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2gig TS1

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Model: TS1

INTRODUCTION

The 2gig TS1 Wireless Touch Screen Keypad is designed to enhance your 2GIG security and home automation system. This keypad provides a convenient, full-color touch screen interface for accessing and controlling your system from various locations within your home. It replicates the easy-to-use interface of the Go!Control panel, offering one-touch navigation for security and emergency functions, as well as Z-Wave device control.

SETUP AND INSTALLATION

Proper installation ensures optimal performance of your TS1 Wireless Touch Screen Keypad. This section outlines the steps for physical installation and initial system pairing.

1. Mounting the Keypad

Select a suitable indoor location for the keypad, away from direct sunlight, heat sources, and moisture. Ensure the location allows for clear wireless communication with your main 2GIG Go!Control panel.

- Carefully remove the backplate from the keypad.
- Position the backplate on the wall at the desired height.
- Mark the screw holes and drill pilot holes if necessary.
- Secure the backplate to the wall using appropriate screws.



Figure 1: The 2GIG TS1 Wireless Touch Screen Keypad installed on a wall, demonstrating its discreet integration into a home environment.

2. Power Connection

The TS1 keypad requires a power source. Connect the provided power adapter to the keypad and plug it into a standard electrical outlet. Ensure the cable is routed safely and securely.

3. Pairing with the 2GIG Go!Control Panel

To integrate the TS1 keypad with your security system, it must be paired with the main 2GIG Go!Control panel.

1. On your 2GIG Go!Control panel, navigate to the system programming menu.
2. Select the option to add a new keypad or device.
3. Follow the on-screen prompts on both the Go!Control panel and the TS1 keypad to complete the pairing process.
This typically involves entering a system code or pressing a learn button.
4. Once successfully paired, the TS1 keypad will display the system status.

OPERATING INSTRUCTIONS

The TS1 keypad provides a user-friendly interface for managing your security and home automation settings.

1. Interface Overview

The full-color touch screen displays system status, time, date, and quick access buttons for security and home control functions.



Figure 2: The main screen of the TS1 keypad, showing system status and primary navigation options.

2. Arming and Disarming the System

- **Arm Stay:** Touch the "Security" button, then select "Arm Stay" to arm the perimeter while allowing movement inside.
- **Arm Away:** Touch the "Security" button, then select "Arm Away" to arm all sensors when leaving the premises.
- **Disarm:** Touch the "Security" button, then enter your user code to disarm the system.

3. Home Control (Z-Wave Functionality)

The TS1 keypad provides easy access to Z-Wave devices paired with your 2GIG system.

- Touch the "Home Control" button to view and manage connected Z-Wave devices such as lights, thermostats, and locks.
- Follow the on-screen prompts to adjust device settings or activate scenes.

4. Emergency Navigation

The keypad includes one-touch emergency navigation for immediate assistance.

- Locate the emergency icons (e.g., Police, Fire, Medical) on the screen.
- Press and hold the appropriate icon for a few seconds to activate the emergency alarm.



Figure 3: The TS1 keypad displaying additional information such as weather, alongside security and home control options.

MAINTENANCE

Regular maintenance helps ensure the longevity and proper functioning of your TS1 keypad.

- **Cleaning:** Use a soft, dry, lint-free cloth to clean the touch screen. Avoid abrasive cleaners, solvents, or aerosol sprays, which can damage the screen.
- **Power Supply:** Ensure the power adapter remains securely plugged into both the keypad and the wall outlet.
- **Firmware Updates:** Periodically check with your security system provider for any available firmware updates for the TS1 keypad. Updates can improve performance and add new features.

TROUBLESHOOTING

If you encounter issues with your TS1 Wireless Touch Screen Keypad, refer to the following common troubleshooting steps.

- **Keypad Not Responding:**
 - Check the power connection to ensure the keypad is receiving power.
 - Perform a soft reset by unplugging the power adapter, waiting 10 seconds, and plugging it back in.
- **Loss of Connection to Go!Control Panel:**
 - Verify that the Go!Control panel is powered on and functioning correctly.
 - Ensure the TS1 keypad is within the wireless range of the Go!Control panel.
 - Attempt to re-pair the keypad with the Go!Control panel following the "Pairing with the 2GIG Go!Control Panel" instructions in the Setup section.

- **Screen Display Issues:**

- Adjust the screen brightness settings if available in the keypad's menu.
- If the screen is blank, check the power connection.

If problems persist after attempting these steps, contact 2gig customer support or your security system installer for further assistance.

SPECIFICATIONS

Key technical specifications for the 2gig TS1 Wireless Touch Screen Keypad.

Model Number	TS1
Product Dimensions	4.3 x 0.8 x 6.7 inches
Item Weight	1 pound
Manufacturer	2gig
Connectivity	Wireless, Z-Wave functionality
Interface	Full color touch screen

WARRANTY AND SUPPORT

For information regarding the product warranty, please refer to the documentation provided with your original purchase or visit the official 2gig website. For technical support, installation assistance, or service inquiries, please contact your authorized 2gig dealer or the 2gig customer support team.

Online Resources: www.2gig.com

