 0.89m	14ft 4.27m	37lbs 16.8kg	1AA	375lbs 170kg

A comparison chart detailing the Telesteps Combi Ladders ES-Series, including models 10ES, 12ES, and 14ES. It shows actual height, closed height, reach height, product weight, type, and weight rating for each model. The 12ES model is highlighted with an 8ft actual height, 32in closed height, 12ft reach height, 24lbs product weight, Type 1AA, and 375lbs weight rating.



NRHA Retailer's Choice Award Winner for  
"Most Outstanding and Innovative Product"  
-National Hardware Show

# Telesteps®

ENGINEERED CLIMBING

**BIG** when  
you need it,  
small when  
you don't.

Telesteps is the world's most  
convenient ladder to use,  
transport and store!

Get multiple heights in  
just one ladder.

OSHA<sup>®</sup> ANSI 14.2 tested  
AS/NZ EN-131.6 GS

Telescopic Extension Ladders with  
Reachable height – 14 ft, 16 ft & 18 ft

model	height/reach	capacity
1400E	10.5/14'	250lbs
1600E	12.5/16'	250lbs
1600EP Pro	12.5/16'	300lbs
1800EP Pro	14.5/18'	300lbs
1600ET	12.5/16'	300lbs

Military & Tactical Model

Telescopic Step  
Ladders with  
Reachable height –  
10 ft, 12 ft & 14 ft

## Telesteps Combi Ladders ES-Series

model	height	TYPE	capacity
10ES	6/10'	TYPE 1AA	375LBS
12ES	8/12'	TYPE 1AA	375LBS
14ES	10/14'	TYPE 1AA	375LBS

**Easy to Use, Carry and Store Almost Anywhere!**

Sturdy, Lightweight, Aircraft Grade Aluminum Construction.

The Inventor of the World's *Best* Telescopic Ladder!



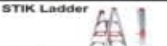
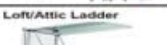



This image features the 'Telesteps Engineered Climbing' slogan and 'BIG when you need it, small when you don't.' It showcases different types of Telesteps ladders, including telescopic extension ladders and combi ladders, emphasizing their compact storage and versatility.



NRHA Retailer's Choice Award Winner for  
 "Most Outstanding and Innovative Product"  
 -National Hardware Show

# Telesteps®

ENGINEERED CLIMBING

PRODUCT	MODEL	Actual Height	Closed Height	Reach Height	Product Weight	Type	Weight Rating
	<b>1400E</b>	10.5ft 3.2m	29.5in 0.75m	14ft 4.26m	18.5lbs 8.4kg	1	250lbs 113kg
	<b>1600E</b>	12.5ft 3.8m	32in 0.81m	16ft 4.88m	23lbs 10.4kg	1	250lbs 113kg
	<b>1600EP</b>	12.5ft 3.8m	32in 0.81m	16ft 4.88m	25lbs 11.3kg	1A	300lbs 136kg
	<b>1600ET</b>	12.5ft 3.8m	32in 0.81m	16ft 4.88m	23lbs 10.4kg	1A	300lbs 136kg
	<b>1800EP</b>	14.5ft 4.4m	34in 0.86m	18ft 5.48m	28.3lbs 12.8kg	1A	300lbs 136kg
	<b>10ES</b>	6ft 1.83m	29.5in 0.75m	10ft 3.05m	18lbs 8.2kg	1AA	375lbs 170kg
	<b>12ES</b>	8ft 2.44m	32in 0.81m	12ft 3.66m	24lbs 10.9kg	1AA	375lbs 170kg
	<b>14ES</b>	9.7ft 2.95m	35in 0.89m	14ft 4.27m	37lbs 16.8kg	1AA	375lbs 170kg
	<b>700FLD</b>	6.8ft 2.10m	4.5in 0.13m	11ft 3.35m	25lbs 11.3kg	1	250lbs 113kg
	<b>1000L</b>	8-10ft 2.4-3.1m Adjustable	36in 0.92m	---	30lbs 13.6kg	1A	300lbs 136kg
	<b>100SS</b>	12in 0.3m	12in 0.3m	---	2.6lbs 1.2kg	1A	300lbs 136kg
	<b>TSO</b>	---	---	---	---	---	---
	<b>1600EKP</b>	12.5ft 3.89m	34in 0.87m	16ft 4.88m	30lbs 13.6kg	1A	300lbs 136kg
	<b>125EKS</b>	8.5ft 2.60m	31in 0.81m	12ft 3.66m	34lbs 15.4kg	1AA	375lbs 170kg

**Easy to Use, Carry and Store Almost Anywhere!**

Sturdy, Lightweight, Aircraft Grade Aluminum Construction.

The Inventor of the World's *Best* Telescopic Ladder!

A comprehensive chart displaying various Telesteps ladder products, including Telescopic Extension, Telescopic Combi (ES-Series), STIK Ladder, Loft/Attic Ladder, Step Stool, and Kevlar Non-Conductive models. It provides details such as actual height, closed height, reach height, product weight, type, and weight rating for each.



This image shows the Telesteps 12ES ladder in its folded, compact state, with dimensions indicating a height of 32 inches and a width of 28 inches, illustrating its small storage footprint.

Your browser does not support the video tag.

An official Telesteps video demonstrating the features and benefits of their step ladders. It highlights the wide base for stability, the comfortable pro-step rungs, and the extra top rungs for secure leaning. The video also shows the stair offset feature for uneven surfaces and the one-touch retraction mechanism for easy folding and portability.