

Sunbeam 000885-912-000U

Sunbeam Renue Neck & Shoulder Heating Pad Instruction Manual

Model: 000885-912-000U

INTRODUCTION

The Sunbeam Renue Neck & Shoulder Heating Pad is designed to provide therapeutic heat to the neck and shoulder area, helping to soothe tension and ease pain. This electric heating pad features a tailored design, soft microplush fabric, and multiple heat settings for personalized comfort. It can be used for both moist and dry heat therapy.

IMPORTANT SAFETY INFORMATION

- Always read all instructions before using the heating pad.
- Do not use if you have a pacemaker, ICD (implantable cardioverter defibrillator), internal insulin pump, or other medical devices sensitive to magnets, due to the magnetic clasp feature. Consult your physician if you have any concerns.
- To prevent overheating, the heating pad includes an automatic 2-hour shut-off feature.
- Avoid crushing or folding the pad during use. Ensure the pad does not come into direct contact with skin or eyes for prolonged periods.
- Do not submerge the pad in water.
- Keep out of reach of children.

SETUP INSTRUCTIONS

1. **Unpack the Heating Pad:** Carefully remove the heating pad and controller from its packaging.
2. **Positioning:** The heating pad features a tailored design to fit comfortably around the neck and shoulders. Place the pad over your neck and shoulders. The magnetic clasp and slightly weighted edges will help keep it in place.
3. **Connect to Power:** Plug the heating pad's power cord into any standard 120-volt AC electrical outlet. Ensure the connection is secure.

The pad measures approximately 14 x 22 inches, providing ample coverage for the neck and shoulder area.



Thick, cozy pad measures
14 x 22 inches

Image: The Sunbeam Renue Heating Pad, highlighting its 14 x 22 inch size.



Tailored design and adjustable
collar apply direct heat

Image: A woman wearing the heating pad, demonstrating its tailored fit for neck and shoulder relief.



Magnetic
clasp holds
pad in place

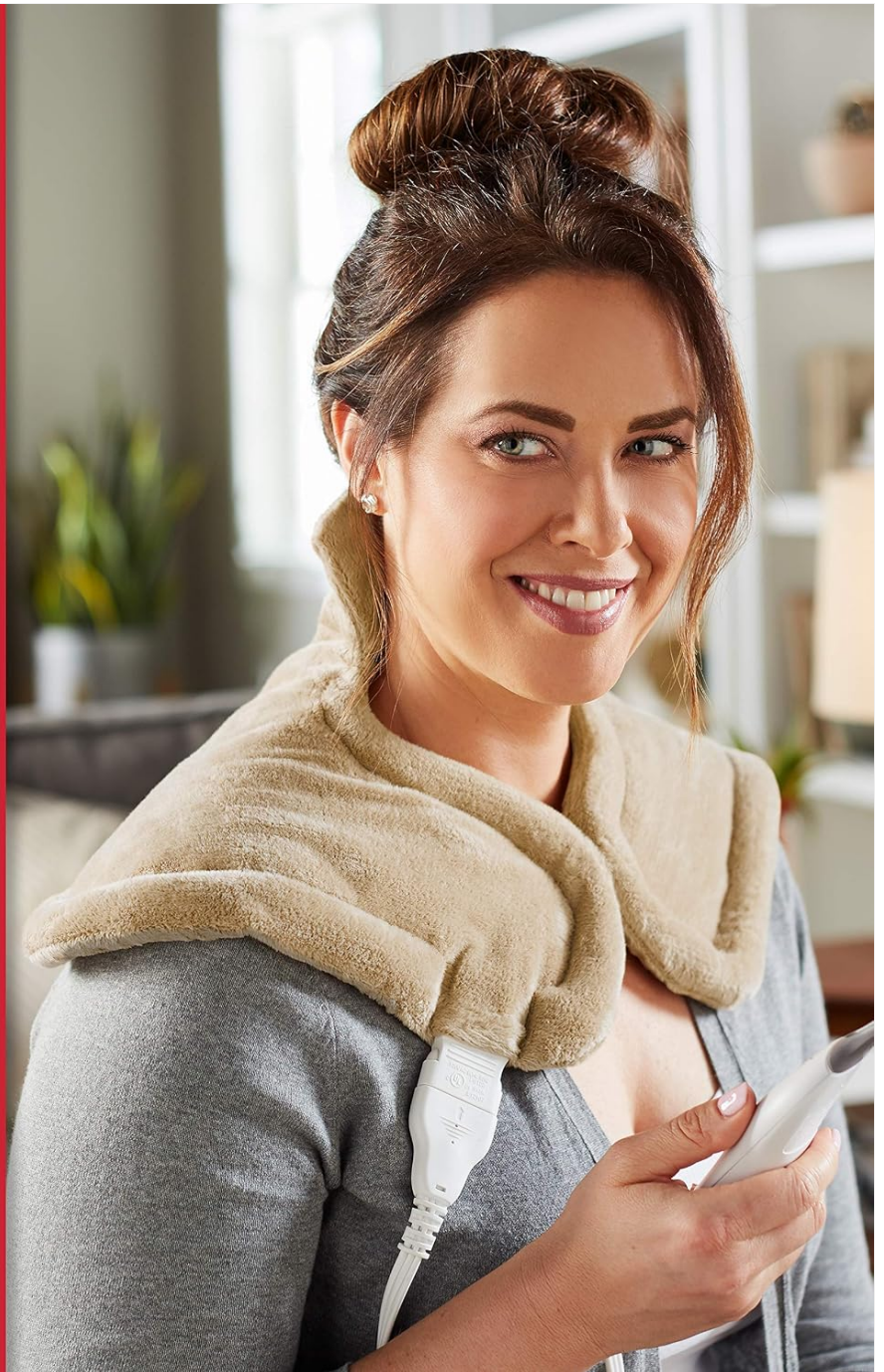


Image: The magnetic clasp feature of the heating pad, designed to keep it securely in position.

OPERATING INSTRUCTIONS

1. **Power On:** Once plugged in, press the power button on the digital LED controller to turn the unit on.
2. **Select Heat Setting:** The controller features 4 customizable heat settings: Warm, Low, Medium, and High. Press the heat setting button repeatedly to cycle through the desired intensity level. The corresponding LED indicator will illuminate.
3. **Moist Heat Option:** For moist heat therapy, lightly dampen the included sponge and place it inside the pad's cover before use. Do not spray water directly onto the heating pad itself.
4. **Automatic Shut-off:** The heating pad is equipped with a 2-hour auto-shutoff feature for safety and peace of mind. The unit will automatically turn off after approximately two hours of continuous use.
5. **Power Off:** To turn off the heating pad manually, press the power button until all heat indicators are off, or simply unplug the unit from the electrical outlet.



Image: The easy-to-use digital controller with indicators for heat settings, moist/dry heat, and auto-shutoff.

Your browser does not support the video tag.

Video: An official demonstration of the Sunbeam Heating Pad for Neck & Shoulder Pain Relief, showing its features and use.

MAINTENANCE

Cleaning Instructions

The super-soft microplush fabric of the heating pad is machine washable for easy care. Always disconnect the controller and power cord from the pad before washing. Follow the care instructions on the product label for best results. Do not dry clean or iron the heating pad.

TROUBLESHOOTING

If your Sunbeam Renue Heating Pad is not functioning as expected, please check the following:

- Ensure the power cord is securely plugged into both the heating pad and a working electrical outlet.
- Verify that the controller is properly connected to the heating pad.
- If the pad stops heating, the 2-hour auto-shutoff feature may have activated. Simply turn the unit off and then on again to reset.
- Avoid folding or crushing the pad during use, as this can interfere with its heating elements.

If issues persist after checking these points, please refer to the [Warranty and Support](#) section for further assistance.

SPECIFICATIONS

Brand Name	Sunbeam
Model Name	000885-912
Item Model Number	000885-912-000U
Product Dimensions	3 x 7.2 x 12 inches (packaged); Pad: 14 x 22 inches
Item Weight	2 Pounds
Material Type	Microplush
Color	Tan Brown
Number of Heat Settings	4
Wattage	55 watts
Auto-Shutoff	2-hour automatic shut-off
Power Source	120V AC Electrical Outlet

WARRANTY AND SUPPORT

Warranty Information

The Sunbeam Renue Neck & Shoulder Heating Pad comes with a 2-year limited warranty. Please retain your proof of purchase for warranty claims. This warranty covers manufacturing defects under normal use.

Customer Support

For technical assistance, warranty claims, or any questions regarding your product, please contact Sunbeam customer support. Refer to the product packaging or the official Sunbeam website for the most current contact information.

ASK A QUESTION ABOUT THIS MANUAL

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page’s manual context to help answer it.

Name

Anonymous

Email

you@example.com

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. [Privacy details](#).

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question