

## Motorola XT2000-1

# Motorola Razr 2019 XT2000-1 User Manual

Model: XT2000-1

## 1. INTRODUCTION

This manual provides essential information for the proper use and maintenance of your Motorola Razr 2019 XT2000-1 smartphone. The device features an innovative foldable design, combining the classic flip phone form factor with modern smartphone capabilities. It is equipped with a flexible internal display and an interactive external display.



Figure 1: Motorola Razr 2019 XT2000-1 in its open and closed states. The open view shows the large internal foldable display, while the closed view highlights the external display and rear camera module.

## 2. SETUP

### 2.1. SIM Card Installation

The Motorola Razr 2019 XT2000-1 utilizes an **eSIM** (embedded SIM). Physical SIM card installation is not required. To activate cellular service, contact your carrier (e.g., Verizon) to provision the eSIM with your account details.

### 2.2. Initial Power On/Off

To power on the device, press and hold the power button located on the side until the Motorola logo appears. To power off, press and hold the power button, then select 'Power off' from the options displayed on the screen.

### 2.3. Charging the Device

Connect the provided USB cable to the device's charging port and the other end to a compatible USB power adapter or computer. The device supports fast charging. Ensure the device is adequately charged before first use.

## 3. OPERATING INSTRUCTIONS

### 3.1. Displays

- **Main Display (Flex View):** This is the primary 6.2-inch foldable pOLED display with HD resolution (2142 x 876p) and a 21:9 Cinemavision aspect ratio. It is accessed by unfolding the device.
- **External Display (Quick View):** A 2.7-inch gOLED display (600 x 800p, 4:3 aspect ratio) located on the exterior when the device is folded. This display allows for quick access to notifications, time, and basic controls without opening the phone.

### 3.2. Operating System

The device runs on **Android 9.0**. Familiarize yourself with the Android interface for navigation, app management, and settings adjustments.

### 3.3. Camera Functions

The Motorola Razr 2019 XT2000-1 features a 16 MP AI-enabled smart camera capable of capturing 4K video. It functions as both a rear and front camera depending on the device's state (folded or unfolded). Utilize the camera application to access various modes and settings.

### 3.4. Connectivity

- **Wireless Bands:** Supports LTE (B2/3/4/5/7/13/20/28/66 with Carrier Aggregation), GSM (850/900/1800/1900 MHz), UMTS (850/900/1700/1900/2100 MHz), and CDMA (1900/850).
- **Wi-Fi:** Connect to wireless networks for internet access.
- **GPS:** Integrated GPS for location services and navigation.

### 3.5. Audio and Input

- **Audio Jack:** Features a 3.5 mm audio jack for headphones or external audio devices.
- **Human Interface Input:** Primarily controlled via the touchscreen.

### 3.6. Moto Actions

The device includes exclusive Moto Actions, which are intuitive gestures designed to simplify everyday interactions. Refer to the device's settings for a list and explanation of available Moto Actions.

## 4. MAINTENANCE

### 4.1. General Care

Although the device is water repellent, it is not waterproof. Avoid submerging the device in water. Clean the screens and body with a soft, lint-free cloth. Do not use harsh chemicals or abrasive materials. Handle the foldable display with care to prevent damage.

### 4.2. Software Updates

Regularly check for and install software updates to ensure optimal performance, security, and access to new

features. Updates are typically found in the device's settings menu under 'System' or 'Software Update'.

## 5. TROUBLESHOOTING

### 5.1. Device Not Powering On

Ensure the device is sufficiently charged. Connect it to a charger for at least 15 minutes before attempting to power it on again. If the issue persists, perform a forced restart by holding the power button for an extended period (e.g., 10-15 seconds).

### 5.2. Screen Unresponsive

If the touchscreen is unresponsive, try restarting the device. If the issue continues, check for any physical damage to the screen. For the foldable display, ensure no debris is caught in the hinge mechanism.

### 5.3. Connectivity Issues

For Wi-Fi problems, try toggling Wi-Fi off and on, or restart your router. For cellular issues, ensure your eSIM is properly provisioned with your carrier and that you have network coverage. Restarting the device can often resolve temporary connectivity glitches.

### 5.4. Battery Draining Quickly

Check background app usage and close unnecessary applications. Reduce screen brightness and disable features like GPS or Wi-Fi when not in use. Consider performing a factory reset if battery drain is severe and persistent after trying other solutions (back up your data first).

## 6. SPECIFICATIONS

Feature	Detail
Model Number	XT2000-1
Internal Memory	128GB
RAM	4 GB
Main Display	6.2" foldable pOLED, HD (2142 x 876p), 21:9 Cinemavision
External Display	2.7" gOLED, 600 x 800p, 4:3 aspect ratio
Operating System	Android 9.0
Camera	16 MP AI-enabled (Front/Rear), 4K video
Processor	Snapdragon CPU, 4.4 GHz
SIM Type	eSIM
Connectivity	LTE, GSM, UMTS, CDMA, Wi-Fi, GPS
Audio Jack	3.5 mm

Feature	Detail
Form Factor	Flip
Color	Gold
Package Dimensions	7.68 x 4.21 x 2.4 inches
Item Weight	12.1 ounces
Included in Box	USB Cable

## 7. WARRANTY AND SUPPORT

For information regarding warranty coverage, please refer to the documentation provided at the time of purchase or contact Motorola customer support directly. Support resources, including FAQs and contact information, are typically available on the official Motorola website.